Annexure to MBDI216005289 Dated: 27-Aug-15

Sr. No.	Description	Units	Std. Rate	Amt (INR)
1	Fees for iON Serivces - 30% billing on closure of Application Fee and issue of admit cards /call letter for writtten exam scheduled on 6th Sep 2015 - candidates @ Rs.			167,923,169.00
	Total			**167,923,169.00**
	Service Tax @ 14%			**23,509,243.66**
	Grand Total			**191,432,413.00**

TATA CONSULTANCY SERVICES LTD. MUMBAI

TATA CONSULTANCY SERVICES LTD. MUMBAI

TATA CONSULTANCY SERVICES LIMITED

Empire Plaza, Empire Industrial Estate L B S Marg
Vikhroli (West)
Mumbai - 400083
Email : v.ramaswamy@seepz.tcs.co.in

TATA

M/S **Board of Revenue, Lucknow**
Board of Revenue Kesarbagh,
Lucknow - 226001, Uttarpradesh
India,Uttar Pradesh,226001,India

Invoice No. MBDI216006744
Date 24-SEP-2015
Work Order No. 2649273

Attention Commissioner Secretary and
Project Board of Revenue- iON ALM Soln
Delivery Center Vikhroli - Empire Plaza - Non STP

Description	Amount (INR)
Charges as per Annexure attached:	16,79,23,169.00
Service Tax @ 14%	2,35,09,244.00
Total Amount :	**19,14,32,413.00**

Total Amount Payable :

INDIAN Rupees Nineteen Crores Fourteen Lakhs Thirty-Two Thousand Four Hundred Thirteen Only.

PAN: AAACR4849R
Service Tax Registration No. AAACR4849RST012
Business Support Services
Sales Tax No.
CST No. 27300295730C
VAT No. 27300295730V
If the transaction covered by this Invoice is assessed as eligible to VAT/Service Tax or any other levy, the client shall reimburse TCSL the same along with interest and/or any other sum if any, payable in respect thereof. Payment is requested within 10 days. Delay in payment beyond the due date will
attract interest at 18% p.a. Please remit through RTGS/NEFT to Account # 22205275237 titled Tata Consultancy Services Ltd maintained with Standard Chartered Bank, Mumbai, (IFSC Code SCBL0036001) and email the invoice details to mumbai.debtors@tcs.com.

For TATA CONSULTANCY SERVICES LIMITED

AUTHORISED SIGNATORY

TATA CONSULTANCY SERVICES LTD. MUMBAI

Annexure to MBDI216006744 Dated: 24-SEP-15

Sr. No.	Description	Units	Std. Rate	Amt (INR)
1	Fees for iON Serivces for conducting Lekhpal Exam on 13th Sep 2015 for candidate @ Rs.			16,79,23,168.65
	Total			**16,79,23,168.65**
	Service Tax @			**2,35,09,243.61**
	Grand Total			**19,14,32,412.00**

TATA CONSULTANCY SERVICES LTD. MUMBAI

TATA CONSULTANCY SERVICES LTD. MUMBAI

TATA CONSULTANCY SERVICES LIMITED

Empire Plaza, Empire Industrial Estate L B S Marg
Vikhroli (West)
Mumbai - 400083
Email : v.ramaswamy@seepz.tcs.co.in

M/S **Board of Revenue, Lucknow**
Board of Revenue Kesarbagh,
Lucknow - 226001, Uttarpradesh
India,Uttar Pradesh,226001,India

Invoice No. MBDI216006716
Date 24-SEP-2015
Work Order No. 2649273

Attention Commissioner Secretary and
Project Board of Revenue- iON ALM Soln
Delivery Center Vikhroli - Empire Plaza - Non STP

Description	**Amount (INR)**
Charges as per Annexure attached:	11,19,48,779.00
Service Tax @ 14%	1,56,72,829.00
Total Amount :	**12,76,21,608.00**

Total Amount Payable :

INDIAN Rupees Twelve Crores Seventy-Six Lakhs Twenty-One Thousand Six Hundred Eight Only.

PAN: AAACR4849R
Service Tax Registration No. AAACR4849RST012
Business Support Services
Sales Tax No.
CST No. 27300295730C
VAT No. 27300295730V
If the transaction covered by this Invoice is assessed as eligible to VAT/Service Tax
or any other levy, the client shall reimburse TCSL the same along with interest and/or any other sum
if any, payable in respect thereof. Payment is requested within 10 days. Delay in payment beyond the due date
will
attract interest at 18% p.a. Please remit through RTGS/NEFT to Account # 22205275237
titled Tata Consultancy Services Ltd maintained with
Standard Chartered Bank. Mumbai, (IFSC Code SCBL0036001)
and email the invoice details to mumbai.debtors@tcs.com.

For TATA CONSULTANCY SERVICES LIMITED

AUTHORISED SIGNATORY

TATA CONSULTANCY SERVICES LTD. MUMBAI

Annexure to MBDI216006716 Dated: 24-SEP-15

Sr. No.	Description	Units	Std. Rate	Amt (INR)
1	Fees for iON Serivces - 20% billing for verification of documents before the interview process for the Lekhpal exam conducted on 13th Sep 2015 - :andidates @			11,19,48,779.10
	Total			**11,19,48,779.10**
	Service Tax @			**1,56,72,829.07**
	Grand Total			**12,76,21,608.00**

TATA CONSULTANCY SERVICES LTD. MUMBAI

TATA CONSULTANCY SERVICES LTD. MUMBAI

TATA CONSULTANCY SERVICES LIMITED

Empire Plaza, Empire Industrial Estate L B S Marg
Vikhroli (West)
Mumbai - 400083
Email : v.ramaswamy@seepz.tcs.co.in

M/S **Board of Revenue, Lucknow**
Board of Revenue Kesarbagh,
Lucknow - 226001, Uttarpradesh
India,Uttar Pradesh,226001,India

Invoice No. MBDI216006715
Date 24-SEP-2015
Work Order No. 2649273

Attention Commissioner Secretary and
Project Board of Revenue- iON ALM Soln
Delivery Center Vikhroli - Empire Plaza - Non STP

Description	**Amount (INR)**
Charges as per Annexure attached:	11,19,48,779.00
Service Tax @ 14%	1,56,72,829.00
Total Amount :	**12,76,21,608.00**

Total Amount Payable :

INDIAN Rupees Twelve Crores Seventy-Six Lakhs Twenty-One Thousand Six Hundred Eight Only.

PAN: AAACR4849R
Service Tax Registration No. AAACR4849RST012
Business Support Services
Sales Tax No.
CST No. 27300295730C
VAT No. 27300295730V
If the transaction covered by this Invoice is assessed as eligible to VAT/Service Tax or any other levy, the client shall reimburse TCSL the same along with interest and/or any other sum if any, payable in respect thereof. Payment is requested within 10 days. Delay in payment beyond the due date will attract interest at 18% p.a. Please remit through RTGS/NEFT to Account # 22205275237 titled Tata Consultancy Services Ltd maintained with Standard Chartered Bank. Mumbai, (IFSC Code SCBL0036001) and email the invoice details to mumbai.debtors@tcs.com.

For TATA CONSULTANCY SERVICES LIMITED

AUTHORISED SIGNATORY

TATA CONSULTANCY SERVICES LTD. MUMBAI

Annexure to MBDI216006715 Dated: 24-SEP-15

Sr. No.	Description	Units	Std. Rate	Amt (INR)
1	Fees for iON Serivces - 20% billing for Successful completion of project and issue of appointment letters for the Lekhpal exam conducted on 13th Sep 2015 - candidates @ Rs.			11,19,48,779.10
	Total			**11,19,48,779.10**
	Service Tax @			**1,56,72,829.07**
	Grand Total			**12,76,21,608.00**

TATA CONSULTANCY SERVICES LTD. MUMBAI

TATA CONSULTANCY SERVICES LTD. MUMBAI

HIGH COURT AT ALLAHABAD

Through E-mail

From,

The Registrar General,
High Court Allahabad

To,

Rajkumar Singh,
Zonal Operations Manager,
T.C.S., Lucknow

No.6396 /2016 /Recruitment Cell/High Court, Allahabad, Dated:27-10-2016

Subject: With Regard to conduct Recruitment Examination for the post of Review Officer in this Hon'ble Court.

Sir,

I have been directed to inform you that your proposal, submitted in connection with Tender Notice No. AHC/Recruitment/01/2016 dated 14.09.2016, has been considered and approved by this Hon'ble Court at the rate of for the Stage-I examination i.e. objective type test on OMR sheet (Offline) and per candidate for the typing test of selected candidates for the post of Review Officer in this Hon'ble Court.

Kindly acknowledge the same and take necessary action accordingly.

With regards.

28.10.16

Registrar General

TATA CONSULTANCY SERVICES LTD. MUMBAI

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TATA CONSULTANCY SERVICES LTD

Empire Plaza, Empire Industrial Estate
L B S Marg
Vikhroli (West)
Mumbai - 400083

Invoice Number MBDI217017290
Invoice Date 27-MAR-2017

Tax Invoice

High Court of Judicature at Allahabad
High Court,
Main Bldg, Canton Dhoomanganj,
Allahabad,UTTAR PRADESH,211017,IN

Mail to Address High Court, Main Bldg
Canton
Dhoomanganj

Attention Name Registrar General
Project Name Allahabad High Court- iON ALM
Project Number 2640976
Delivery Center Vikhroli - Empire Plaza - Non STP

Description	Amount(INR)
Fees for Services Rendered	2,25,06,880.00
Service Tax @ 14%	31,50,963.00
Swachh Bharat Cess @0.5%	1,12,534.00
Krishi Kalyan Cess @0.5%	1,12,534.00

Amount Payable In Words **Total Amount** **2,58,82,911.00**

INDIAN Rupees Two Crores Fifty-Eight Lakhs Eighty-Two Thousand Nine Hundred Eleven Only.

CST No. 27300295730C
Service Tax Registration No. AAACR4849RST012
VAT Registration No.: 27300295730V

PAN AAACR4849R
Service Category Business Support Services
Payment Terms 30 DAYS

Remittance Details
Please remit amount with reference/Invoice numbers to Payee Bank or via email to india.advice@tcs.com
Bank Name: Deutsche Bank,D.B House Fort, Mumbai
Account No : 827561617
Beneficiary Name: Tata Consultancy Services Limited
IFSC: DEUT0784BBY MICR Code:400200002 SWIFT Code: DEUTINBB

Authorized signatory
Tata Consultancy Services Limited

Registered office address: 9th Floor, Nirmal Building, Nariman Point, Mumbai 400 021 Phone: 91 22 67789595 , Fax: 91 22 67789660. CIN: L22210MH1995PLC084781 Email: [illegible]@tcs.com , Website: www.tcs.com

Annexure for Invoice - MBDI217017290

Job Number	Job Description	From Period	To Period	Units	Rate	Amount(INR)
TCS Job Num 15222	Fees for iON services for conducting Offline assessment for HC of Judicature at Allahabad on 08th Jan 2017 - cand @ Rs. per cand	01-MAR-17	31-MAR-17			2,25,06,880.00
					Total Amount	**2,25,06,880.00**

TATA CONSULTANCY SERVICES LTD. MUMBAI

HIGH COURT AT ALLAHABAD

Work Order

No. 8260 / Recruitment
Dated: 23-12-15

To,
Tata Consultancy Services Ltd.
1/1 Awadh Park, Vibhuti Khand
Gomtinagar, Lucknow UP- 226010

Dear Sir,

We are pleased to release the Work Order for item (s) as mentioned below:

Description of Services	Quantity	Unit cost	Total Cost (INR)
Offline Assessment for Class-IV Recruitment Examination-2015			1,63,49,740/-
Offline Assesment for Class-C 'Drivers Grade-IV' Recruitment Examination-2015			12,89,200/-

The Work order shall be governed by earlier negotiations held between Tata Consultancy Services Limited and Allahabad High Court.

Duration of provision of services	1 years effective from 2015
Invoice Address	Tata Conusltancy Services Ltd. Empire Plaza 1st Floor LBS Marg Vikhroli (West) Mumbai- 400083
Payment	100% payment within 30 days of receipt of invoice
Taxes and other charges	Taxes applicable

Kindly acknowledge receipt of the above mentioned work order.

Thanking you

23/12/15
Registrar General
High Court, Allahabad

TATA CONSULTANCY SERVICES LTD. MUMBAI

HIGH COURT AT ALLAHABAD

Work order

No. 8882 /Recruitment
Dated : 15th October, 2014

To,
Tata Consultancy services Ltd,
1/1 ,AwadhPark,Vibhutikhand
Gomti Nagar, Lucknow UP-226010

Dear Sir
We are pleased to release the Work Order for item(s) as mentioned below.

Description of services	Quantity	Unit cost	Total cost (INR)
Offline Assessment for **Class C : Stenographer**	[redacted]		1607470
Offline Assessment for **Class D- Cadre**	[redacted]		82689140

The Work Order shall be governed by earlier negotiations held between **Tata Consultancy Services Limited** and **Allahabad High Court**.

Duration for provision of services	1 year effective from 2014
Invoice Address	Tata Consultancy services Ltd, Empire plaza 1st floor LBS Marg, Vikhroli(W) Mumbai- 400083
Payment	100% payment within 30days of receipt of Invoice
Taxes and Other charges	Taxes applicable

Kindly acknowledge receipt of the above mentioned Work Order.

Thanking You

Kumar
(PRATYUSH KUMAR)
Registrar General,
High Court, Allahabad.

TATA CONSULTANCY SERVICES LTD. MUMBAI

HIGH COURT AT ALLAHABAD

TO WHOMSOEVER IT MAY CONCERN

This is to certify that M/s. Tata Consultancy Services Ltd. (T.C.S.) was awarded the work of conducting recruitment examination for Class 'C' and Class 'D' posts of all the District Courts in U.P.

The scope of work included:

1. Designing and hosting of Online application form on High Court Website
2. District wise preparation of applicants database
3. Scrutiny of Online Application Form
4. Printing and supply of Question papers in 4 sets
5. Designing, printing and supply of OMR answer sheets
6. Online Admit cards generation to candidates
7. Test Centers booking and Supply of exam kits at centers
8. On scheduled date arrangement of exam centers and conduct of exam
9. Processing of results by scanning of OMR sheets
10. Preparation of Merit List of candidates

Candidates count applied for Class D (Examination held on 27th Sep 2014) : [redacted]

Candidates count applied for Class C -Stenographer (Examination held on 27th Sep 2014): [redacted]

Candidates count applied for Class C- Clerical cadre (Examination held on 18th Oct 2014): [redacted]

Count of Cities of Uttar Pradesh where examinations were held for both Class C & D: **32**

I on behalf of Allahabad High Court appreciate the work done by the entire team of T.C.S. who was involved in execution of above project meticulously.

