**Scope of Work:-**

a. Design and development of customized ON-LINE Application form with facility to upload scanned copy of candidate's photograph, signature and other documents such as proof of Date of Birth, Educational qualification, Caste certificate etc. as applicable to each category of candidate.

b. System should have inbuilt validation system to validate the data entered. The system should guide the candidate through pop-up messages, before final submission. Eligibility of the candidates has to be checked/validated with reference to the age, qualification, category and fees besides relaxation provided to various category in terms of age & fee on the basis of data furnished by the candidate in Part-A of the Application form.

c. Candidates should be able to login into the system by using Application number and Password [to be sent to the candidate after registration, through SMS to Registered Mobile Number (RMN) and E-mail ID to download the Bank-Challan for OFF-LINE Payment of Application fees in bank (optional) and download/print the completely filled form, Admit Card (with photo, signature and other details), Instruction sheet and Acknowledgement/Declaration form.

d. Providing and operation VeriSign-quality security seal, integrate payment gateway, Debit/Credit Card and manage online/offline payments.

e. After validation of Application fee and successful submission of Application form, the system will process the same and generate Application number and password for each candidate. Beside the above the system will generate a Unique ID (Roll No.) for each candidate, which will be communicated to him and will be required for login to start the CBT.

f. Admit card for CBT & Call letter for interview are to be informed through E-mail/SMS to Registered Mobile Number simultaneously.

g. Conciliation of Application fees deposited through Challan, ATM cum Debit card and Payment gateways & validation thereof.

h. Generation of attendance sheet with pre-printed candidate's photo, thumb impression and signature. The invigilator will enter the node number in the attendance sheet, which will be duly signed by the candidate and invigilator.

i. Booking of reputed Examination venues (venues are to be well connected to railway station and bus stand by local transport. "Neat and clean secured place with proper ventilation, light & fan, fresh drinking water" seating arrangements, first aid box and other basic amenities).

j. Capturing of Bio-metric data of each candidate before the CBT. This data will be utilized to authenticate the candidate at the time of interview/Joining.

k. Seating arrangement for CBT should be such that no two candidates sit side by side with same set of question paper.

l. Alternate source of supply (Generator of sufficient capacity) should be in standby position with operator.

m. Design and development of Question Bank in bilingual language (English and Hindi) with multiple choice answers (200 nos.), so as to judge the subject knowledge (75%), numerical and logical reasoning questions (10%), general knowledge (10%) and Hindi knowledge (5%).

n. The encrypted question paper should be password protected and pushed to the local server 45 minutes before the scheduled time. Password should be given to the observer only 30 min. before the start of the CBT. It should be ensured that there are no repetitions of question.

o. The CBT is to be carried out in a single day and single shift simultaneously at all centres. Deputing coordinator to t[illegible]ues, transportation of man and material under

TATA CONSULTANCY SERVICES LTD. MUMBAI

full security. Evaluation of CBT and short listing the candidate's category wise, on the basis of merit of marks obtained in CBT.

p. Sending call letter to all shortlisted candidates for the interview. Interviews will be conducted by a panel comprising of 4 persons, out of which 3 members will be nominated by U.P. Rajya Vidyut Utpadan Sewa Aayog and one member as Subject Expert, to be arranged by TCS, in the relevant guidelines provided by Utpadan Sewa Aayog. The agency has to develop computer based interactive system which can enable the candidate to download his marks sheet anytime within 60 days of declaration of the final result/merit.

q. To ensure security, Application number and Unique ID should be bar-coded also. The total number of candidates appearing may be 15,000 approx. with test centres as per decided by UPRVUNL depending upon the response of the advertisement/ advertisements.

**VENUE SELECTION AND SEAT ARRANGMENT:-**

a. Venues for CBT/Type test (where required) shall be finalized in consultation with UPRVUSA. It should be well connected to railway station and bus stand by local means of public transport. There should be one invigilator over 20 candidates, two exam coordinators, sufficient waterman and guards required to hold the examination in safe and secure environment. Agency will provide list of Official (in charge of conducting test, venue booking, to & fro transportation of material etc. for each centre/venue).

b. Neat and clean secured place with proper seating arrangement, light & fan, fresh drinking water, well ventilated, first aid box and other basic amenities.

c. Safe and secure place adequately guarded for keeping the examination papers and other related material.

d. The Seating plan is such that no two candidates with same set of paper and discipline sit side by side.

e. Seating plan will be displayed outside the venue place only one hour before the starting time of examination.

f. Copy of the agreement with the centre should be submitted to UPRVUSA in advance so that it may be checked beforehand and local administrative authorities are informed in advance.

**ATTENDANCE SHEET:-**

a. Classroom wise photo, thumb impression and signature attendance sheet for all venues in duplicate.

b. Attendance sheet should indicate roll number, name and discipline, against each candidate.

**DESIGN AND DEVELOPMENT OF QUESTION PAPER:-**

a. The agency will prepare multiple choice objective type question papers in bilingual language (English/Hindi).

b. The question paper shall comprise of concerned subject matter knowledge questions (75%), numerical and logical reasoning question (10%), general knowledge (10%), and General Hindi (5%).

c. Question paper should have a balanced mix 'n match of easy (30%), average (50%) and tough (20%) questions and shall be strictly followed.

d. Each set of question paper to have same questions, but randomized question wise, should be ensured.