Date:
Place: Allahabad

13.5.15

S.K. SINGH-I
(Registrar General)
High Court, Allahabad

TATA CONSULTANCY SERVICES LTD. MUMBAI

Through e-mail

From,

The Registrar General,
High Court Allahabad

To,

Tata Consultancy Services Limited,
TCS Awadh Park, Vibhuti Khand,
Gomti Nagar, Lucknow, U. P.-226010

No. : 491 /2017/Recruitment Cell/H.C., Allahabad: Dated: 20-4-17

Sub: With Regard to conduct Recruitment Examination for 1250 Class III posts and 500 Class IV post i. e. total 1750 posts of Fast Track Courts and Additional Courts in U. P. District Judgeships on fixed pay as well as for 205 contractual posts of Technical Manpower (IT Supporting Staff) for the District Courts.

Sir,

I have been directed to inform you that your proposal, submitted in connection with Tender Notice No. AHC/Recruitment/01/2017 dated 24.01.2017, has been considered and approved by this Hon'ble Court at the revised rate of [redacted] for both the stages *(Stage-I & Stage-II)* of examinations for the post of various Class-III, Stenographers, Class-IV in U. P. District Judgeships and for 205 contractual posts of Technical Manpower (IT Supporting Staff) for the District Courts.

You have been further informed that the second stage i.e. Computer Type Test shall be held within the premises of High Court and you have to provide a foolproof system for Computer Type Test (Stage-II) and checking of Typed Sheets also.

Kindly acknowledge the same and take necessary action accordingly.

With regards.

Yours faithfully,

20.4.17

Registrar General

TATA CONSULTANCY SERVICES LTD. MUMBAI

TATA CONSULTANCY SERVICES LTD

Empire Plaza, Empire Industrial Estate
L B S Marg
Vikhroli (West)
Mumbai - 400083

Invoice Number MHDI518010650
Invoice Date 24-DEC-2017

Tax Invoice (ORIGINAL FOR RECIPIENT)

High Court of Judicature at Allahabad
High Court,
Main Bldg, Canton Dhoomanganj,
Allahabad,Uttar Pradesh,211017,IN

Attention Name Registrar General
Place of Supply UP
Project Name Allahabad High Court- iON ALM
Project Number 2640976

Delivery Center Vikhroli - Empire Plaza - Non STP
Bill To GSTIN Number Unregistered

Ship To Address High Court,
Main Bldg, Canton Dhoomanganj,
Allahabad,Uttar Pradesh,211017,IN

Mail to Address High Court, Main Bldg
Canton
Dhoomanganj

Description	Amount(INR)
Fees for Services Rendered	4,33,87,029.00
IGST@18%	78,09,665.22

Amount Payable In Words **Total Amount** **5,11,96,694.22**

INDIAN Rupees Five Crores Eleven Lakhs Ninety-Six Thousand Six Hundred Ninety-Four And Twenty-Two Paise Only.

TCS GSTIN No.: 27AAACR4849R1ZL
PAN AAACR4849R
HSN Code 9983
Payment Terms 30 DAYS

Remittance Details
Please remit amount with reference/Invoice numbers to Payee Bank or via email to india.advice@tcs.com
Bank Name: Deutsche Bank,D.B House Fort, Mumbai
Account No : 827561617
Beneficiary Name: Tata Consultancy Services Limited
IFSC: DEUT0784BBY MICR Code:400200002 SWIFT Code: DEUTINBB

Authorized signatory
Tata Consultancy Services Limited

Annexure for Invoice - MHDI518010650

Job Number	Job Description	From Period	To Period	Units	Rate	Amount(INR)
TCS Job Num 21485	Fees for iON services for conducting Offline assessment for HC of	01-DEC-17	31-DEC-17			4,33,87,029.00
					Total Amount	**4,33,87,029.00**

TATA CONSULTANCY SERVICES LTD. MUMBAI

Please refer below table for Eligibility Criteria

Point 8; Page 21: "The bidder must have conducted offline exam with 5,00,000 or more candidates involving OMR sheets and database generation in a single offline examination"

TCS Response:

TCS has successfully conducted offline examination of more than 5,00,000 Lakhs candidates which involves scanning of OMR sheets and data integration in scope of work.

Sr. No.	Examination Details	Description of Work	Candidate Count
1.	Board of Revenue, Lucknow Lekhpal Recruitment 2015 Date of Exam- 13 Sept 2015	• Application Management • Allocation Management • Item Management • Offline Assessment • Evaluation & Results Management Detailed Scope of work also includes: • Data Integration and Setting up, Hosting and Maintaining a website • Designing, Printing and Supply of OMR Answer Sheets Please refer to the attached contract copy along with this document	Approximately 22.25 lakhs (Experience Certificate attached as a proof)

Copyright @ 2017 Tata Consultancy Services Limited

प्रेषक,

आयुक्त एवं सचिव,
राजस्व परिषद, उ0 प्र0
अनुभाग–4, लखनऊ ।

सेवा में,

मेसर्स,
टी0सी0एस0
प्राइवेट लिमिटेड
गोमतीनगर, लखनऊ

संख्या–1822 A/4–34ए/2015 दिनांक 08 जून, 2015

विषय– लेखपाल भर्ती 2015 परीक्षा हेतु वर्क आर्डर विषयक।

महोदय,

आप अवगत है कि लेखपाल भर्ती 2015 परीक्षा आयोजित कराये जाने हेतु परिषद पत्र संख्या–2949/4–34ए/2013, दिनांक 16.07.2014 द्वारा वाहय एजेन्सियो से रूचि प्रकटन आमंत्रित किये गये थे। आमंत्रित रूचि प्रकटन के परिप्रेक्ष्य में राजस्व परिषद, उ0प्र0 लखनऊ द्वारा दिनांक 15.04.2015 निविदायें आमंत्रित की गयी थी। आमंत्रित निविदाओं के मूल्यांकन उपरान्त निविदा समिति द्वारा मेसर्स टी0सी0एस0 प्राइवेट लिमिटेड गोमतीनगर, लखनऊ का चयन किया गया था।

इसके उपरान्त परिषद पत्र संख्या–1692/4–34ए/2013, दिनांक 26.05.2015 द्वारा लेटर आफ इटेंट (इच्छा पत्र) निर्गत किया गया कि उनके स्तर से डाली गयी निविदा दर रू0 , व भारत सरकार द्वारा निर्धारित सेवाकर पर सम्पादित करने हेतु अपनी सहमति दिनाक 31.05.2015 तक उपलब्ध करायें ताकि तदनुसार शीध्रताशीध्र अनुबन्ध पत्र निष्पादित किया जा सकें।

आप द्वारा उक्त परिषद पत्र दिनांक 26.05.2015 के परिपेक्ष्य में दिनांक 29.05.2015 को अपनी सहमति प्रदान की गयी।

अतः आप द्वारा दी गयी निविदा दर रू0

व भारत सरकार द्वारा निर्धारित सेवाकर प्रति Candidate की दर पर आ0एफ0पो0 की शर्तो के अनुसार लेखपाल भर्ती 2015 परीक्षा कार्य सम्पादित करने हेतु आदेशित किया जाता है। यह भी निर्देश दिये जाते है कि यथाशीध्र अनुबन्ध पत्र सम्पादित करते हुये कार्य प्रराम्भ करने का कष्ट करें।

भवदीय,
8/6/15

(ओ0 पी0 आर्य)
प्रभारी आयुक्त एवं सचिव।

TATA CONSULTANCY SERVICES LTD. MUMBAI

कार्यालय , राजस्व परिषद, उत्तर प्रदेश, अनुभाग–4, लखनऊ।

संख्याः 7252/4–34ए/2013 टी0सी0, दिनांक : 21 सितम्बर 2016

प्रमाण पत्र

TO WHOMSOEVER IT MAY CONCERN

This is to certify that M/s. Tata Consultancy Services (TCS) iON has conducted Revenue Lekhpal Recruitment Examination 2015 in which 22.25 Lacs candidates had appeared at 74 districts of Uttar Pradesh.

21.09.16

(जगदीश प्रसाद)
आई.ए.एस.
अपर भूमि व्यवस्था आयुक्त।
अपर भूमि व्यवस्था आयुक्त

TATA CONSULTANCY SERVICES LTD. MUMBAI

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भारतीय गैर न्यायिक

एक सौ रुपये Rs. 100

रु. 100 ONE HUNDRED RUPEES

सत्यमेव जयते

भारत INDIA

INDIA NON JUDICIAL

उत्तर प्रदेश UTTAR PRADESH

CP 105576

AGREEMENT FOR SERVICES

THIS AGREEMENT FOR SERVICES is made effective as of the Effective Date (specified in Schedule 1) between Board of Revenue, U.P., Lucknow herafter refered as BOR **first Party** and between Tata Consultancy Services Limited, **Second Party** a company incorporated under the Companies Act 1956, with its corporate office located at TCS House, Raveline Street, 21 D. S. Marg, Fort, Mumbai 400001, herein after referred as 'TCS' (which expression shall include its successors and assigns) and the Customer entity and other details thereof set out in Schedule 1- Contract Details, herein after referred as a 'Customer' (which expressions shall, unless the context requires otherwise, includes its successor in business and permitted assigns). In this Agreement, TCS and Customer are collectively referred as "Parties" and individually as a "Party".

WHEREAS TCS has developed a proprietary business concept titled as 'IT-as-a-Service' aimed at delivering an integrated suite of end-to-end business solutions and cloud services to small and medium businesses (SMB), involves use of shared

Contd .....

TATA CONSULTANCY SERVICES LTD. MUMBAI

TATA CONSULTANCY SERVICES LTD. MUMBAI

10.5 TATA Code Of Conduct: The activities of all TCS employees are governed by the Tata Code of Conduct, a copy of which is available at link http://www.tata.com/ aboutus/ articles/inside.aspx?artid=NyGNnLHkaAc= Customer agrees to make good faith efforts to notify TCS designated executives of any breach of the Tata Code of Conduct by any TCS personnel relating to this Agreement. TCS in turn, undertakes that it will maintain confidentiality of all communication received.

11 Processing Norms Customer and TCS acknowledge and agree that the provision of Services under this Agreement may require TCS to interact with the customers and suppliers of Customer relating to the Services as special agent for and on behalf of the Customer and/or to process transactions, in accordance with the general or special guidelines, norms and instructions ("Processing Norms") provided by Customer and agreed by the Parties. TCS shall be entitled to rely on and act in accordance with any such Processing Norms agreed by the parties and TCS shall incur no liability for claims, loss or damages arising as a result of TCS's compliance with the Processing Norms. Customer agrees to indemnify, defend and hold TCS and its affiliates, their officers and employees involved in the Services, harmless from any and all claims, actions, damages, liabilities, costs and expenses, including but not limited to reasonable attorney's fees and expenses, arising out of or resulting from TCS' compliance with Processing Norms. Further, Customer shall be responsible for all activity occurring under its control and shall abide by all applicable local, state, national and foreign laws, treaties and regulations in connection with their use of the Service, including those related to data privacy, international communications and the transmission of technical or personal data.

IN WITNESS WHEREOF, the Parties hereto have caused this Agreement to be executed by their duly authorized representatives on the date(s) mentioned below, effective as of the Effective Date.

Board of Revenue, Lucknow("Customer")		**Tata Consultancy Services Ltd. ("TCS")**	
By		By	:
Name	: Dheeraj Sahu	Name	: Venguswamy Ramaswamy
Designation	: Commissioner & Secratary	Designation	: Global Head-Small & Medium Business
Date	:	Date	: 01/09/2015

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SCHEDULE 1
CONTRACT DETAILS

Customer Name and details of its constitution	Registered office address	Details of Contact person
Board of Revenue, U.P. Lucknow	Board of Revenue, U.P. Kaiserbagh, Lucknow-226018	Name: O.P. Arya Designation Ag. O.n. Contact # : 8853111111 Email id: oparya70@gmail.com

Contract Term	Effective Date
2 years from Effective Date	**08-06-2015**

SCHEDULE 2

I. TCS Application Systems:

a- Application Management
b-Allocation Management
c-Item Management
d-Offline Assessments
e-Evaluation & Result Management

II. SCOPE OF SERVICES:

(A)– Application Management

1 Creation and management of an online portal for receiving online applications

1• Creation of a dedicated portal for Customer to host recruitment process related information.
2• Design and development of online application form with the form labels in bilingual mode (Hindi & English)
3• Privisioning of payment gateway including payment through designated banks as specified by Customer, in the application form
4• Provision of administrative module with read access for the authorized functionaries of U.P.B.O.R.
5• Provide capability to send Email and SMS to registered candidates at the required stages of the process as mutually agreed between B.O.R. & TCS
6• Generation of regular MIS reports mutually agreed between U.P.B.O.R. & TCS
7• Toll free & tolled Helpdesk support including 25 seats duly supported by SMS / Email features

2 Preparing the Online Application Databases

1• Identify eligible candidates for age and fee relaxation from online application data
2• Identify applicants (from online application data) who have submitted more than one application form and report such cases to U.P BOR, based on the checks, mutually agreed between U.P BOR & TCS
3• Sanitize the database as mutually agreed between U.P. BOR & TCS
4• . Create and deliver an error free database to BOR, U.P LUCKNOW for storage and retrieval on a suitable medium.
5• As part of administrative module, an interface for searching the database on all fields shall be provided which will return the required information, as mutually agreed between U.P. BOR & TCS
6• Maintain verifiable audit trails of all online application activities, which can be verified by U.P BOR, at any given point in time

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3 Data integration and Setting up, Hosting and Maintaining a Website

1• Maintain Data integration of all the stages of the recruitment process. Set up, host and maintain a portal for comprehensive management of the entire recruitment process from receiving the online applications till declaration of final results.
2• Manage the data in a Data Center located within India
3• Compliance of web server, hosted applications and database with CERT-IN security guidelines or equivalent. The portal should be accessible through all standard/popular browsers.
4• Portal support at all the stages of the recruitment process, viz, Written Examination, Interview Process and Final result declaration etc.
5• Generate & upload Admit cards for the primary stages as well as the subsequent stages on the portal in a downloadable/ searchable form
6• Communicate the portal details by SMS/ Email to the candidates ,for them to download their call letters using credentials as per direction of U.P BOR.
7• The agency shall be responsible for export/import of Examination -Centre wise/Date-wise/Sessionwise/ Room-wise data to/from an agency specified by the BOR,U.P. LUCKNOW before the conduct of a Written Examination etc.
8• Result processing of each written examination to include, the following activities as mutually agreed between U.P. BOR & TCS a. Upload the answer key on the portal for the specified period. b. Handle objections for a specified period. c. Upload scanned images of the duly filled in OMR sheets d. Declare Results
9• Integrate results of Written Examination.
10• Ensure that no candidate is able to view data of another candidate at any stage.
11• Train BOR's personnel on administrative module interface as required.
12• Archive the entire data relating to the process and web pages and hand them over to U.P BOR, in External Drives and DVD's at the end of each recruitment process
13• Handle portal concurrency even during the peak loads.
14• The agency shall be responsible for uploading of Admit Card for the primary stage as well as the subsequent stages on the websites in a downloadable/searchable form an interface will be provide to the candidates and subsequently comunicated by SMS/Email so that they can download their own call letter or poper authentication as per direction of BOR. UP. Lucknow.

B . Allocation Management

1 Issue of Admit Cards/Call Letters

1• Identification of ineligible candidates on various parameters as mutually agreed between U.P BOR & TCS
2• Send notification to ineligible candidates by SMS/Email.
3• Generation of Roll Numbers ensuring randomization.

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4• Maintain examination center data in system
5• Online Portal for the candidates to download admit cards containing relevant candidate information and examination related instructions.
6• Allotment of eligible candidates to Written examination, as per instructions of U.P BOR
7• Allotment of examination centers to candidates, as per the direction of U.P BOR
8• Toll free & tolled Helpdesk support including 25 seats duly supported by SMS / Email features
A varifiable audit trail of all activities undertaken shall be maintained by the agency which may be inspected by the BOR, U.P., Lucknow
9 • Printing and dispatch of first/Initial Admit cards/Call letter with good quality paper (min.70 GSM) with colour photograph of candidates to eligible candidates through the postal department as per intructions of the BOR. UP. Lucknow. These call letter shall be on good quality paper with identifiable colour photograph as they will be valid at subsequent stages of the recruitment process also.
• 10• For subsequent stages the BOR UP Lucknow may ask the agency to issue black & white inimation leaflets to the candidates eligible for that stage.
• 11•The agency shall be responsible for timely dispatch of call letter/Intimation leaflets as specified by the BOR, UP lucknow to the candidates by ordinary post and the postal charges shall be born by the agency.

C . Item Management

1 . Test Content creation in 4 sets

1• Prepare multiple choice objective type question papers for all candidates.
2• The question paper to have 100 questions as per the guideline/ Syllabus provided by U.P BOR
3• Question paper should have a balanced mix of easy (30%) average (50%) and tough (20%) questions.
4• Prepare 2 question papers (Examination Question Paper) as per the guideline / syllabus provided by U.P BOR e.g. one primary and one backup.
5• Each question paper to have 4 sets (A,B,C,D) with same questions but with different sequences.
6• No commonality in position of any question is found across any series. This process should be 100% accurate
7• The question paper sets will be bilingual (Hindi & English)
8• Questions & options content to be error free
9• Distribution of question paper to all the test centers as per count of candidates.
10• Instruction on the first page will be as per the content shared by U.P BOR
11• Question Paper should be printed on quality white paper (thickness -65 GSM or more)

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12• Each question paper should be stapled on left hand side twice and sealed from the other three sides
13• Delivery of center wise/ district wise test material in sealed boxes as per direction of U.P BOR at a central location in each district. The question paper and OMR sheets will be packed in separate envelops with their serial no (from – to) printed on them. The BOR,UP lucknow will facilitate the safekeeping of test material at each district headquater under its custody till the exam day and will facilitate the distribution of the same with its officials to each district venue.

2 . Supply of Examination Centre Management Kits

1• Generation , Printing and supply of Exam Centre Management Kits, which will include a. List of roll numbers of candidates appearing at each examination center. b. Seating Plan c. Room wise Attendance Sheets with roll number, color photograph and signatures of candidate, with provision for pasting of a fresh color photograph on the attendance sheet. d. Room wise desk slips.
2• Supply of various annexures which are to be filled by the center in-charge.
3• Supply of packing material for the packing of answer sheets comprising labelled envelops for easy handling and administration.

D – Offline Assessment

1- Coordination for Conduct of Examinations

Depute a 'Centre Coordinator' at each Examination Centre at each session of examination, who will carry out the following responsibilities:

1• Deploy one test coordinator, one invigilator per 24 candidates and support staff as required.
2• Conduct venue preparedness exercise one day before the test, with all the venue & BOR officials including the test coordinator & Invigilators briefing them about their role and duties. Venue Desk Roll no stickering , Room Readiness, Invigilator Duty allocation & Duty chart preparation to done one day prior to exam
3• Deploy trained and expert manpower as Venue Supervisor at each test center to conduct test smoothly and coordinate between the BOR and venue staff.
4• Coordinate transfer of candidate data to the test coordinator in the test center
5• Coordinate pre-examination preparation at each venue, which will include training, briefing, displaying signage and other administrative arrangements
6• Ensure packaging of answer sheets as per direction of the U.P BOR

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7• Report on the conduct of examination for each session, which will include necessary details as specified by U.P BOR
8• Manage the logistics expenses for handling confidential material. The security provisioning would be provided by U.P BOR

2. Designing, Printing and Supply of OMR Answer Sheets

1• Designing and printing of OMR answer sheets with 2 carbonless copies **(all 3 has to be in different colors)** as per format approved by the U.P BOR with the following features: a. Thickness of the original sheet shall be minimum 105 GSM and for carbonless copies it would be minimum 60 GSM. b. Appropriate security features shall be incorporated as required. c. The OMR sheets shall be pre-scanned.
2• Printed answer sheets shall be packaged in tamper-proof envelops with appropriate labeling and quantities as directed by U.P BOR
3• Distribution of answer sheets to be done at test locations as specified by U.P BOR
4• Supply of sample answer sheets watermarked as 'SAMPLE' in sufficient quantity for testing and training.

5• process the final merit list.
6• U.P BOR expects the scanning activity to be completed within 4 weeks from the date of last receipt of answer sheets
7• For Interview : Preparation of merit list for candidate called for interview Admit card generation Sharing of Print out of Application form shortlisted candidates Support in Interview process: TCS manpower to be present in every district while interview process for support.

E . EVALUATION & RESULT MANAGEMENT

1. Processing of OMR Answer Sheets, Scanning, Evaluation and Result Generation.

Systematic arrangements shall be made for receipt and storage of answer sheets on behalf of the U.P BOR at location(s) at Lucknow or at additional places.
1•The answer sheets shall be packed in two types of colours packets ----------
• 2• Opening, sorting, scanning and processing of answer sheets shall be done by T.C.S. with video surveillance facility in Lucknow or at any additional places defined by TCS The O.M.R. sheets shall be double scaned to check mismatches. necessary precautions shall be taken by T.C.S. to ensure full confideendiality and accuracy of the result.
• 3• Arrange manpower, equipment, hardware, software, generators and any other material required for the OMR evaluation.
• 4• After scanning, the answer sheets shall be preserved by T.C.S. till the declaration of final results or as per mutual consent of both the parties, duly packaged with their scan number and a soft and hard copy for matching of scanned numbers and answer sheet's_unique serial number for storage and retrieval.
• 5• All answer sheets shall be scanned completely in good quality so that PDF/image may be generated and stored in a soft copy.
• 6 • A soft copy of all complete answer sheet combined on the basis of unique serial number on OMR sheet shall be provided in signed DVD's in duplicate to U.P BOR.
• 7 • A summary of total call letters issued, appeared, absent and evaluated shall be provided to U.P BOR, center-wise, room-wise in hard copy duly signed on each page.
• 8 • Results of pre-scanning and testing of sample OMR sheets to be shared with U.P BOR for insureing 100 % accuracy
• 9 • Processing of data captured on scanning of both parts, matching of data of OMR answer sheet of the candidate , after applying all checks to ensure flawless capture of information. The generated database must include details entered in the answer sheets completely with 100% accuracy.
• 10 • Manual data entry shall be done only with prior permission of U.P BOR capturing in writing, reasons for the same, wherever required, to ensure that all fields are entered correctly.
• 11• All answer sheets shall be evaluated.
• 12• Processing accurate results of the candidates on the basis of the answer keys
• 13• Ensuring sanity of data and total data security during and after the recruitment process.
• 14• Uploading the scanned image of the candidates' answer sheets along with their scores on the portal, which can be accessed by the candidates individually.

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15• Handling the objections on result processing and informing the candidate about the response to their objection, and reevaluate the responses as required.
• 16• Generation of final merit list as per mandatory rules and parameters specified by the U.P BOR. The roll number of the candidate will be matched to the correct name and category details of the candidate to process the final merit list.
• 17• BOR U.P. expects scanning activity to be completed within 4 weeks from the date of last recepit of answer sheet in normal course.
• 18• For Interview: Preparation of Merit List for candidates called for Interview Interview Admit Card Generation Sharing Application Printouts of shortlisted candidates Support in Interview Process: TCS Manpwer to be present in every district while interview process for support.
• 19• The database shall be handed over to the BOR, UP, Lucknow in two copies in external drives of appropriate capacity. The database shall be in open server architecture and should be fully searchable.
• 20•The agency shall provide daily MIS report to the BOR, UP, Lucknow detailing the progress of work and other details as may be required by BOR UP Lucknow.
• 21•An applicable verifiable audit trail of all activities undertaken shall be maintained by the agency which may be inspected by the BOR, UP, Lucknow anytime.

1. Roles & Responsibilities

1. Share the application form requirements along with the required validation rules
2. Share the recruitment, reservation and other relevant rules of Government of U.P.
3. Decision on handling duplicate candidate data
4. Instructions that will be printed in the question paper booklet
5. Share MIS report format
6. Facilitate the safekeeping of test material at each district head quarter under its custody till the exam day and facilitate the distribution of the same with its officials to each district venue 7. Bear the logistics expenses for the security provisioning of confidential material storage.
8. Facilitate venues across all the districts in UP

2. Authorized Users:

Individuals registered with the Customer as candidates for the relevant examination, who has been duly designated and authorized by the Customer to use TCS Application System Personnel working for and on behalf of Customer, who has been duly designated and authorized by the Customer to use TCS Application System. TCS point of contact: Mr. Tarun Nehra (tarun.nehra@tcs.com)

Dated: 9th April 2018

Self- Certificate: Scanning Capability

We, M/s. Tata Consultancy Services Limited, having its corporate office at TCS House, Raveline Street, Fort, Mumbai 400001 hereby confirm that TCS has the OMR sheets scanning and data generation experience of more than 8,00,000 candidates in last three years.

The above information is true to the best of our knowledge and records.

For Tata Consultancy Services Limited

Venguswamy Ramaswamy
Global Head- TCS iON

TATA CONSULTANCY SERVICES
Tata Consultancy Services Limited
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Registered Office 9th Floor Nirmal Building Nariman Point Mumbai 400 021
Corporate Identification No. (CIN): L22210MH1995PLC084781

Dated: 22nd March 2018

TO WHOMSOVER IT MAY CONCERN

This is to inform that Tata Consultancy Services Limited (TCS) owns the source code for iON Digital Assessment Platform exclusively.

TCS has used all the necessary processes in place for the entire software development life cycle (SDLC) of the software being used for conducting the computer based examination

TCS has all the necessary components of source code in place and if any change/ customization is required in any of the components of the software to meet the requirements of Uttar Pradesh Development Systems Corporation Limited, we have necessary in-house technical skill to provide the solution in the minimum possible time.

Software code is versioned, labelled and base-lined appropriately in a standard version control system (SVN) within the organisation. TCS has the required in-house capability for database handling & management.

There is no infringement of any patent or intellectual property rights caused by the supply of IT infrastructure & software and the documents, which are subject matter of TCS.

For Tata Consultancy Services Limited

Venguswamy Ramaswamy
Global Head – TCS-iON

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Tel 91 22 6778 6565 Fax 91 22 6778 6500 e-mail corporate.office@tcs.com website www.tcs.com
Registered Office 9th Floor Nirmal Building Nariman Point Mumbai 400 021
Corporate Identification No. (CIN): L22210MH1995PLC084781

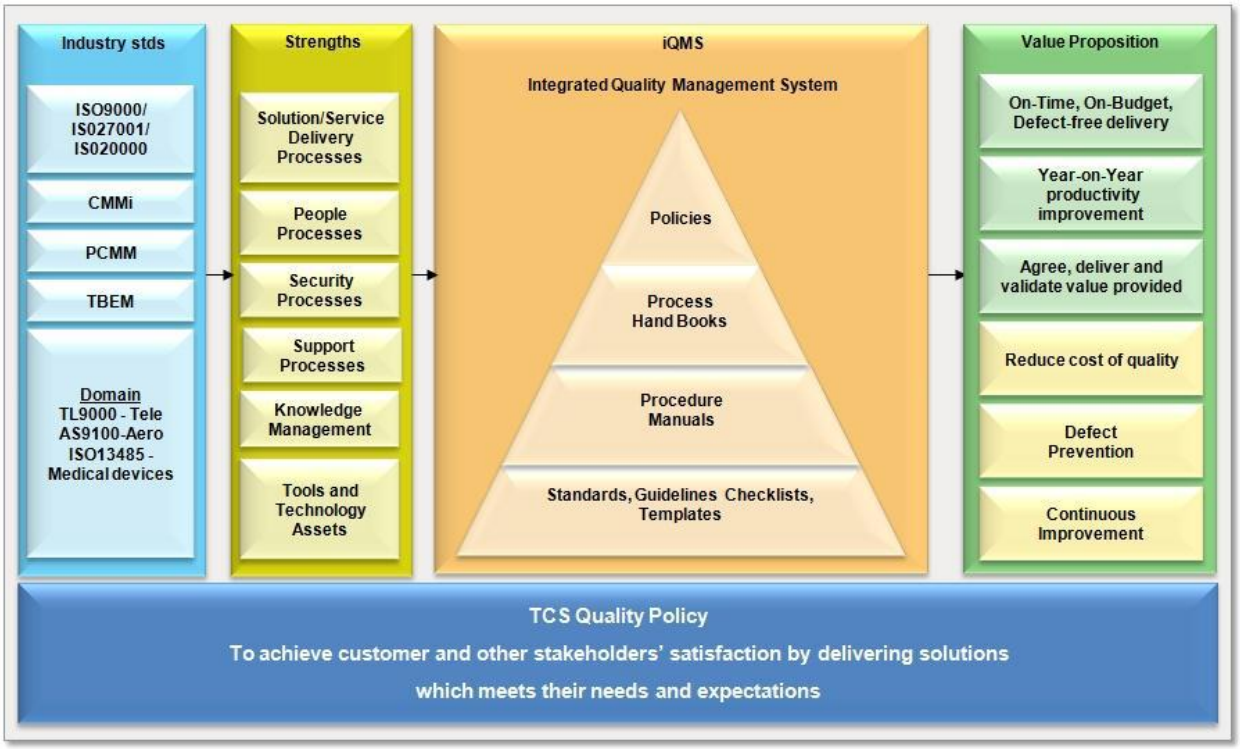
Integrated Quality Management (iQMS)

Integrated Quality Management System (iQMS)

The quality objective of TCS is to bring continuous reduction in cost of quality. All TCS initiatives are directed towards defect prevention and improvement practices to meet this objective. Reduction in cost of quality provides benefits of on-time, on budget project delivery and year on year productivity improvement to the customer.

To achieve this at an enterprise level, TCS has evolved an Integrated Quality Management System (iQMS), which addresses quality assurance practices for all types of projects including application development and support. iQMS is an integrated approach to implementing quality practices of world-class benchmarking models like ISO 9000, ISO20000, CMMI, PCMM, Six Sigma, ISO 27001 and ISO 14001 in alignment with TCS strategic objectives.

TCS was the first organization in the world to receive an enterprise wide CMMI and PCMM Level 5 certification based on its definition and deployment of iQMS.