**Pre-Examination Stage Activities:-**

a. Online display of advertisement, instruction, and other information related to examination from time to time.

b. Online demo examination with sample questions (mock test).

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c. Online registration with facilities to upload scanned photograph, thumb impression and signature in the application form and uploading of scanned documents (Such as proof of DOB/Education/Caste /Ex-servicemen certificate etc. as applicable to each candidate) as annexure. Candidate Validation and Screening at the time of registrations, as per rules and requirements specified.

d. Online fee collection through ATM cum Debit/Credit Card and Net-banking.

e. Off-line fee collection through Bank Challan. (Challan form to be downloaded)

f. After Validation of payment and final submission of application form, unique ID to be generated as per requirement.

g. Generation of Admit card (with photo, signature, centre address and other details), facility of downloading Instruction for the examination, Acknowledgements/ Declaration form, if required and dispatching through E-mail & intimation through SMS also.

h. Online monitoring and generation of desired report.

i. Question bank development and generation of different sets of question paper in randomized order.

j. Payment reconciliation and validation.

k. No change in application entry to be allowed after the final submission form.

l. Identification of centres on various infrastructural, operational and security parameters.

**Examination Stage Activities:-**

a. Capturing of Bio-metric data before attempting the CBT. This data will be utilized to authenticate the candidate at the time of Type test (where required)/ interview/Joining.

b. Conducting multiple-choice online examination in different cities across the State.

c. At least 10% Buffer nodes to be available at each centre of examination so that a candidate does not have any loss of time, in case of any problem.

d. System generated random seat arrangement such that no two candidates side by side have same set of paper.

e. Manual attendance sheet with photo, thumb impression and signature.

f. Randomized question in each set, delivery in bilingual language (English/Hindi) for each discipline.

g. Record of candidate response, audit trail etc. in pre-determined way.

h. Secured data Transmission between exam centres and central server provision of primary and secondary server at each centre.

i. Event record of question paper loading at central server, encrypted paper downloading at centre server, de-cryption time, password entry time and data transmission time form centre to main central server, is to be provided city-wise and centre-wise.

j. The candidate can only login 15 min. before the scheduled time using the registration and unique ID, for Instruction. But the actual set of question paper should open and close strictly at scheduled time only. The clock of the server installed at the centre should be in sync with the central server of the Agency.

k. Facility for navigation among the questions.

l. Digital clock and photograph of the candidate should be displayed at the right corner of the display unit.

m. Click by click audit trail should be captured and saved in a pen-drive and two nos. CD's and are duly sealed & signed be the Centre In charge and Agency representative in the presence of the observer of UPRVUNL separately, shortly after the completion of the CBT and handover to UPRVUSA. Each sealed envelope shall be clearly marked with details of the application nos. /Roll nos. /Unique ID nos. range and name of exam centre and city name. Pen-drive and CD's will be provided by the Agency at their own cost.

n. To address the queries of candidates regarding system operation.

TATA CONSULTANCY SERVICES LTD. MUMBAI

o. Examination proctoring.

**Post Examination Stage Activities:-**

a. Preparing merit list category wise, branch wise etc in descending order of marks of CBT and Type Test(where required).

b. Other list as per requirement of the UPRVUSA.

c. Agency will scrutinize the application form of the candidates who qualify the CBT and shortlisted for interview category wise, branch wise etc with scanned certificate uploaded during the registration by the candidate. UPRVUSA may authorize anyone to check the system any time. However confidentiality is to be maintained at all levels.

d. Disclosure of any record/marks/merit/status before the declaration of final result will invite cancellation of the Contract/Agreement and other administrative action as deemed fit by the UPRVUSA.

e. For the complete transparency of CBT, a response key of an individual will be sent to his/her registered mail ID after 72 hrs. Of examination, however, the U.P. Rajya Vidyut Utpadan Sewa Aayog shall arrange to display the answer-key for 4 days on the official website of UPRVUNL, after 03 days of written examination. The Candidate can lodge their protest online, if any, along with proper proof within the last date of display of answer-key. U.P. Rajya Vidyut Utpadan Sewa Aayog will refer the cases to a panel of Experts, whose decision shall be communicated, after the expiry of this period, any objections shall not be entertained. After getting decision from UPRVUSA on experts report a corrected answer key shall be displayed on the official website of UPJVNL/UPRVUNL.

f. Sending call letter for the Interview to candidates who qualify the CBT, but the number of candidates called should not exceed 3 times the vacancy in each category on merit basis. The above number may increase if; several candidates' secure same marks as that of last shortlisted candidate will also be called for the interview.

g. Conducting Interview at the venue to be provided by the UPRVUSA at Lucknow only.

h. Subject Expert from reputed college/University and not below the rank of Professor, should be invited, and form a part of the panel constituted for conducting the Interview. The identity of the experts should not be disclosed. All expenses such as Remunerations, Boarding & Loading, Transportation of Subject experts to Interview venue and other facilities at the venue will be provided by the Agency.

i. Use of bio-metric data (taken at the time of CBT) to be utilized to authenticate the candidate facing the Type test (where required)/ Interview panel as well as at the time of joining.

j. Preparing and handing over the merit list in hard and soft copy along with press release of selected candidates as per requirement of UPRVUNL.

k. Apart from above all activities required for conducting Type Test (where required) shall also be performed by Agency as per their offer.