#	Models	Description
1	ISO Triple Standards (ISO 9001, 20000, 27001)	Standards for Quality Management, Service Management and Information Security Management
2	CMMI DevVer 1.2	Capability Maturity Model Integrated for IT Services
3	PCMM Ver 2.0	People Capability Maturity Model related to People Processes
4	ISO 14001:2004	Standards for Environment Management
5	RGNQA	Rajiv Gandhi National Quality Award at India level – Business Excellence Model

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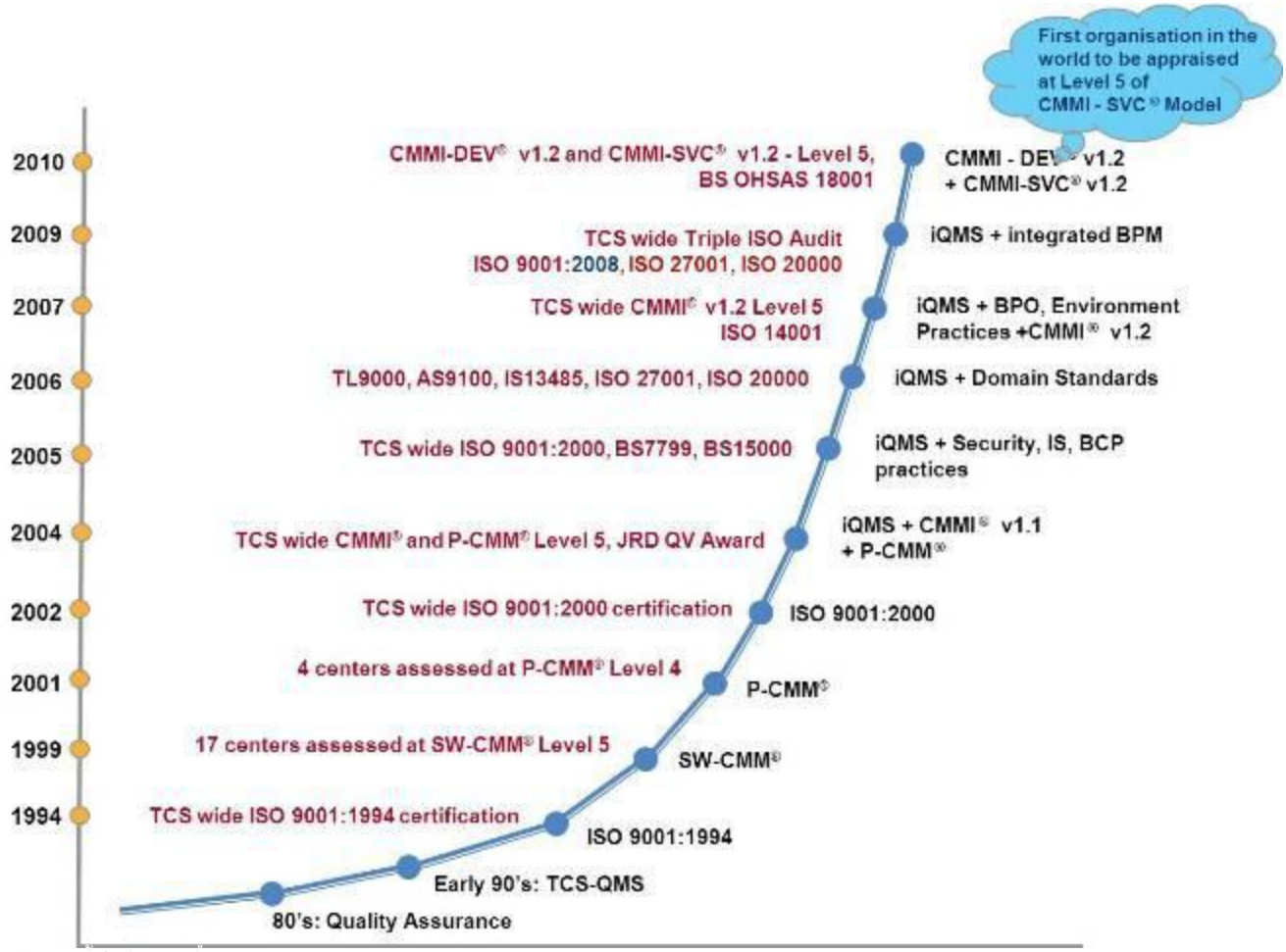
#	Models	Description
6	TBEM	Tata Business Excellence Model based on MBNQA (Malcolm Baldrige National Quality Award)
7	CII Exim Award	Enterprise-wide evaluation at India level for all Industries with respect to EFQM (European Foundation of Quality Management)
8	*AS 9100	Standards applicable for Aerospace Projects
9	*TL 9000	Standards applicable for Telecom Projects
10	*ISO 13485	Standards applicable for Medical Devices Projects

The Quality Journey

TCS follows a rigorous quality management process to ensure best project results. TCS' quality focus has evolved from quality control (1970's) to quality assurance (1980's) to quality management (1990's). Starting from the early 80's, when TCS began establishing standards for Quality Control mechanism, TCS' commitment to quality has enabled it to reach a level where these practices are acknowledged as being at the Optimizing level (Level 5) of the SEI-CMM. They have thus become a benchmark for the IT industry.



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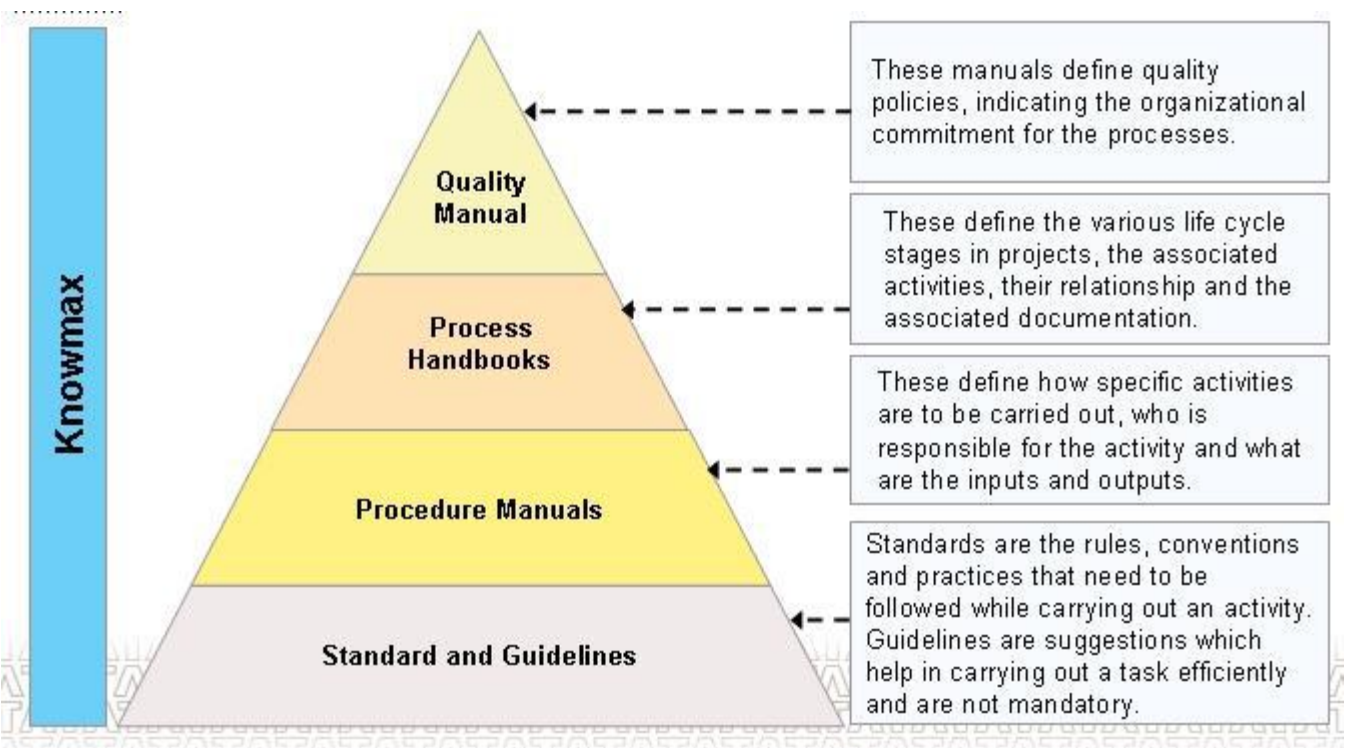
IQMS Structure

iQMS has a layered Architecture to Support Evolving and Emerging Business Needs:



iQMS is a complete set of documents, tools, methods and practices built on and around the business model, with a focus on service & solution delivery, customer management, security management and people processes. It also includes a suitable measurement programme to continuously monitor the effectiveness of the quality system. It focuses on all aspects of project management, knowledge management, technology management, customer management, product and service delivery, security management, business continuity, career development and competency management.

A 3 tier quality check deployed to various projects to ensure high product quality is explained below:

- **Internal Quality Assurance (IQA)** – All work items, products or deliverables undergo peer review / independent review / self review / code walkthrough.
- **External Quality Assurance (EQA)** – In EQA, competent associates external to the project verify work items or deliveries.
- **Final Inspection (FI)** – An external reviewer does the final quality checks on a sampling basis before delivering the final products to clients to ensure completeness and usability of the package. All the work items where the involved effort exceeds five person days must undergo an FI before being delivered. In case of effort less than five person days, a running FI log is maintained to track all the deliveries. The Project Leader also does a final inspection before the delivery. The external reviewer verifies the quality process adopted in this scenario every fortnight.

IQA and EQA reviews ensure product quality and FI review ensures that appropriate processes were followed in development. Product replication and delivery ensures that the right product is delivered to the client.

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In addition to this, Project Management Reviews (PMR) is conducted quarterly by the senior management representatives to check the overall health of project and potential risks. Discrepancies identified by a PMR team are rectified to comply with the project plan.

Project Audits are performed by an external quality controller (representative of TCS Quality Assurance Group or a senior team member from another project) who audits the project to verify compliance with customer specific processes and TCS iQMS.

PMRs and project audits are normally attended by the project lead. The entire project team is briefed on the same in regular team meetings.

The project staff is involved at various levels in deployment of these processes:

Quality Practitioner – The project lead and the entire project team is responsible for deployment of quality assurance practices in their projects.

Quality Reviewer – The project staff is also responsible for conducting IQAs, EQAs and FIs in other projects of a similar nature.

Quality Controller – Senior project team members are involved in conducting audits for other projects.

Such involvement of project staff across the organization helps in providing a practitioner's view to iQMS deployment and also enables best practice sharing between projects.

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TCS' Configuration Management

Configuration Management Plan forms an inherent part of the Program Management Plan. It helps in identifying and linking many components that makeup the software and also helps in controlling the changes identified through the various stages of the Software Development Life Cycle (SDLC)

TCS has defined processes at the program level to ensure consistent configuration management practices across the various project streams. This would include processes that govern the following (at a minimum) activities:

- Creation of the initial baseline
- Checking out and checking in of the components (including exclusive and parallel access)
- Branching, merging and synchronization of different versions
- Packaging and releasing of procedures

Some of the key features of TCS' configuration management processes will be as follows:

- Maintenance of Configuration Register
- Maintenance of versions of baselines and items
- Use of software libraries

Maintenance of Configuration Register

A configuration register records the status of all the configurable items as they go through transformation during the life cycle of the program. An entry in the configuration register typically gets updated in the following cases:

- Configurable Item is identified as a part of baseline
- Configurable Item is taken up for construction
- Configurable Item released is taken up for rework

The expected and actual dates of completion for construction, testing and release will be recorded in this register.

Maintenance of versions of Baselines and Configurable Items

- Baseline of a specification, document or product will be formally reviewed by the individual Project stream leads and agreed upon, and thereafter these will be used as the basis for further development. This can be changed subsequently only through formal change control procedures.
- Periodic audit of the configurable items will be carried out by the quality assurance group in accordance with the quality management plan of the program, which in turn is aligned to the TCS' integrated Quality Management System (iQMS).

Typical Configurable Items (CIs) are as follows:

- Software Requirement Specification (SRS)
- Design Specification
  - Data Design Description
  - Architectural Design Description
  - Module Design Description
  - Interface Design Description
- Deliverable documents (such as, Design document, training manuals etc.)

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TCS Configuration Management

- Source Code
- Test Plan and procedure
- Test Cases and Recorded results
- Operation and Installation Manuals
- User's Manual
- Standards and Procedures

Use of Software Libraries

- Software libraries provide the means for identifying and labeling baseline entities and for capturing and tracking the status of those entities. These libraries can be dynamic, controlled or static in nature. These are identified in and maintained as per the Program Management Plan.
- Configuration control will be implemented using software libraries to provide means for identifying, labeling and capturing software items and tracking their change results.

Types of Software Libraries:

Dynamic Library, sometimes called the programmer's library, is a library used for holding newly created or modified software entities (such as, units, modules or data files and associated documentation). It is the programmer's workspace and is controlled by the programmers.

Controlled Library, sometimes called master library, is a library used for managing the current baseline(s) and for controlling changes made to them. This is the library where the unit and components of a configuration item that have been promoted for integration are maintained.

Static Library, sometimes called the software repository, is a library used to archive various baselines released for general use. This is the library where the master copies plus authorized copies of CIs that have been released for operations use are maintained.

Configuration Management Tools

TCS always adopted a tool based approach to manage all the configurable items. It is familiar with a variety of commercial and open source configuration management tools which are mentioned below:

- ClearCase
- PVCS
- CVS
- VSS
- RCS
- SCCS

For this engagement TCS will conform to the tools that are currently being utilized by the Client for configuration management.

Software Configuration Management (SCM) and Quality Assurance (QA)

TCS will adopt the following procedures to incorporate strict QA policy with SCM. The scope of the QA and SCM merge will include:

- Deployment of Version Control Tool Software
- Checking in/Checking out of the components
- Labeling of the different versions
- Conducting historical audit trail
- Managing code conflicts

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TCS Configuration Management

- Executing code promotions/deployments
- Version retention
- Authorization

Apart from the above mentioned procedures, the Test Environment Manager will be notified with the changes happening in their respective environment (either it be Development, Testing or Production). Furthermore they will interact with the testing and development teams to install the code in their respective environment.

After the initial installation is done by the Test Environment Manager, Smoke tests will be executed by the testing team to ensure that the new code is fit enough to test. Also checklists will be adopted to verify the code installed in the testing environment. Consequently complete functional testing will commence.