**Other Terms and Conditions:-**

1. **Payment Terms & conditions:-**

   i) 25% payment on completion of successful Registration of Candidates, issue & dispatch of Admit Cards by E-mail & SMS registered to the candidate, submission of registration record and bank reconciliation.

   ii) 50% payment on completion of written examination (CBT)/type test (as per Requirement) and prepare list of short-listed candidates for Interview.

   iii) 25% payment after conduct of Interview/Document verification and sharing final results including interview marks as per formats shared by department.

2. **Rate Schedule:-**

   i) **For Two Phase Examination-(Computer Based Test (CBT) and Interview)**

| Particulars: For complete (end to end process as per order) | Rate per candidate eligible for CBT (Exclusive of service tax) | |
|---|---|---|
| | In figures (Rupees) | In words |

**ii)For Single Phase Examination;-** (Computer Based Test (CBT) & document verification/ Computer Based Test (CBT),Typing Test & document verification)as per requirement of post.

| Particulars: For complete (end to end process as per order) | Rate per candidate eligible for CBT (Exclusive of service tax) | |
|---|---|---|
| | In figures (Rupees) | In words |

Postage expenses will be reimbursed as per actual on submitting documentary evidence.

The rates shall remain fixed and firm during the execution of work. Service tax as applicable shall be paid.

3. **Expected volume of work: -** Though actual figure cannot be worked out, but based on past experience, and present state of employment in India, it is expected that nearly 15,000 candidates will appear in CBT against the advertisement. Quantity may vary depending upon response of Advertisement.
4. **Performance Bank Guarantee: -** Performance Bank guarantee of ten percent of total value of contract, from any nationalized bank shall be submitted in favour of U.P. Rajya Vidyut Utpadan Nigam Ltd., Lucknow before starting the work and would be retained by the U.P Rajya Vidyut Utpadan Sewa Aayog, till satisfactory completion of work. The performance Bank guarantee shall remain valid till contract end date including warranty period, if any. The stamp duty on Performance Bank Guarantee shall be payable by the agency as per Stamp Duty Act. No interest will be paid on the amount of the Performance Bank guarantee during the performance period.
5. **Income Tax: -** Income Tax as legally applicable shall be deducted from the Agency bills.
6. **Service Tax: -** Service Tax will be paid as per existing rate by UPRVUSA, against documentary evidence.
7. **Completion period: -** The said work will have to be completed within the set program, or as desired by Utpadan Sewa Aayog may change the schedule of the work with mutual understanding.
   - (i) The agency is allowed to start the work on advice of Secretary, UPRVUSA.
   - (ii) All the works covered under the scope of work shall be carried out with 100% accuracy. The work is to be performed in such a manner that it remains fully confidential at all stages of preparation of examination and holding of examination, till finalization and publication of discipline wise and category wise required reports and result. Any leakage shall be the sole responsibility of the agency.
   - (iii) If any discrepancy is observed, agency shall be intimated telephonically or with a letter. The representative of the agency shall be liable to attend the meeting if required, immediately at its cost.

TATA CONSULTANCY SERVICES LTD. MUMBAI

(iv) The work shall be carried out in the strict supervision of the UPRVUSA

8. **Penalty for Deficiency in Services: -** TCS shall re-conduct assessment at no additional cost to the Customer if Deficiency in Services is for reasons solely and entirely attributable to TCS that has been proved and mutually agreed besides forfeiting Performance Bank Guarantee.

9. **Appointment of Arbitrator: -** Disputes if any between the agency and Utpadan Sewa Aayog shall be settled amicably. If however, the dispute is not resolved amicably, the same shall be referred to a sole arbitrator to be mutually agreed upon, and failing such agreement to an arbitration tribunal. The Arbitration proceedings shall be governed by the provisions of the Arbitration and Conciliation Act 1996.

10. **Jurisdiction: -** Disputes arising out of this agreement will have jurisdictions at Lucknow only.

11. **Information required under RTI & Court cases:-** The agency has to support with all data, as required from time to time under Right to information Act, 2005 and court cases against the selection being made, if any Definitions.

12. UPRVUSA will no bear any expenditure for re-conducting of any activities.

13. **Force Majeure: -** Force Majeure shall be apply and mean and be limited to the following:

    a. War Hostilities.

    b. Riot of civil commotion.

    c. Earthquake, flood, Tempest, Lighting or other natural physical disaster.

    d. Restriction imposed by the Govt. (Central or State or other Statutory bodies or Union, which prevents or delays the execution of the order by Tata Consultancy Services, Lucknow.

26/07/16

**(Dilip Kumar Ojha)**
**Secretary**

**No. UPRVUSA/UNL/U-24/UPJVNL/2016 Dated: 2016**

**Copy forwarded to following to information & necessary action:-**

1- Managing Director, UNL, Shakti Bhawan, 14- Ashok Marg Lucknow.
2- Director (P), UPRVUNL, Shakti Bhawan Extn., 14- Ashok Marg Lucknow.
3- Director (F), UPRVUNL, Shakti Bhawan Extn., 14- Ashok Marg Lucknow.
4- Chairman, UPRVUSA, UNL, Shakti Bhawan Extn., 14- Ashok Marg Lucknow.

**(Dilip Kumar Ojha)**
**Secretary**

TATA CONSULTANCY SERVICES LTD. MUMBAI

# TATA CONSULTANCY SERVICES LTD

Empire Plaza, Empire Industrial Estate
L B S Marg
Vikhroli (West)
Mumbai - 400083

**Invoice Number** MBDI217010947
**Invoice Date** 30-NOV-2016

## Tax Invoice

**U.P. Rajya Vidyut Utpadan Sewa Aayog**
Room No. 1025, 10th Floor,
Shakti Bhawan Extention, 14-Ashok Marg,
Lucknow,Uttar Pradesh,226001,India

**Mail to Address** Room No. 1023 10th Floor
Shakti Bhawan Extention
Lucknow

**Attention Name** Mr. Dilip Kumar Ojha
**Project Name** UP Rajya Jal Vidyut
**Project Number** 2740613
**Delivery Center** Vikhroli - Empire Plaza - Non STP

| Description | Amount(INR) |
|---|---|
| Fees for Services Rendered | 1,35,43,560.00 |
| Service Tax @ 14% | 18,96,098.00 |
| Swachh Bharat Cess @0.5% | 67,718.00 |
| Krishi Kalyan Cess @0.5% | 67,718.00 |

**Amount Payable In Words** **Total Amount** **1,55,75,094.00**

INDIAN Rupees One Crore Fifty-Five Lakhs Seventy-Five Thousand Ninety-Four Only.

CST No. 27300295730C
Service Tax Registration No. AAACR4849RST012
VAT Registration No.: 27300295730V

**PAN** AAACR4849R
**Service Category** Business Support Services
**Payment Terms** 45 D.F.Q(1-15)

**Remittance Details**
Please remit amount with reference/Invoice numbers to Payee Bank or via email to india.advice@tcs.com
Bank Name: Deutsche Bank,D.B House Fort, Mumbai
Account No : 827558684
Beneficiary Name: Tata Consultancy Services Limited
IFSC: DEUT0784BBY MICR Code:400200002 SWIFT Code: DEUTINBB

Signature valid
Digitally Signed By BHAT DILIP (TATA CONSULTANCY SERVICES LIMITED)
Date : 01-Dec-2016 18:05:55 IST

**Authorized signatory**
**Tata Consultancy Services Limited**



TATA CONSULTANCY SERVICES LTD. MUMBAI

| Annexure for Invoice MBDI217010947 |
|---|
| |

| Job Number | Job Description | From Period | To Period | Units | Rate | Amount (INR) |
|---|---|---|---|---|---|---|
| TCS Job Num 11593 | Fees for iON services for conducting online assessment for the post of JE (T) (Civil Cadre) & Techn Grade-II , UPRVUNL- UP Jal Vidyut Utpadan Nigam Ltd on 09th Nov 2016 - (Order #. 386-UPRVUSA/UNL/U-24/UPJVNL/2016 ) | 01-Nov-16 | 30-Nov-16 | | | 1,35,43,560.00 |
| | | | | | Total Amount | 1,35,43,560.00 |

TATA CONSULTANCY SERVICES LTD. MUMBAI

December 23, 2016

IIMB/CAT Centre 2016/2071

M/s Tata Consultancy Services Ltd (TCS)
TCS House, Raveline Street,
21 D.S Marg, Fort,
Mumbai - 400001
Contact No.:8976044136
Email Id: mehul.mehta@tcs.com

Dear Sir,

**Subject: Purchase Order for CAT 2016 Registered candidates.**

This is with reference to the Agreement (the agreement between IIMs & M/s TCS) dated 08-02-2014, where M/s TCS has assured to provide its services for the conduct of CAT, which has to be professionally administered to candidates in accordance with IIMs parameters by TCS. Accordingly, we would like to place the order for the following as detailed below.

| Sl No. | Particulars | Number | Test delivery fee per candidate (INR) |
|---|---|---|---|
| 1 | Candidates registered successfully during the registration window of CAT 2016 and scheduled for the test | | |

Note:

1. As per the MoU dated 08.02.2014 between IIMs and TCS, at the conclusion of CAT 2016, TCS will invoice IIMs for 50% for the Test Delivery Fees for all Administered Tests and for balance 50% of the Test Delivery Fees post sharing results.
2. The figure of registered candidates (2,31,022) has been arrived on the basis of supporting data provided by M/s Bill desk (Payment integration partner) and M/s TCS.
3. As per M/s TCS: 2,31,022 candidates have registered themselves during the registration window of CAT 2016, paid the amount and were allowed to download the Admit Cards from the web site (www.iimcat.ac.in),to appear in the test.

Please acknowledge the receipt of this order.

Yours Truly,

Prof. Rajendra K Bandi
Convener, CAT 2016

# TATA CONSULTANCY SERVICES LTD

Empire Plaza, Empire Industrial Estate
L B S Marg
Vikhroli (West)
Mumbai - 400083

**Invoice Number** MBDI217013031
**Invoice Date** 29-DEC-2016

## Tax Invoice

**Indian Institutes of Management**
Indian Institute of Management Bangalore,
Bannerghatta Road,
Bangalore,KARNATAKA,560076,IN

**Mail to Address** Vastrapur
Ahmedabad,Gujarat,380015,India

**Attention Name** Prof Rajendra K bandi
**Project Name** IIsM-iON Assessment Soln
**Project Number** 2589520
**Delivery Center** Vikhroli - Empire Plaza - Non STP

| **Description** | | **Amount(INR)** |
|---|---|---|
| Fees for Services Rendered | | |
| Fees for iON services for conducting CAT 2016 assessment on 04th Dec 2016 - Rs. per candidate | candidates @ | 17,78,86,940.00 |
| Exempt - Auxiliary Edu. Service (Not. No. 25/2012) | | 0.00 |

**Amount Payable In Words** **Total Amount** **17,78,86,940.00**

INDIAN Rupees Seventeen Crores Seventy-Eight Lakhs Eighty-Six Thousand Nine Hundred Forty Only.