In addition to the above, for support and maintenance projects, best practices of Information Technology Infrastructure Library (ITIL) will be incorporated. The figure given below depicts the Configuration management in **ITIL framework** which has been adopted by TCS as a part of its **integrated Quality Management System (iQMS)**

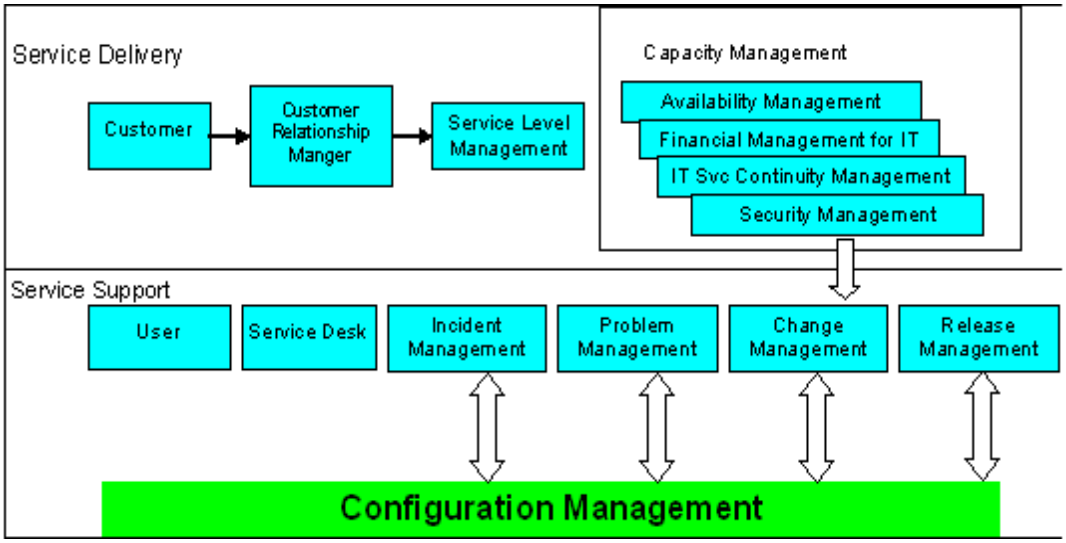

Figure 1: Configuration Management in ITIL Framework

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TCS Configuration Management

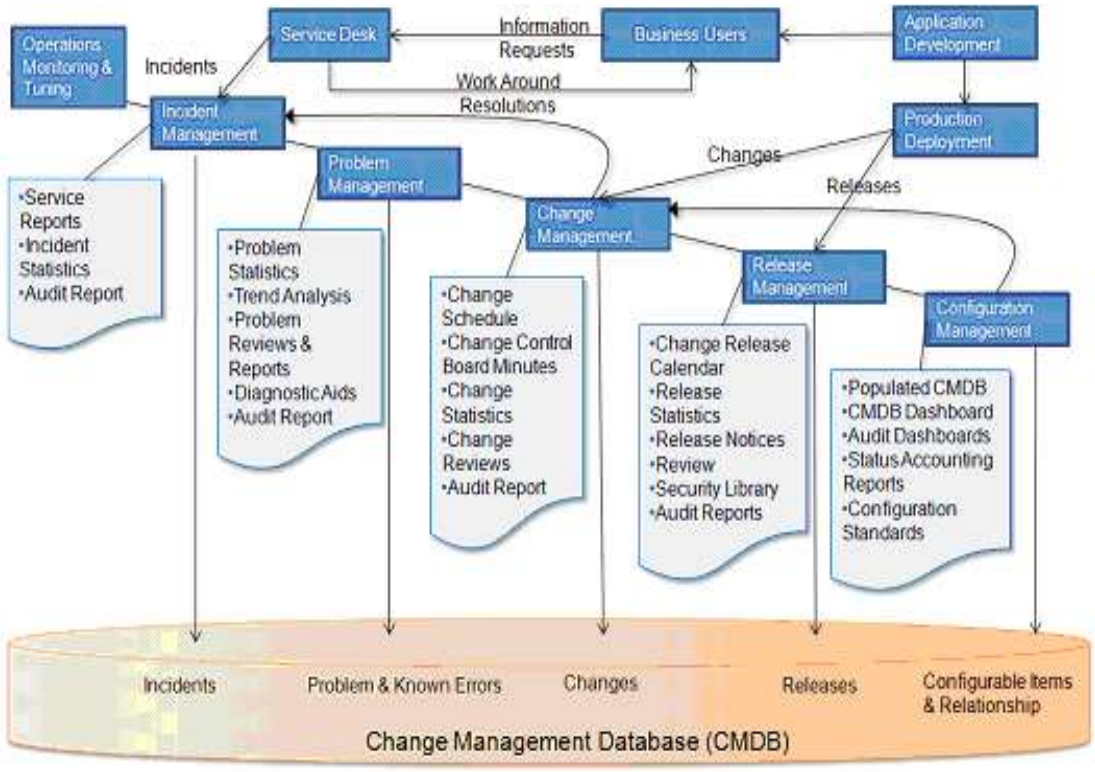

Figure 2: Service Delivery Model

The goal of this framework is to identify, record, relate, maintain, and report all configurable items within the enterprise infrastructure. The major steps involved in incorporating the above framework include:

- Managing the Configuration Management Data Base (CMDB)
- Planning
- Identifying
- Controlling
- Status Accounting
- Verifying and Auditing

TCS' unique proposition is to construct the **Service Configuration Structure** within the CMDB to provide a holistic view from the Business service level to support the Service Desk and other Service Management Disciplines. The Service hierarchy envisaged includes and enables:

- The "Impact codes" tagged to various IT components based on the layers in which they fall and the business processes they support.
- The logical combination of these codes will give a sketch of how an IT failure will impact the business and the end-users assisting the Service Desk to determine the appropriate course of action (including escalations) to keep the business impact at the minimum.
- Assisting the inquest of potential impact of incidents, problems and changes on the IT infrastructure and applications, before moving to production. The Change Advisory Board will leverage the Service Configuration Structure for efficient and prompt handling of reactive and proactive changes.
- Catalyze root cause analysis resulting in the provision of structural resolution quickly.
- Lead to building a comprehensive organization-wide knowledgebase which will result in improved First Time Fix Rate (FTFR) thereby increasing user experience and improved satisfaction from the business.

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Dated: 22nd March 2018

Data Center Declaration

We, M/S Tata Consultancy Services Limited, having its corporate office at TCS House, Raveline Street, 21 D.S. Marg, Fort, Mumbai 400001 hereby certify that TCS iON Digital Assessment Platform Data Centers, both Primary & Secondary, which hosts end to end data for the Assessment process are located in India in different seismic zones.

This information is the true to the best of my knowledge.

For Tata Consultancy Services Limited

Venguswamy Ramaswamy
Global Head- TCS iON

TATA CONSULTANCY SERVICES LTD. MUMBAI

TATA CONSULTANCY SERVICES

Tata Consultancy Services Limited
Empire Plaza Empire Industrial Estate Adjacent to Empire Vitrum Glass 101 LBS Marg Vikhroli West Mumbai 400 083 India
Tel 91 22 6778 6565 Fax 91 22 6778 6500 e-mail corporate.office@tcs.com website www.tcs.com
Registered Office 9th Floor Nirmal Building Nariman Point Mumbai 400 021
Corporate Identification No. (CIN): L22210MH1995PLC084781

To whomsoever it may concern

Data center compliance with Tier III standards of TIA 942
For

Tata Communications Limited, VSB, CFC-1, Software Units Layout, Madhapur, Hyderabad - 500 081, India.

Tier III standards of TIA 942 defines the guidelines for design and building of Datacenters. The principal advantages of designing datacenters in accordance with Tier III standards of TIA 942 include standard nomenclature, fail safe operation, robust protection against natural and human made disasters, long term reliability, expandability, scalability and uptime/Availability of minimum 99.982%.
We hereby declare and certify that the datacenter of TATA Communications located at VSB, CFC-1, Software Units Layout, Madhapur, Hyderabad - 500 081, India is compliant as stated below.

Mentioned below are the specifications (mandatory), which confirm the tier III compliance as per TIA 942.

Data center standards compliance (Tier III) standards

Sr. No.	Tier requirement	Tier III	TCL build Specs
1	Source	System	System + System
2	System component redundancy	N+1	N+1/N+2
3	Distribution paths	1 normal + 1 Alternate	2 simultaneously active
4	Compartmentization	No	Partial
5	Concurrently maintainable	Yes	Yes
6	Fault tolerance (Single event)	No	Yes
7	Building type	Standalone	Standalone
8	Staffing	1+Shifts	24 by forever
9	Class A uninterruptable cooling	May be	Yes
10	Single point of failure	Some + Human error	Human error
11	Representative site availability	99.982%	99.982%

TATA COMMUNICATIONS

Tata Communications Data Centers Private Limited
Regd. Office : Plot No. C 21 / C 36, 'G' Block, Bandra Kurla Complex, Mumbai – 400 098
Tel 91 22 6628 9287 Fax 91 22 6725 19[illegible] maneesh.dubey@tatacommunications.com
CIN No. U74999MH2007PTC[illegible]37 we[illegible]www.tatacommunications.com

TATA CONSULTANCY SERVICES LTD. MUMBAI

To Whomsoever It May Concern

Data center compliance with TIER III
for
TATA Communications, Lokmanya Videsh Sanchar Bhavan, Kashinath Dhuru Marg, Opp. Kirti College, Prabhadevi, Mumbai – 400 028, Maharashtra, India.

TIER III is a standard to define guidelines for planning and building data centers. The principal advantages of designing data centers in accordance with TIER III include standard nomenclature, failsafe operation, robust protection against natural or human made disasters, and long-term reliability, expandability and scalability.

We hereby declare and certify that that the data center of TATA Communications Limited located in Lokmanya Videsh Sanchar Bhavan, Kashinath Dhuru Marg, Opp. Kirti College, Prabhadevi, Mumbai – 400 028, Maharashtra, India is compliant as stated below:

Mentioned below are the specifications (mandatory), which confirm the Tier III compliance as per Uptime Institute.

Data Center Standard Compliance (Tier III) Standards

Sr. No.	Tier Requirement	Tier 3	TCL Build Specs
1	Source	System	*System + System*
2	System Component Redundancy	N+1	*N + 1 / N + 2*
3	Distribution Paths	1 Normal + 1 alternate	*2 simultaneously active*
4	Compartmentalization	No	*Partial*
5	Concurrently maintainable	Yes	*Yes*
6	Fault Tolerance (single event)	No	*Yes*
7	Building Type	Stand-alone	*Stand-alone*
8	Staffing	1+ Shifts	*"24 by Forever"*
9	Class A Uninterruptible cooling	May be	*Yes*
10	Single points of failure	Some + human error	*Human error*
11	Representative Site Availability	99.982%	*99.982%*

TATA COMMUNICATIONS
Tata Com[illegible] Limited
Plot C 21 & C 36 'G' Block Bandra [illegible] [illegible]dyanagri PO Mumbai 400098 India
Regd. Office VSB Mahatr[illegible] Ga[illegible]oa [illegible]rt Mumbai 400 001 India
Tel + 91 22 6657 8765 Fax + 91 2[illegible]39 5162 [illegible]bsite www.tatacommunications.com

International Data Center Quality Certificate

epi®
Protecting your interests

On April 09, 2015, EPI declares that the Data Center of:

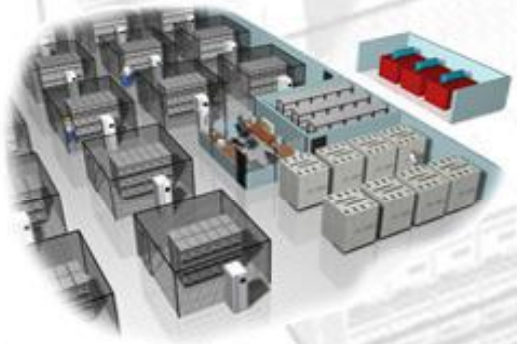
CtrlS Datacenters Limited

Located at: Level-2, Plot No: GEN 72/1/A, TTC Industrial Area, MIDC, Mahape, Navi Mumbai-400071, India

has been audited for compliance to the requirements of: **ANSI/TIA-942 :2014**

Architectural
Rated-4

Telecommunications
Rated-4



Electrical
Rated-4

Mechanical
Rated-4

This data center has been awarded a certificate of compliance to the requirements mentioned in the standard.

The overall rating of this data center is:
Rated-4

This certificate will expire on:
9 April 2018

Edward van Leent, Chairman & CEO
EPI-Certification

TATA CONSULTANCY SERVICES LTD. MUMBAI

www.epi-certification.com

NETWORK INTELLIGENCE
ISO 27001 Certified | PCI DSS QSA

Security Audit Certificate

Auditor Organisation:
Network Intelligence India Pvt. Ltd. An empanelled auditor with CERT-In

Issued to:

Tata Consultancy Services
Empire Plaza, Empire Industrial Estate,
101 LBS Marg, Vikhroli (West)
Mumbai 400083, India

Audit Performed by:

1. Apoorva Godambe
2. Pratik Bhoir
3. Ayush Narle
4. Mohammad Aquib Hussain
5. Utkarsh Tiwari
6. Muhammad Shafi
7. Mudit Punia
8. Akshay Yadav

Product Name:

1. iON Digital Assessment
2. iON Digital Marking
3. Eforms
4. iON Digital Records
5. Reports and Communication
6. Webtop
7. iON Eye
8. UCP
9. Self Service
10. mTop

Assessment Date: 23-10-2017
Reassessment Date: 22-02-2018

Methodology:

1. **Web Application Penetration Testing (WAPT) of product software** using Gray Box Assessment and Business Logic Testing
2. **Vulnerability Assessment and Penetration Testing (VAPT) of data-centre infrastructure** that hosts the product software.

Observation:

Automated and Manual VAPT & WAPT was carried out and issues identified in multiple rounds of testing were found to be fixed in subsequent rounds of retests. All High, Medium, Low and Informational issues were found to be closed during the retest rounds.

Sr. No.	Date	Activity	Critical	High	Medium	Low	Info
1	26-12-2017	VAPT – Round 1	0	1	0	2	1
2	22-02-2018	VAPT – Round 2	0	0	0	0	0
3	23-10-2017	WAPT – Round 1	1	3	8	9	1
4	22-02-2018	WAPT – Round 2	0	0	0	0	0

Conclusion:

All modules of iON Digital Assessment, iON Digital Marking, Eforms, iON Digital Records, Reports and Communication, Webtop, iON Eye, UCP, Self Service, mTop as identified above, have been secured against Critical, High, Medium, Low and Informational risk issues, and are safe for use in production environment. They have been validated and are fit for use to conduct any high-stakes examination.

Recommendation:

It is recommended that security assessments are conducted annually.

For Network Intelligence (India) Pvt. Ltd.,

Mr. KK Mookhey,
Director (PCI QSA, CISA, CISSP, CISM)

Dated: 9th April, 2018

To,
The Managing Director,
UPDESCO,
Uptron building,
Gomtinagar, Lucknow

Subject: Self Declaration for validity of TCS ISO Certificates submitted in TCS tender bid response

Dear Sir/Madam

In response to the Tender for Empanelment to conduct offline examination for different departments of Uttar Pradesh I, Deepali Saxena, of Tata Consultancy Services Limited (TCS), hereby confirm that as on 27th March 2018 Tata Consultancy Services Limited has successfully completed the ISO re-certification audit for ISO 9001:2015 (Quality Management), ISO 20000-1:2011 (IT Service Management), ISO 27001:2013 (Information Security Management) and ISO 22301:2012 (Business Continuity Management) and has been recommended for continuation of its enterprise-wide certification by TUV, a certified ISO auditing and certification agency. The re-certification audit was conducted from January 29, 2018 to March 23, 2018 by TUV.