CST No. 27300295730C
Service Tax Registration No. AAACR4849RST012
VAT Registration No.: 27300295730V

**PAN** AAACR4849R
**Service Category** No Servic tax-Auxlary Educatn
**Payment Terms** 30 DAYS

**Remittance Details**
Please remit amount with reference/Invoice numbers to Payee Bank or via email to india.advice@tcs.com
Bank Name: Deutsche Bank,D.B House Fort, Mumbai
Account No : 827559441
Beneficiary Name: Tata Consultancy Services Limited
IFSC: DEUT0784BBY MICR Code:400200002 SWIFT Code: DEUTINBB

Digitally Signed By BHAT DILIP (TATA CONSULTANCY SERVICES LIMITED)
Date : 31-Dec-2016 12:36:46 IST

**Authorized signatory**
**Tata Consultancy Services Limited**

Registered office address: 9th Floor, Nirmal Building, Nariman Point, Mumbai 400 021 Phone: 91 22 67789595 , Fax: 91 22 67789660. CIN: L22210MH1995PLC084781 Email: [illegible]@tcs.com , Website: www.tcs.com

RAILWAY RECRUITMENT BOARD/BHUBANESWAR
GOVT. OF INDIA (MINISTRY OF RAILWAYS)
D-79/80, Rail Vihar, Chandrasekharpur, Bhubaneswar-751023
Ph: 0674-2303015, Fax: 0674-2300257, Website: www.rrbbbs.gov.in, e-mail: rrbbbs.od@gov.in

**31.03.2017**

**To**
**Tata Consultancy Services Limited**
**1st, 2nd, 3rd & 6th Floor**
**Empire Plaza, L B S Marg**
**Vikhroli (West)**
**Mumbai-400083**
**Maharastra.**

**Sub:** Letter of Award- Non-Technical Popular Category (Graduate)- Conduct of Computer Based Test.
**Ref:** Our Agreement dated. Jan 15, 2016

Refer our discussions post signing of the subject agreement for conduct of Computer Based Test for Non-Technical Popular Category Graduate Examination as per the scope contained in the agreement.

The details of the candidates & contract value are produced below as purchase order reference point.

| Computer Based Test | Candidate Count | Rate (per Registered Candidate) | Contract Value |
|---|---|---|---|
| | | | Rs.213,10,78,003/- |

31-3-2017
Jai Dev Kumar
Chairman
Railway Recruitment Board
Bhubaneswar.

अध्यक्ष/CHAIRMAN
रेलवे भर्ती बोर्ड/Railway Recruitment Board
भुवनेश्वर/Bhubaneswar

TATA CONSULTANCY SERVICES LTD. MUMBAI

RAILWAY RECRUITMENT BOARD/BHUBANESWAR
GOVT. OF INDIA (MINISTRY OF RAILWAYS)
D-79/80, Rail Vihar, Chandrasekharpur, Bhubaneswar-751023
Ph: 0674-2303015, Fax: 0674-2300257, Website: www.rrbbbs.gov.in, e-mail: rrbbbs.od@gov.in

# TO WHOMSOEVER IT MAY CONCERN

This is to certify that M/s Tata Consultancy Services Limited (TCS) iON was given the responsibility as an Examination Conducting Agency for the Online conduct of Railway Recruitment Board's NTPC (Graduate) Examination on *Pan India Basis* for candidates.

It gives me pleasure to certify that M/s Tata Consultancy Services (TCS) iON has conducted the 1st stage examination (CBT) as per the schedule.

31.3.2017

Jai Dev Kumar
Chairman
Railway Recruitment Board
Bhubaneswar

अध्यक्ष/CHAIRMAN
रेलवे भर्ती बोर्ड/Railway Recruitment Board
भुवनेश्वर/Bhubaneswar

TATA CONSULTANCY SERVICES LTD. MUMBAI

भारतीय प्रबंध संस्थान वस्त्रपुर, अहमदाबाद 380 015
INDIAN INSTITUTE OF MANAGEMENT Vastrapur, Ahmedabad 380 015
AHMEDABAD
50 YEARS 1961-2011

December 29th, 2015

IIMA/CAT Centre 2015/15-16/001

M/s Tata Consultancy Services Ltd (TCS)
TCS House
Raveline Street,
21 D.S Marg, Fort,
Mumbai – 400001
Contact Nos.: 022-67786702
Email Id: sudhir.sharma1@tcs.com

**Subject: Purchase Order for CAT 2015 Registered candidates.**

Dear Sir,

This is with reference to the Agreement (the agreement between; IIMs & M/s TCS) dated 08-02-2014, where M/s TCS has assured to provide its services for the conduct of CAT, which has been professionally administered to candidates in accordance with IIM's parameter by TCS. Accordingly, we would like to place the order for the following as detailed below.

| S No | Particular | Number | Test Delivery Fees @ per candidate (INR) |
|---|---|---|---|
| 1 | Candidates Registered successfully during the registration window of CAT 2015 | | |

Note:

1. As per the MoU dated 08.02.2014 between IIMs and TCS, at the conclusion of CAT 2015, TCS will invoice IIMs for 50% for the Test Delivery Fees for all Administered Test and for balance 50% of the Test Delivery Fees post sharing results.
2. The figure of the registered candidates(217328) has been arrived on the basis of supporting data provided by M/s Billdesk (Payment integration partner) and M/s TCS
3. As per M/s TCS; 217328 candidates have registered themselves during the registration window of CAT 2015, paid the amount and were allowed to download the Admit Cards from the website(www.iimcat.ac.in),to appear in the test.

Please acknowledge the receipt of this order.

Yours Truly,

Tathagata Bandyopadhyay

Prof. Tathagata Bandyopadhyay
Convener, CAT 2015

TATA CONSULTANCY SERVICES LTD. MUMBAI

Phone: 91-79-6632 3456 / 7241 / 7242 • Fax: 91-79-6632 [illegible]96, 2630 6896 • Website: www.iimahd.ernet.in

# TATA CONSULTANCY SERVICES LTD

Empire Plaza, Empire Industrial Estate
L B S Marg
Vikhroli (West)
Mumbai - 400083

**Invoice Number** MBDI216011814
**Invoice Date** 29-DEC-2015

## Tax Invoice

**Indian Institute of Management Ahmedabad**
Vastrapur
Ahmedabad,Gujarat,380015,India

**Delivery Center** Vikhroli - Empire Plaza - Non STP

**Attention Name** PROF Tathagata Bandyopadhyay
**Project Name** IIsM-iON Assessment Soln
**Project Number** 2589520

| Description | | Amount(INR) |
|---|---|---|
| Fees for iON services for conducting CAT 2015 assessment on 29th Nov 2015 - candidates @ Rs. per candidate | | 15,77,80,128.00 |
| Exempt - Auxiliary Edu. Service (Not. No. 25/2012) | | 0.00 |

**Amount Payable In Words** **Total Amount** **15,77,80,128.00**

INDIAN Rupees Fifteen Crores Seventy-Seven Lakhs Eighty Thousand One Hundred Twenty-Eight Only.

I/We hereby certify that my/our registration certificate under the Maharashtra Value Added Tax Act, 2002 is in force on the date on which the sale of the goods specified in this tax invoice is made by me/us and that the transaction of sale covered by this tax invoice has been effected by me/us and it shall be accounted for in the turnover of sales while filing of return and the due tax, if any, payable on the sale has been paid or shall be paid

CST No. 27300295730C
Service Tax Registration No. AAACR4849RST012
VAT Registration No.: 27300295730V

**PAN** AAACR4849R
**Service Category** No Servic tax-Auxlary Educatn
**Payment Terms** 30 DAYS

**Remittance Details**
Please remit amount with reference/Invoice numbers to Payee Bank or via email to
india.advice@tcs.com
Bank Name: Standard Chartered Bank, Mumbai,
Account No : 22205275237
Beneficiary Name: Tata Consultancy Services Limited
IFSC: SCBL0036001

**Authorized Signatory**
**Tata Consultancy Services Limited**

Registered office address: 9th Floor, Nirmal Building, Nariman Point, Mumbai 400 021 Phone: 91 22 67789595 , Fax: 91 22 67789660. CIN: L22210MH1995PLC084781 Email: corporate.office@tcs.com , Website: www.tcs.com

भारतीय प्रबंध संस्थान इन्दौर
प्रबंध शिखर, राऊ–पीथमपुर रोड, इन्दौर – 453 331 (म.प्र.), भारत

**INDIAN INSTITUTE OF MANAGEMENT INDORE**
Prabandh Shikhar, Rau-Pithampur Road, Rau, Indore-453 556 (M.P.), India

सिद्धिर्भवतु प्रबन्धनम्
भा. प्र. सं. इन्दौर
IIM INDORE

**Dr. N. Ravichandran**
Director

December 17, 2013

M/s.Tata Consultancy Services
Empire Plaza, Empire Industrial Estate
101, LBS Marg, Vikhroli (West)
Mumbai - 400 083

**Sub: Letter of Intent**

Dear Mr. Yasir Qureshi,

This has reference to your Bid (Technical & Financial) in response to IIsM advertisement dated August 12, 2013 for identifying service provider who will support the design, construction and delivery of the Common Admission Test (CAT) for a period of five years starting from 2014.

Based on your Technical and Financial Bid and the evaluation by the designated Committee, I am pleased to inform you that you have emerged as L1 Vendor. Accordingly, IIsM would like to sign an Agreement and a Service Level Contract as early as possible with you. A copy of the existing service level agreement is enclosed.

I would like to place on record the discussion we had this morning on the price per candidate. We would like to draw your attention the price that you have agreed is for every registered candidate. This is including service tax as per your Finance Bid.

The Institute would require you to provide a Bank Guarantee of 10% of the total value of the contract on a yearly basis. As per the advertisement, we have projected the number of candidates as

You are required to send your acceptance in writing as early as possible so that we can proceed on the formalities related to signing of the Service Level Agreement.

Thanking you,

N. Ravichandran

For and on behalf of Vendor Search, Evaluation and Selection Committee (VSESC).