The final ISO certificates, after re-certification, are planned to be shared by TUV with TCS by 15th May 2018.

Please note that TCS has enclosed the copies of ISO Certificates - ISO 9001:2015, ISO 20000-1:2011, ISO 27001:2013 in the tender bid response with expiry date of March 31, 2018 along with the re-certification recommendation letter from TUV dated March 30, 2018. TCS will share the latest re-certificated ISO certificates with Uttar Pradesh Development Systems Corporations Limited, Lucknow, when we receive the same from TUV.

This information is true to the best of our knowledge.

For Tata Consultancy Services Limited,

Authorized Signatory
Name : Deepali Saxena
In capacity of : Regional Sales Manager, TCS iON

TATA CONSULTANCY SERVICES
Tata Consultancy Services Limited
TCS Awadh Park Vibhuti Khand Gomti Nagar Lucknow 226 010 India
Tel 91 522 6661001 Fax 91 522 6661100 e-mail lucknow.office@tcs.com website www.tcs.com
Corporate Identification No. (CIN): L22210MH1995PLC084781
Registered Office Nirmal Building 9th Floor Nariman Point Mumbai 400 021

30th March 2018

Registered & Head Office :
TUV INDIA PRIVATE LIMITED
801, Raheja Plaza - 1,
L.B.S. Marg, Ghatkopar (W),
Mumbai 400 086.
CIN : U74140MH1989PTC052930
Phone : (22) 6647 7000
Toll free : 1800-209-0902
Fax : (22) 6647 7009
E-mail : mumbai@tuv-nord.com
Website : www.tuv-nord.com/in

TO WHOMSOEVER IT MAY CONCERN

The Recertification audit for

ISO 9001:2015, ISO 27001:2013, ISO 20000-1:2011, ISO 22301:2012

Standards was completed in the period from **29th Jan 2018 – 23rd March 2018** at

Tata Consultancy Services Ltd
TCS House,
Raveline Street,
Fort,
400001 Mumbai, India

For the Scope

ISO 9001:2015

Providing Consultancy and Implementation Services in Design, Development, Re-engineering and Maintenance of Software, IT based Infrastructure Services including System Integration and Network, IT based Engineering Services and IT Enabled Business Processes Outsourcing as well as the IT based Infrastructure Shared Services in the area of Infrastructure Management Services from Integrated Command Centers (ICC), Security Operation Services (ICC-SOC), and Cloud Services covering Software as a Service (SaaS), Platform as a Service (PaaS), Infrastructure as a Service (IaaS) and the associated IT Infrastructure Management for Customers

ISO 27001:2013

Providing Consultancy and Implementation Services in Design, Development, Re-engineering and Maintenance of Software, IT based Infrastructure Services including System Integration and Network, IT based Engineering Services and IT Enabled Business Processes Outsourcing as well as the IT based Infrastructure Shared Services in the area of Infrastructure Management Services from Integrated Command Centers (ICC), Security Operation Services (ICC-SOC), and Cloud Services covering Software as a Service (SaaS), Platform as a Service (PaaS), Infrastructure as a Service (IaaS) and the associated IT Infrastructure Management for Customers

SOA version 4.2 dated 11th December 2015

TATA CONSULTANCY SERVICES LTD. MUMBAI

ISO 20000-1:2011

The Service Management System that supports the IT Services used for the provision of Consultancy Services, Design, Development, Re-engineering and Maintenance of Software, IT-based Infrastructure Services, System Integration and Support, IT-based Engineering Services and IT Enabled Business Processes Outsourcing as well as the IT-based Infrastructure Shared Services in the area of Infrastructure Management Services from Integrated Command Centers (ICC), Security Operation Services (ICC-SOC) and Cloud Services covering Software as a Service (SaaS), Platform as a Service (PaaS), Infrastructure as a Service (IaaS) and the associated IT Infrastructure Management for internal and external Customers

ISO 22301:2012

Providing Consultancy and Implementation Services in Design, Development, Re-engineering and Maintenance of Software, IT based Infrastructure Services including System Integration and Network, IT based Engineering Services and IT Enabled Business Processes Outsourcing as well as the IT based Infrastructure Shared Services in the area of Infrastructure Management Services from Integrated Command Centers (ICC), Security Operation Services (ICC-SOC), and Cloud Services covering Software as a Service (SaaS), Platform as a Service (PaaS), Infrastructure as a Service (IaaS) and the associated IT Infrastructure Management for Customers

For the sites as per the Annexure **1**

Within the scope of audit for **ISO 9001:2015 , ISO 27001:2013, ISO 20000-1:2011, ISO 22301:2012** standards, the company has furnished proof that it has implemented & maintained the Systems in accordance with the above mentioned standards. The auditor has recommended that the certificate can be issued, subject to approval by the certification body.

Regards
For TUV India Private Limited

Dipti Ranade

Product Head - IT and ITES

ANNEXURE

ARGENTINA

BUENOS AIRES

Tata Consultancy Services Limited
Uspallata 3046 - C1437JCJ
- Buenos Aires – Argentina

BRAZIL

BARUERI

Tata Consultancy Services Limited
Alameda Madeira, 328 - 12, 13 & 26
Floors, Barueri - SP
06454-010 - Brazil

CHILE

CONCEPCIÓN

Tata Consultancy Services Limited
Prat 781, piso 5, Valparaiso,
Chile

Tata Consultancy Services Limited
O'Higgins 564 interior
Concepcion
Chile

SANTIAGO

Tata Consultancy Services Limited
Camino Buín Maipo 2270,
Santiago, Chile

Tata Consultancy Services Limited
Curico 18, Santiago,
Chile

Tata Consultancy Services Limited
Almirante Gotuzzo 22
Santiago, Chile

CHINA

HANGZHOU

Tata Consultancy Services (China) Co., Ltd.
Building No 9, Hangzhou Hi-tech Software Park
#1 Weiye Road Binjiang District
Hangzhou PRC 310053

SHANGHAI

Tata Consultancy Services (China) Co., Ltd.
Unit 4300-4500, Building 4 & Unit 3401
Building 1 & Building 7 Shanghai Pudong Software Park
498 Guo Shoujing Road, Zhangjiang High-Tech Park
Pu Dong New District Shanghai PRC 201203

TIANJIN

Tata Consultancy Services (China) Co., Ltd.
3-4F of the North Building, No. 18
Haitai West Road, Software and Service outsourcing
Industry Base Huayuan New Technology Industrial
Park Tianjin PRC - 300384

BEIJING

Tata Consultancy Services (China) Co., Ltd.
1st floor ,Tower D, 3rd Block, Zhong Guancun Software
Park Building 9, 8 Dong Beiwang West Road,
Haidian District Beijing PRC 100193,

SHENZHEN

Tata Consultancy Services (China) Co., Ltd.
EF, 2nd Building Finance Services Technology
Innovation Base No.8, Kefa Road
Nanshan District Shenzhen
PRC - 518057

DALIAN

Tata Consultancy Services (China) Co., Ltd.
Tower A of IC Building, No.56
Huoju Road, Dalian Hi-Tech Industrial Zone,
Dalian Liaoning Province,
PRC 116023

TATA CONSULTANCY SERVICES LTD. MUMBAI

ANNEXURE

ECUADOR

QUITO

Tata Consultancy Services Limited
Francisco Salazar N10-61 y Camilo Destruge
Ecuador

Tata Consultancy Services Limited
Tamayo y Francisco Salazar

Tata Consultancy Services Limited
Pereira E5-87 y Japón, esquina - Quito,
Pichincha, Ecuador

HUNGARY

BUDAPEST

Tata Consultancy Services Limited
Aliz utca 2. Budapest - 1117,
Hungary

Tata Consultancy Services Limited
Science Park B, Irinyi Jozsef utca 4-20
Budapest - 1117, Hungary

Tata Consultancy Services Limited
Aliz utca 3.
1117 Budapest
Hungary

Tata Consultancy Services Limited
Aliz utca 1.
1117 Budapest
Hungary

INDIA

GUWAHATI

Tata Consultancy Services Limited
TCS ILP Training Centre,
5th Floor, NEDEFI House, G.S. Road,
Dishpur, Guwahati – 781 006, Assam, India

BANGALORE

Tata Consultancy Services Limited
Abhilash Software Development Centre,
Plot No. 96, EPIP Industrial Area, Whitefield,
Bangalore, Karnataka – 560 066, India

Tata Consultancy Services Limited
ITPB Innovator
International Tech Park,
Innovator Bldg. Whitefield Road,
Bangalore – 560 066, Karnataka, India

Tata Consultancy Services Limited
ITPB Discoverer
International Tech Park
Discoverer Bldg, Whitefield Road
Bangalore – 560066, Karnataka, India

Tata Consultancy Services Limited
Prestige Shanthiniketan (PSN)
Tata Consultancy Services
Crescent 3, Prestige Shantiniketan
Whitefield Main Road, Whitefield,
Bangalore - 560 066, Karnataka, India

Tata Consultancy Services Limited
ITPB Explorer
International Tech Park
Explorer Bldg., Whitefield Road
Bangalore – 560066, Karnataka, India

BANGALORE

Tata Consultancy Services Limited
ITPB Pioneer, Pioneer Building,
International Tech Park,
Padandhur Agrahara, Whitefield Road,
Bangalore - 560 066, Karnataka, India

Tata Consultancy Services Limited
GRTP Dhara
Dhara Building, Salarpuria GR Tech Park,
No.69/3 & 69/4, Mahadevapura,
Whitefield Road, Bangalore – 560 066,
Karnataka, India

Tata Consultancy Services Limited
GRTP Jal, Jal Building, Salarpuria GR Tech Park, No.69/2 Mahadevapura, Whitefield Road, Bangalore – 560 066, Karnataka, India

Tata Consultancy Services Limited
SJM Towers, No. 18, Seshadri Road,
6th Cross, Gandhinagar, Bangalore - 560 009,
Karnataka, India

TATA CONSULTANCY SERVICES LTD. MUMBAI

ANNEXURE

Tata Consultancy Services Limited
Think Campus
No.42, Think Campus, Electronic City,
phase II, Bangalore - 560 100, Karnataka,
India

Tata Consultancy Services Limited
L-Centre, Plot No. 78, 79 & 83,
EPIP Industrial Area, Whitefield,
Bangalore, Karnataka - 560 066, India

Tata Consultancy Services Limited
Global Axis
Global Axis (B,C & D Blocks)
Gopalan Enterprises (Global Axis),
SEZ Unit II, Plot No.152, Hoody Vill,
K R Puram, Hobli, Bangalore - 560 066,
Karnataka, India

Tata Consultancy Services Limited
Manyata
6th Floor, C4 ELM,
Manyata Embassy Business Park,
Outer Ring Road, Rachenahalli & Nagawara
Villages, Bangalore - 560 045, Karnataka, India

Tata Consultancy Services Limited
Global Axis (H Blocks)
Gopalan Enterprises (Global Axis),
SEZ, No. 152 (Sy No. 147, 157 & 158)
Hoody Village EPIP Zone, (II Stage), Whitefield,
K.R. Puram Hobli, Bangalore – 560 066,
Karnataka, India

Tata Consultancy Services Limited
VYDEHI RC-1 BLOCK
82, EPIP, Whitefield,
Bangalore – 560 066,
Karnataka, India

Tata Consultancy Services Limited
ITPB Victor
Opp. Pioneer Building, International Tech
Park, Padandhur Agrahara, Whitefield Road,
Bangalore - 560 066, Karnataka, India

Tata Consultancy Services Limited
Building 4B, 9th Floor
Marathahalli Outer Ring Road
Devarabeesanahalli, Varthur Hobli,
Bengaluru – 560,103,
Karnataka, India

BHUBANESWAR

Tata Consultancy Services Limited
AUM Building
Plot No. 457/1952/4557, Gayatri Vihar,
Chandrashekharpur, Patia,
Bhubaneswar, Orissa, India

Tata Consultancy Services Limited
Kalinga Park, IT/ITES,
Special Economic Zone, Plot-35,
Chandaka Industrial Estate, Patia,
Bhubneswar, Orissa – 751 024, India

Tata Consultancy Services Limited
Barabati
Special Economic Zone, Plot-35,
Chandaka Industrial Estate, Patia,
Bhubneswar, Orissa -751 024, India

CHENNAI

Tata Consultancy Services Limited
Ambattur,
Tata Consultancy Services Limited
21, Industrial Estate, Ambattur,
Chennai - 600 058, Tamilnadu, India

Tata Consultancy Services Limited
Chennai One SEZ Unit,
ETL Infrastructure Park, 200 Ft Road,
Thoraipakkam, Chennai,
Tamil Nadu – 600 096, India

Tata Consultancy Services Limited
MARG SQUARE
No.16, Rajiv Gandhi Salai, Karapakkam,
Chennai, Taminadu – 600 097, India

Tata Consultancy Services Limited
No. 415/21-24, Kumaran Nagar, Sholinganallur,
Old Mahabalipuram Road, Chennai,
Tamil Nadu – 600 119, India

TATA CONSULTANCY SERVICES LTD. MUMBAI

ANNEXURE

Tata Consultancy Services Limited
Digital Zone, No. 79,
Old Mahabalipuram Road, Karapakkam,
Chennai, Tamilnadu – 600 096, India

Tata Consultancy Services Limited
185/188, Lloyds Road, Gopalpuram,
Chennai, Tamil Nadu – 600 086,
India

Tata Consultancy Services Limited
Siruseri, Plot No.1/G1, SIPCOT IT PARK,
Navalur Post, Kanchipuram Dist., Chennai,
Tamil Nadu – 603 103, India

Tata Consultancy Services Limited
TCS Integrated Command Center & TCS
Cloud Command Center Chennai
165/1A, Taramani Link Road, Velachery
Chennai – 600 042, Tamil Nadu
India

Tata Consultancy Services Limited
IITM Research Park,
South West Quadrant,
Kanagam Road, Taramani,
Chennai – 600 113, India

Tata Consultancy Services Limited
No.1, Habibullah Road,
T. Nagar, Chennai, Tamil Nadu – 600 017,
India

Tata Consultancy Services Limited
HDFC House, 29/4 & 29/5,
Kamaraj Road, Coimbatore – 641 018,
India

Tata Consultancy Services Limited
A-Block, Tidel Park, No.4, Canal Bank Road,
Taramani, Chennai, Tamil Nadu – 600 113,
India

Tata Consultancy Services Limited
Spencer Plaza, 3rd Phase,
769 Anna Salai, Chennai – 600 002,
Tamil Nadu,
India

Tata Consultancy Services Limited
No :- 165/1A, Taramani Link Road, Velachery,
Chennai - 600 042, Tamil Nadu,
India