Cc: Dr. Rohit Kapoor, CAT Convener 2013

Encl: As above

(Direct) Phone: +91-731-2439 501 Fax: +91-731-2439 502
(General) Phone: +91-731-24[illegible] Fax: +91-731-2439 800
E-mail: director@iimidr.ac.in [illegible]ebsite [illegible]ttp://www.iimidr.ac.in

TATA CONSULTANCY SERVICES LTD. MUMBAI

# TATA CONSULTANCY SERVICES LTD

Empire Plaza, Empire Industrial Estate
L B S Marg
Vikhroli (West)
Mumbai - 400083

**Invoice Number** MBDI215010060
**Invoice Date** 31-DEC-2014

## Tax Invoice

**Indian Institute Of Management Indore**
Prabandh Shikhar Rau - Pithampur Road
Indore-453556

**Delivery Center** Vikhroli - Empire Plaza - Non STP

**Attention Name** Mr. Rohit Kapoor
**Project Name** IIsM-iON Assessment Soln
**Project Number** 2589520

| Description | Amount(INR) |
|---|---|
| Fees for Services Rendered | |
| Fees for iON services for conducting CAT 2014 assessment on 16th and 22dn Nov 2014 - candidates @ Rs. | 13,51,29,950.00 |
| Exempt - Auxiliary Edu. Service (Not. No. 25/2012) | 0.00 |

**Amount Payable In Words** **Total Amount** **13,51,29,950.00**

INDIAN Rupees Thirteen Crores Fifty-One Lakhs Twenty-Nine Thousand Nine Hundred Fifty Only.

CST No. 27300295730C
Service Tax Registration No. AAACR4849RST012
VAT Registration No.: 27300295730V

**PAN** AAACR4849R
**Service Category** No Servic tax-Auxlary Educatn
**Payment Terms** 30 DAYS

**Remittance Details**
Please remit amount with reference/Invoice numbers to Payee Bank or via email to
india.advice@tcs.com
Bank Name: Deutsche Bank,D.B House Fort, Mumbai
Account No : 8275538823
Beneficiary Name: Tata Consultancy Services Limited
IFSC: DEUT0784BBY MICR Code:400200002 SWIFT Code: DEUTINBB

**Authorized signatory**
**Tata Consultancy Services Limited**

Registered office address: 9th Floor, Nirmal Building, Nariman Point, Mumbai 400 021 Phone: 91 22 67789595 , Fax: 91 22 67789660. CIN: L22210MH1995PLC084781 Email: [illegible]@tcs.com , Website: www.tcs.com

भारतीय प्रबंध संस्थान इन्दौर
प्रबंध शिखर, राऊ-पीथमपुर रोड, इन्दौर - 453 556 (म.प्र.), भारत
INDIAN INSTITUTE OF MANAGEMENT INDORE
Prabandh Shikhar, Rau-Pithampur Road, Indore - 453 556 (M.P.), India

Date: 05.06.2015

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that M/s TATA Consultancy Services Ltd. (TCS) has successfully completed the CAT 2014 test for [redacted] candidates in PAN India in 2 days (i.e. 16th Nov and 22nd Nov,2014).

The scope of Agreement held between IIMs and TCS includes:

1. Application Management,
2. Admit Card Generation,
3. Question Paper Security,
4. Content Creation (2000 questions),
5. Test Centre Identification and Administration,
6. Result Management (Sharing/Displaying on the website)

M/s TCS has supported CAT throughout the test cycle and run the process smoothly. It is also to certify that TCS team has executed all the above mentioned functions with the best of their efficiency and very good professional commitment.

Being Convener CAT 2014, on behalf of CAT Group I would like to congratulate each and every member of TCS Team, involved in the successful execution and completion of CAT 2014 project.

Best wishes for future!

For IIM Indore CAT-2014

Authorised Siganatory

Prof. Rohit Kapoor

Convener CAT 2014

CAT Centre-2014/IIM Indore

CAT Centre 2014
Phone : +91-731-2439686 / 688 / 690, E-mail ID : cat2014@iimidr.ac.in
Website : http://www.iimcat.ac.in

Scanned by CamScanner

**Institute of**
**Banking Personnel Selection**

Ref: IBPS/ONLINE/SM/2016-17

January 25, 2017

TO
Mr.Rahul Bhingardive
Tata Consultancy Services
1st, 2nd, 3rd & 6th Floor
Empire Plaza, L B S Marg,
Vikhroli (West) Mumbai - 400083,
Maharashtra India

6195

Dear Sir/ Madam,

**CWE-SPL-VI-Main Exam - Recruitment of Specialist Officers Exam scheduled on 28th & 29th January 2017**

1. We refer to various email and tele-communications for conducting the on-line Recruitment of Specialist Officers Exam for CWE-SPL-VI-Main Exam on 28th & 29th January 2017 and your subsequent confirmation.