CHENNAI

Tata Consultancy Services Limited
TEK Tower
No.11, Rajiv Gandhi Salai,
Old Mahabalipuram Road, Okkium,
Thoraipakkam Village, Chennai – 600 096,
India

Tata Consultancy Services Limited
DLF IT PARK
Block 5 & 9, 1/124
Mount Poonamallee Road
Nandambakkam Post, Manapakkam,
Chennai - 600 089, Tamil Nadu,
India

Tata Consultancy Services Limited
Unit 3 @ IG3 Infra Ltd - SEZ, - Magnum
200 Ft Road, Thoraipakkam,
Pallavaram Ring Road
Chennai - 600097
Tamil Nadu, India

Tata Consultancy Services Limited
Neville Tower, Littlewood Tower,
TRIL - SEZ, Ramanujan IT City,
Rajiv Gandhi Road,
Taramani, Chennai – 600 113,
Tamil Nadu,
India

GANDHINAGAR

Tata Consultancy Services Limited
Garima Park,
Unit-1, IT/ITES, SEZ, Plot No.41,
Near NIFT, Gandhingar, Gujarat – 382 007
India

Tata Consultancy Services Limited
GIFT CITY
TOWER-2, 10th, 11th and 12th Floor
Village Ratanpur, of Taluka & District Gandhinagar
Gujarat, India

TATA CONSULTANCY SERVICES LTD. MUMBAI

ANNEXURE

VADODARA

Tata Consultancy Services Limited
Eureka Center
Rameshwar Estate, Opp. Balaji Hospital
Subhanpur, Rameshwar Building,
Om Business Park, Ellora Park,
Subhanpura, Vadodara - 390023
Gujarat, India

Tata Consultancy Services Limited
Alembic Business Park, Pharma Building,
Bhailalbhai Amin General Hospital Road (BAGH),
Gorwa, Bhailal Amin Park,
Vadodara – 390 003, Gujarat,
India

HYDERABAD

Tata Consultancy Services Limited
DECCAN PARK
Plot No.1, Survey No.64/2,
Software Units Layout, Serilingampally Mandal,
Madhapur, Hyderabad, Telangana - 500 081,
India

Tata Consultancy Services Limited
TCS OFFSHORE DELIVERY CENTER
Old Mumbai Highway,
Gachibowli, Hyderabad – 500032,
Telangana,
India

Tata Consultancy Services Limited
SYNERGY PARK
Premises No. 2-56/1/36, Survey No. 26,
Gachibowli, Seri Lingampally Mandal,
R R District, Hyderabad,
Telangana – 500 019, India

Tata Consultancy Services Limited
Wave Rock, SEZ Unit, South Tower,
Bar Building, TSI Business Park Pvt Ltd.,
APIIC, Survey No.115/part, Sector 2,
Nanakramguda, Serilingampally Mandal,
Hyderabad – 500 081, Telangana, India

Tata Consultancy Services Limited
KOHINOOR PARK
Plot 1, Jubilee Garden Main Road
Kothaguda X Road, Hyderabad – 500 084,
Telangana, India

Tata Consultancy Services Limited 5-9-1962,
6th Floor, Khan Latif Khan Estate,
Fateh Maidan Road, Hyderabad,
Telangana - 500 001, India

Tata Consultancy Services Limited
B Block, 7th Floor Q City, Hyderabad,
Survey No.109, 110 & 111/2
Nanakramguda Village, Serilingampally Mandal,
R.R.District, Hyderabad - 500 032,
Telangana, India

Tata Consultancy Services Limited
Synergy Park - Phase II
Premises No. 2-56/1/36, Survey No. 26
Gachibowli, Seri Lingampally Mandal,
R R District, Hyderabad – 500 019,
Telangana, India

Tata Consultancy Services Limited
Adibatla SEZ Unit,
Blocks SDB1 & SDB2, Sy. No. 255 (Part),
Adibatla Village, Ibrahimpatnam Mandal,
Ranga Reddy District, Hyderabad - 501 510,
Telangana, India

Tata Consultancy Services Limited
TCS Cloud
Hyderabad DC: Tata Communications Ltd.
Videsh Sanchar Bhavan, CFC-1,
Software Lay out Unit, Madhapur
Hyderabad - 500 081,
Andhra Pradesh, India

INDORE

Tata Consultancy Services Limited
Scheme No. 151 & 169-B, Super Corridor,
Village Tigariya Badshah & Bada Bangarda,
Tehsil Hatod, Indore – 452018,
Madhya Pradesh, India

TATA CONSULTANCY SERVICES LTD. MUMBAI

ANNEXURE

JAMSHEDPUR

Tata Consultancy Services Limited
Voltas House, Main Road,
Bistupur, Jamshedpur - 831 001,
Jharkhand, India

RAIPUR
Tata Consultancy Services Limited
M M Silver Plaza, Ring Road No-1
Opp. Udyog Bhavan, Raipur - 492 001,
Chattisgarh,
India

LUCKNOW

Tata Consultancy Services Limited
1/1, Vibhuti Khand,
Gomti Nagar, Lucknow,
Uttar Pradesh – 226 010, India

KOCHI
Tata Consultancy Services Limited
Vismaya Building, Infopark, Kusumagiri PO,
Kakkanad, Kochi – 682 042, Kerala,
India

Tata Consultancy Services Limited
TCS Centre,
SEZ Unit1, Infopark, Kusumagiri Post,
Kakkanad, Kochi – 682 042,
Kerala, India

KOLKATA
Tata Consultancy Services Limited
Delta Park, Plot B-1, Block EP & GP,
Sector-V, Salt Lake Electronics Complex,
Kolkata - 700 091,
India

Tata Consultancy Services Limited
Infospace
Unitech HiTech Structure Ltd.
IT/ITES SEZ, Block A,
Tower AI, AII, AIII, Plot No. DH1, DH2, DH3
& DH 3/1, Action area 1, New Town,
Kolkata – 700 156, West Bengal, India

Tata Consultancy Services Limited
SDF Building,
Block EP & GP, Sector-V,
Salt Lake Electronics Complex,
Kolkata, West Bengal - 700 091,
India

Tata Consultancy Services Limited
Sabina Park,
Unitech HiTech Structure Ltd.
IT/ITES SEZ, Block B, Tower BII,
Plot No. DH1, DH2, DH3 & DH 3/1,
Action area 1, New Town, Kolkata – 700 156,
West Bengal, India

Tata Consultancy Services Limited
STP-II Building, Plot No. 53
Block DN, Sector-V,
Salt Lake Electronics Complex
Kolkata - 700 091, West Bengal, India

Tata Consultancy Services Limited
DLF (IT/ITeS SEZ), Plot IIF/1,
Aaction Area – II, 1B & 1C 6th Floor,
New Kolkata Township,
Rajarhat, Kolkata – 700 156, India

Tata Consultancy Services Limited
Oval
Unitech HiTech Structure Ltd.
IT/ITES SEZ, Block G, Tower GIII, Plot No. DH1,
DH2, DH3 & DH 3/1, Action area 1, New Town,
Kolkata – 700 156, West Bengal, India

Tata Consultancy Services Limited
ECOSPACE
Building 1A,1B, 2A-2nd, 3rd, 4th Floor,
Ecospace Plot - IIF/12, New Town, Rajarhat,
Kolkata – 700 156, West Bengal,
India

TATA CONSULTANCY SERVICES LTD. MUMBAI

ANNEXURE

KOLKATA

Tata Consultancy Services Limited
TCS Gitanjali Park, IT/ITES SEZ,
Plot-IIF/3, Action Area-II, New Town,
Rajarhat, Kolkata- 700 156, West Bengal,
India

Tata Consultancy Services Limited
28 Camac Street
Kolkata – 700 016,
India

Tata Consultancy Services Limited
Infinity Benchmark,
Salt Lake, Sector - V,
Kolkata – 700 091, India

Tata Consultancy Services
Delta Park Lords Plot "C", Block EP,
Salt Lake Electronics Complex, Sector V,
Kolkata, West Bengal – 700 091, India

MUMBAI

Tata Consultancy Services Limited
Air India Building
Nariman Point, Mumbai - 400 021,
India

Tata Consultancy Services Limited
Akruti Trade Centre,
MIDC Road No.7, Andheri (E),
Mumbai – 400 093, India

Tata Consultancy Services Limited
Unit 125/128/130, SDF IV, Seepz,
Andheri (E), Mumbai - 400 096,
India

Tata Consultancy Services Limited
Gateway Park,
Akruti Business Port, Road No. 13,
MIDC, Andheri (E), Mumbai - 400 093,
India

Tata Consultancy Services Limited
Banyan Park, Suren Road,
Chakala, Andheri (E),
Mumbai - 400 093, India

Tata Consultancy Services Limited
Building No. 5, Raheja Green,
Raheja Estate, Kulupwadi,
Borivali (E), Mumbai - 400 066,
India

Tata Consultancy Services Limited
Plot No. 54, Intersil Seepz,
Andheri (E), Mumbai – 400 096,
India

Tata Consultancy Services Limited
Unit No. 801, 901 & 1001, A-WING,
Kensington Building IT /TES /SEZ,
Hiranandani Business Park, Powai,
Mumbai – 400 076, India

Tata Consultancy Services Limited
Maker Towers 'E' Block,
Cuffe Parade, Colaba,
Mumbai - 400 005,
India

Tata Consultancy Services Limited
Vidyasagar Building,
Raheja Township, Near Sai Baba Temple,
Western Express Highway,
Malad (East), Mumbai – 400 097, India

Tata Consultancy Services Limited
West – II, Raheja Estate,
Kulupwadi Road, Borivali (E),
Mumbai – 400 066,
India

Tata Consultancy Services Limited
TCS Cloud
Tata Communications Ltd.
Lokmanya Videsh Sanchar Bhavan
Kashinath Dhuru Marg, Opp. Kirti College,
Prabhadevi, Mumbai – 400 028, India

Tata Consultancy Services
Integrated Command Centre
Yantra Park, Opp Voltas HRD Training Center,
Subhash Nagar, Pokharan Road No. 2,
Thane (W) – 400 601, Maharashtra, India

Tata Consultancy Services Limited
Nirmal Building,
Nariman Point, Mumbai – 400 021,
India

TATA CONSULTANCY SERVICES LTD. MUMBAI

ANNEXURE

Tata Consultancy Services Limited
Plot No. 64, ODC-1, SEEPZ,
Andheri (E), Mumbai – 400 096,
India

Tata Consultancy Services Limited
Plot No. 64, ODC III, SEEPZ,
Andheri (E), Mumbai – 400 096,
India

Tata Consultancy Services Limited
Gateway Park Annex,
Praffulit Niwas, Road No.13,
MIDC, Andheri (East),
Mumbai - 400 093, India

Tata Consultancy Services Limited
Millenium Business Park,
Building No. 4/203, Sector-2, Mahape
Navi Mumbai – 400 701, India

Tata Consultancy Services Limited
Unit 61/64, SDF II, SEEPZ,
Andheri (E), Mumbai – 400 096, India

Tata Consultancy Services Limited
Unit 79/80, SDF III, SEEPZ,
Andheri (E), Mumbai – 400 096, India

Tata Consultancy Services Limited
Unit 129/130/131, SDF V, SEEPZ,
Andheri (E), Mumbai – 400 096, India

TCS House, Raveline Street
Fort, Mumbai - 400 001,
India

Tata Consultancy Services Limited
Wellspring, Plant No. 12, Gate No. 4,
Godrej & Boyce Complex, L B S Marg,
Vikhroli (West), Mumbai - 400 079, India

Tata Consultancy Services Limited
B-Wing, Kensington Building,
IT/TES/SEZ, Hiranandani Business Park,
Powai, Mumbai - 400 076, Maharashtra, India

Tata Consultancy Services Limited
Cloud Command Center
Empire Plaza , LBS Marg,
Chandan Nagar, Vikroli (W),
Mumbai – 400 083, Maharashtra, India

Tata Consultancy Services Limited
IT 9/10/11, SDF VII,SEEPZ
Andheri(E), Mumbai – 400 096
Maharashtra, India

Tata Consultancy Services Limited Limited
233, La Shewa,
P.D Mello Road, Fort,
Mumbai – 400 001, India

Tata Consultancy Services Limited
Bldg #3, NKP (Nirlon Knowledge Park)
Nirlon Complex, Goregoan (East),
Mumbai – 400 063, Maharashtra, India

Tata Consultancy Services
Yantra Park, Opp Voltas HRD Training Center,
Subhash Nagar, Pokharan Road No. 2,
Thane (W) – 400 601, Maharashtra, India

Tata Consultancy Services Limited
Plot No. 3, Gauri House, Sector 1/S,
New Panvel, Dist. Raigad – 401 206,
India

Tata Consultancy Services Limited
C-18, Bandra-Kurla Complex,
Bandra (East), Mumbai – 400 051,
Maharashtra, India

Tata Consultancy Services Limited
Plot No. 63, Sector -1/s,
New Panvel – 401 206,
India

Tata Consultancy Services Limited
Hiranandani Estate
(Land Mark - Next to Hiranandani Hospital
& Podar School), Off Ghodbunder Road
Thane (W) – 400607,
Maharashtra, India

Tata Consultancy Services Limited
TCS Cloud
CtrlS Datacenter Ltd
2nd Floor, Plot No. GEN 72/1/A,
TTC Industrial Area, MIDC Mahape,
Navi Mumbai – 400,701, Maharashtra, India

Tata Consultancy Services Limited
Empire Plaza , LBS Marg,
Chandan Nagar, Vikroli (W),
Mumbai – 400 083, Maharashtra, India

TATA CONSULTANCY SERVICES LTD. MUMBAI

ANNEXURE

NASIK

Tata Consultancy Services Limited
Digital Impact square,
4th floor, Ashoka Business Enclave,
Survey No. 113/2,
Opp. Harishrusti Building
Indiranagar Wadala Road, Wadala,
Nasik – 422009, India

NAGPUR

Tata Consultancy Services Limited
House No. 215,
Laxminagar Nagpur - 440 022,
Maharashtra, India

Tata Consultancy Services Limited
TCS Campus, MIHAN (Multi-modal
International Cargo Hub and Airport)
Special Economic Zone
Village Telhara-Dahegaon, P.S. Post Khapri,
Nagpur - 441108, Maharashtra, India

DELHI

Tata Consultancy Services Limited
DLF Building No. 6, Tower B,
Tower C, , DLF Phase III, Sector 24 & 25A,
DLF Cyber City, Gurgaon, Haryana – 122 002,
India

Tata Consultancy Services Limited
Building - B2, Plot No.20 & 21, Sector 135,
Seaview Developers Ltd.,
SEZ Noida - 201 301, India

Tata Consultancy Services Limited
DLF Phase III,
Tower A, Building # 6,
W Block, Gurgaon – 122 002,
India

Tata Consultancy Services Limited
SKYVIEW CORPORATE PARK
NH-8, Sector 74A,
Gurgaon, Haryana (GG 7),
India

Tata Consultancy Services Limited
PTI Bldg, 4 Parliament Street,
New Delhi – 110 001,
India

Tata Consultancy Services Limited
Block C, Kings Canyon, ASF Insignia,
Gwal Pahari, Gurgaon - 122003, Haryana,
India

Tata Consultancy Services Limited
Herald House
5 A, Bahadur Shah Zafar Marg
New Delhi – 110 002, India

TCS Integrated Command Center-
Security Operations Center
GG V, 4th Floor, Tower-A, DLF Building No.6
DLF Cyber City, DLF SEZ, DLF Phase-3,
Gurgaon - 122 002, Haryana, India

Tata Consultancy Services Limited
Ground, 1st to 5th Floor, and 10th Floor,
A-44 & A-45, Block C & D, Sector-62,
Noida, U.P (Noida 6)

Tata Consultancy Services Limited Vatika
Park, Block 2, Vatika Business Park, Sohna
Road, Sec-49, Gurgaon,
Haryana-122 018, (India)

Tata Consultancy Services Limited
Okaya Centre B-5,Tower-2
Sector-62, Noida-201309,
Uttar Pradesh,
India

Tata Consultancy Services Limited
C-56,Phase II
Noida-201305
Uttar Pradesh,
India

PATNA

Tata Consultancy Services Limited
Vasundhara Mall, Rajapur Pool,
Boring Canal Road, Patna,
Bihar – 800 001, India

TATA CONSULTANCY SERVICES LTD. MUMBAI

ANNEXURE

BHOPAL

Tata Consultancy Services Limited
DB City Mall, Bhopal,
Madhya Pradhesh,
India

Tata Consultancy Services Limited
Ambeshree, Plot no.-10, Sector-A
Indrapuri, JK Road, Bhopal - 462023
Madhya Pradhesh, India

PUNE

Tata Consultancy Services Limited
Electronic Sadan-3,
Bhosari MIDC, Pune – 411 026,
India

Tata Consultancy Services Limited
Quadron Business Park, Block Q1,
Plot No. 28, Rajiv Gandhi Infotech Park,
Phase 2, Hinjewadi, Pune, - 411 057,
India

Tata Consultancy Services Limited
Tata Research Development & Design Centre
54/B, Hadapsar Industrial Estate,
Hadapsar Pune - 411 013,
India

Tata Consultancy Services Limited
Nyati-Tiara Building,
Survey No. 103/A-1/129 CTS 1995,
Near Gunjan Theatre, Nagar Road,
Yerwada, Pune - 411 006, India

Tata Consultancy Services Limited
Quadra II, Survey No.239,
Opp. Magarpatta City, Kumar Planet IT,
Sadesatnalli Village, Hadapsar,
Pune – 411 028, India

Tata Consultancy Services Limited
Cerebrum IT Park,
7th Floor, Building B - 3,
S. No. 13/B, 1+2+3 & S. No. 14 (Part) Vadgaon
Sheri, Pune - 411 014, India

TCS Cloud Command Center
Sahyadri Park, Plot No. 2 & 3, MIDC SEZ,
Rajiv Gandhi Infotech Park,
Phase-III, Hinjewadi, Pune – 411 057,
Maharashtra, India

Tata Consultancy Services Limited
Block No.402, 501, 601, 701, Building B7,
Commerzone IT Park, Raheja Developers,
Survey No. 144/145, Samrat Ashok Path,
Off Air Port Road, Yerwada, Pune – 411 006,
India

Tata Consultancy Services Limited
Godrej Millenium Condominium,
9 Koregaon Road, Next to Hotel
Taj Blue Diamond, Pune - 411 001, India

Tata Consultancy Services Limited
1st floor, Sun Lounge, One Earth Campus
Sr no 170/1-8, Sadesatara Nali, Hadapsar
Pune – 411028, Maharashtra, India

Tata Consultancy Services Limited
3rd floor, Beta -2, GIGASPACE,
Viman Nagar, Pune – 411 014,
India

Tata Consultancy Services Limited
Sahyadri Park, Plot No. 2 & 3, MIDC SEZ,
Rajiv Gandhi Infotech Park,
Phase-III, Hinjewadi, Pune – 411 057,
Maharashtra, India

TRIVANDRUM

Tata Consultancy Services Limited
Peepul Park
Technopark Campus, Kariyavattom PO,
Trivandrum – 695 581, Kerala,
India

Tata Consultancy Services Limited
Electronic Technology Park SEZ I
Technopark Campus, Kariyavattom PO,
Trivandrum – 695 581,
Kerala, India

TATA CONSULTANCY SERVICES LTD. MUMBAI

ANNEXURE

SAUDI ARABIA

Tata Consultancy Services Limited
Akaria Plaza, Office No.718
Post Box No. 301637, Olaya Road,
Riyadh - 11372
Saudi Arabia

MEXICO

JALISCO

Tata Consultancy Services Limited
Carretera Guadalajara Nogales Km. 13.5
Paseo del Norte No. 4495-B;
Guadalajara Technology Park
45010 Zapopan, Jalisco, Mexico

Tata Consultancy Services Limited
Av.Camino al ITESO No. 8699,
Col. El Mante, C.P. 45609,
Tlaquepaque, Jalisco, Mexico

Tata Consultancy Services Limited
Camino al Iteso #8900, Int.3A, Edificio 3
Col. Pinar de la Calma
45080; Tlaquepaque, Jalisco
Mexico

QUERETARO

Tata Consultancy Services Limited
Hacienda Chintepec No. 110-18,
Fracc. El Jacal; 76180, Corregidora,
Queretaro, Mexico

Tata Consultancy Services Limited
Av. Pie de la Cuesta No. 104 Int. B,
Col. Desarrollo San Pablo
C.P. 76125, Queretaro,
Mexico

DISTRITO FEDERAL

Tata Consultancy Services Limited
Av. Eugenia No. 197 Piso 6,
Col. Narvarte, Delegacion Benito Juarez,
03020; Ciudad de Mexico, Mexico

UK

Tata Consultancy Services Limited
Furness House
53 Brighton Road
Redhill RH1 6RO
England, United Kingdom

Tata Consultancy Services Limited
3rd Floor, Lion Court
25 Proctor Street
London WC1V 6NY
United Kingdom

TATA CONSULTANCY SERVICES LTD. MUMBAI

ANNEXURE

Tata Consultancy Services Limited
Ground Floor
Aquarius House
6 Mid Point Business Park
Thornbury, Bradford
BD3 7AY, United Kingdom

Tata Consultancy Services Limited
TCS Cloud
Digital Realy Trust
Chessington Data Centre
c/o McLaren Construction
Fountain Court, Cox Lane
Chessington Surrey KT91SJ
United Kingdom

Tata Consultancy Services Limited
TCS Cloud
Tata Communications Limited
Phoenix House, 1, Coronation Road
Cressex Business Park, High Wycombe
Buckinghamshire, HP12 3TA
United Kingdom

COLOMBIA

MEDELLIN
Tata Consultancy Services Limited
Carrera 52 # 14 - 30 Loc. 331 CEOH – Medellin
Colombia

Tata Consultancy Services Limited
Calle 100 # 9A-45
Piso 13 Bogota Colombia

URUGUAY

MONTEVIDEO
Tata Consultancy Services Limited
600 Building, Zonamerica Ruta 8 Km 17,
500 Montevideo
Uruguay

Tata Consultancy Services Limited
Monte Caseros 2600,
Montevideo,
Uruguay

USA

MILFORD
Tata Consultancy Services Limited
1000 Summit Dr, Milford,
OH 45150,
USA

Tata Consultancy Services Limited
4270 Ivy Pointe Boulevard, Suite 400,
Cincinnati, Ohio 45245, USA

Tata Consultancy Services Limited
1 Crowne Point Court
Sharonville Cincinnati OH, 45241

Tata Consultancy Services Limited
TCS Cloud
DigitalRealtyTrustDatacenter
Devin ShafronDrive
SuiteF150 Ashburn, VA 20147 United States

PHOENIX
Tata Consultancy Services Limited
2550 W. Union Hills
Dr. Suite 300, Phoenix – 85027
Arizona, United States

NAPERVILLE
Tata Consultancy Services Limited
TCS Naperville ODC,
1240 E. Diehl Road, Suite 560,
Naperville, IL 60563, USA

DigitalRealtyTrustDatacenter
TCS Cloud
Tata Consultancy Services
9333 GRAND AVE, Suite130
FRANKLIN PARK IL 60131-3444, Chicago
FranklinPark, IL 9333 United States

ANNEXURE

PHILIPPINES

TAGUIG
Tata Consultancy Services Limited
Panorama Building, 34th St., Corner Lane A,
Bonifacio Global City,
Taguig City – 1634, Manila,
Philippines

Tata Consultancy Services Limited
Bench Tower,
30th Cor. Rizal Drive, Bonifacio Global City
Taguig City – 1634, Manila
Philippines

ANGELES
Tata Consultancy Services Limited
Entec Bldg Lot 15-18 Block 15
Don Juan Ave,
Cor Theresa Nepo Mart Complex,
Angeles City- 2009

Tata Consultancy Services Limited
Entec 1 Bldg Lot 1-18 Block 24
Plaridel St. Cor. Catalina St. Nepo Center
Cor Theresa Nepo Mart Complex,
Angeles City- 2009

PERU

Tata Consultancy Services Limited
Sucursal del Peru Av. Nicolas Ayllon 2941, Piso 3
El Agustino, Lima 10, Peru

Tata Consultancy Services Limited
Avenida Aviación 2405 Piso 11 y 12,
Edificio San Sebastian - San Borja ,
Lima 41, Peru

SINGAPORE

Tata Consultancy Services Limited
51 Changi Business Park Central 2
The Signature # 05-00, Singapore - 486066

SWEDEN

Tata Consultancy Services Limited
TCS Cloud
Skondal datacenter
EQUINIX Kvastvaagen 25-29 128 62
Skondal Stockholm Sweden

Tata Consultancy Services Limited
TCS Cloud
Sverige AB
Master Samuelsgatan 42, 12 tr
Stockley Park 111 57 Stockholm
Sweden

JAPAN

OSAKA
Tata Consultancy Services Japan, Ltd.
Dojima Avanza 14F, Dojima , 1-6-20, Kita-ku,
Osaka-shi, Osaka 530-0003, Japan

OSAKA
Tata Consultancy Services Japan, Ltd.
Kansai Data Center
Kita-ku, Osaka-shi, Osaka, Japan

AICHI
Tata Consultancy Services Japan, Ltd.
Chubu Branch, JR Central Towers 49F, Meieki 1-1-4 ,
Nakamura-ku, Nagoya-shi, Aichi 450-6049, Japan

TOKYO
Tata Consultancy Services Japan, Ltd.
Shibakoen 4-1-4, Minato-ku, Tokyo 105-8508,
Japan

Tata Consultancy Services Japan, Ltd.
Mitaka Data Center
Mitaka-shi, Tokyo, Japan

Tata Consultancy Services Limited
TCS Cloud
MCC Mitaka Building, South Block,
7-2, Shimorenjaku 8-chome, Mitaka city,
Tokyo, Japan - 181-0013

TATA CONSULTANCY SERVICES LTD. MUMBAI

ANNEXURE

GERMANY

Tata Consultancy Services Limited
TCS Cloud
Equinix - FR2
Kruppstraße 121-127
60388 Frankfurt-Griesheim

Tata Consultancy Services Limited
TCS Cloud
Equinix FR4 - Data Center
Lärchenstrassw 110
65933 Frankfurt-Griesheim

Tata Consultancy Services Limited
TCS Cloud
e-Shelter (FRA3)
Eschborner Landstraße 100
60489 Frankfurt am Main

:End of List:

TÜV NORD

CERTIFICATE

Management system as per
ISO 9001 : 2008

In accordance with TÜV NORD CERT procedures, it is hereby certified that

TATA CONSULTANCY SERVICES LIMITED
TCS House, Raveline Street,
Fort, Mumbai – 400 001,
India
with the locations/sites according to Annexure

TATA
TATA CONSULTANCY SERVICES

applies a management system in line with the above standard for the following scope

Providing Consultancy and Implementation Services in Design, Development, Re-engineering and Maintenance of Software, IT based Infrastructure Services including System Integration and Network, IT based Engineering Services and IT Enabled Business Processes Outsourcing as wellas IT based Infrastructure Shared Services in the areas of Infrastructure Management Services from Integrated Command Centers (ICC), Security Operation Services (ICC- SOC) and Cloud Services covering Software as a Service (SaaS), Platform as a Services (PaaS), Infrastructure asa Service (IaaS) and the associated IT Infrastructure Management for Customers

Certificate Registration No. **04 100 02391044**
Audit Report No. **2.5-2669/2004**

Valid until **31.03.2018**
Valid from **01.04.2015**
Initial Certification **1994**

S.K.Kulka

Certification Body
at TÜV NORD CERT GmbH

Issue **10.07.2015**
Place : **Mumbai**

This certification was conducted in accordance with the TÜV NORD CERT auditing and certification procedures and is subject to regular surveillance audits.

TÜV NORD CERT GmbH Langemarckstrasse 20 45141 Essen www.tuev-nord-cert.com

TUV India Pvt. Ltd., 801, Raheja Plaza – 1, L.B.S. Marg, Ghatkopar (W), Mumbai - 400 086, India www.tuvindia.co.in

MEMBER OF MULTILATERAL RECOGNITION ARRANGEMENT IAF

DAkkS Deutsche Akkreditierungsstelle D-ZM-12007-01-01

TATA CONSULTANCY SERVICES LTD. MUMBAI

CERTIFICATE

Management system as per
ISO/IEC 27001 : 2013

In accordance with TÜV NORD CERT procedures, it is hereby certified that

TATA CONSULTANCY SERVICES LIMITED
TCS House
Raveline Street, Fort,
Mumbai - 400 001,
India

TATA CONSULTANCY SERVICES

with the locations/according to the annexes

applies a management system in line with the above standard for the following scope

Providing Consultancy and Implementation Services in Design, Development, Re-engineering and Maintenance of Software, IT-based Infrastructure Services including System Integration and Network, IT-based Engineering Services and IT enabled Business Processes Outsourcing as well as IT-based Infrastructure Shared Services in the areas of Infrastructure Management Services from Integrated Command Centers (ICC), Security Operation Services (ICC-SOC), and Cloud Services covering Software as a Service (SaaS), Platform as a Service (PaaS), Infrastructure as a Service (IaaS) and the Associated IT Infrastructure Management for Customers

As per the latest Statement of Applicability

Certificate Registration No. 04 121 02391044
Audit Report No. 2.5-2669/2004

Valid from 2015-04-01
Valid until 2018-03-31
Initial certification 2006

Certification Body
at TÜV NORD CERT GmbH

Essen, 2015-07-10

This certification was conducted in accordance with the TÜV NORD CERT auditing and certification procedures and is subject to regular surveillance audits.

TÜV NORD CERT GmbH Langemarckstraße 20 45141 Essen www.tuev-nord-cert.com

DAkkS
Deutsche
Akkreditierungsstelle
D-ZM-12007-01-03

TATA CONSULTANCY SERVICES LTD. MUMBAI