2. We are pleased to place our formal Purchase Order for your records for the Exam scheduled on the above mentioned dates, with following commercials, terms & conditions

| Sr. No. | Particulars | Unit / Candidates | Price Rs. | Total Rs. |
|---|---|---|---|---|
| 1 | Recruitment of Specialist Officers 28th January 2017 (Shift-1) | | | 16642860 |
| 2 | Recruitment of Specialist Officers 28th January 2017 (Shift-2) | | | 17634470 |
| 3 | Recruitment of Specialist Officers 29th January 2017(Shift-1) | | | 21284180 |
| 4 | Photo/Biometric Capturing- at the beginning & end of the exam & Verification on multiple occasions | | | 7310725 |
| | **Total** | | | **Rs. 62872235 plus applicable taxes** |

3. Further, we would like to draw your attentions towards following points:
   i) The candidate should not find any inconvenience while locating the examination centre arranged by you to the extent possible.
   ii) The necessary number of Buffer PC's should be arranged by you.
   iii) It should be ensured that all the terminals / PCs are functional at the examination Centers.
   iv) Only those Centers, conveniently located, connected with Public Transport and have "A" grade in terms of infrastructure, connectivity & power arrangement, should be selected for the examinations.

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4. The number of seats given in the above table is based on the number of candidates to appear in the examination and accordingly the costs have been worked out. Final Invoice to be raised by you, after the examination, should be raised based on the actual number of candidates allotted to the venue, as per the rates as agreed upon and mentioned above. The Taxes would be charged as per the applicable rates.

5. TCS should maintain utmost secrecy with regard to the Question Bank / paper, and maintain appropriate environment in the exam centers to disable all copy, cut, paste, save, print etc. facilities. After the Examination, complete tests should be offloaded and TCS should retain no copy in any form

6. Other terms and conditions mentioned in the agreement entered between IBPS and TCS be also adhered to by TCS.

7. Please make all the necessary arrangements for the smooth conducting of the examination.

Please acknowledge

Thanking you,

Yours faithfully,
For IBPS

25.01.2017

Samir Mhatre
Manager – Online Exam

Cc:
Dr.A. K. Konar, Division Head, Client Relation
Mrs. Usha Menon, Head TSS
DGM, Accounts

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**Please refer below table for Eligibility Criteria Point 9 on page no. 22 i.e. "The bidder must have conducted online exam with 5,000 or more candidates in single shift for an online examination"**

| Sr. No. | Customer Name & Exam Name | Date of exam | Total Candidate Count | Candidate Count in a single shift |
|---|---|---|---|---|
| 1. | All India Institute of Medical Sciences, New Delhi MBBS 2016 | 29th May 2016 | 2,36,657 | 1,19,721 |
| 2. | All India Institute of Medical Sciences, New Delhi MBBS 2015 | 1st June 2015 | 1,94,320 | 97,244 |
| 3. | Union Public Service Commission, New Delhi Combine CBRTs to Manager Grade-I/Section Officer & Manager Grade-I/ Section Officer, And CBRT to Medical Officer/ Research Officer (Ayurveda) | 19th March 2017 | 14,029 | 9,999 |
| 4. | Union Public Service Commission, New Delhi Combined Medical Services Paper1 & Paper 2 | 12th June 2016 | 67,608 | 33,804 |
| 5. | Indian Institute of Technology- Roorkee, Graduate Aptitude Test in Engineering (GATE) 2017 | 4th, 5th, 11th, 12th February 2017 | 9,22,197 | 1,02,951 |
| 6. | Indian Institute of Technology, Kanpur, Graduate Aptitude Test in Engineering (GATE) 2015 | 30th- 31st January 2015 & 6th- 7th February 2015 | 9,27,000 | 1,30,000 |
| 7. | Chanakya National Law University- CLAT 2017 | 14th May 2017 | 50,675 | 50,675 |
| 8. | ERA Foundation, Bangalore COMEDK UGET and UniGAUGE EMeD- Engineering Stream | 8th May 2016 | 69,102 | 69,102 |

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डॉ. अशोक कुमार जरयाल
Dr. Ashok Kumar Jaryal

उप संकायाध्यक्ष ( परीक्षा ) एवं
Sub-Dean (Exams) &

आचार्य, शरीरक्रिया विज्ञान
Professor, Department of Physiology

अखिल भारतीय आयुर्विज्ञान संस्थान
All India Institute of Medical Sciences

अंसारी नगर, नई दिल्ली-११००२९
Ansari Nagar, New Delhi-110029

दूरभाष/Telephone ( का./Off.) 011-26594202
फैक्स सं./Fax No:(011) 26588789
26588663, 26588641

**To WHOMSOEVER IT MAY CONCERN**

This is to certify that M/s. TATA Consultancy Services Limited was awarded the work of conducting various Entrance and Recruitment Tests from Date 10th Nov 2013 to Date 16th July 2016.

The following examinations were conducted:

| Sr. No. | Name of Examination | Date | No. of Registered Candidates | No. of Single shift Candidates | No. of Shift | No. of Cities |
|---|---|---|---|---|---|---|
| 1 | AIIMS PG | **2013-11-10** | 33234 | 33234 | 1 | 19 |
| 2 | AIIMS DM M.Ch MHA JANUARY 2014 | **2013-12-15** | 1883 | 1883 | 1 | 4 |
| 3 | AIIMS Senior Resident Senior Demonstrators | **2014-01-05** | 782 | 782 | 1 | 1 |
| 4 | AIIMS Ph.D. January 2014 | **2014-01-19** | 578 | 578 | 1 | 1 |
| 5 | AIIMS All India PG Dental Entrance Examination | **2014-01-25** | 10165 | 10165 | 1 | 11 |
| 6 | AIIMS PG MD MS M.Ch | **2014-05-11** | 19205 | 19205 | 1 | 16 |
| 7 | AIIMS PG MDS | **2014-05-11** | 1824 | 1824 | 1 | 9 |
| 8 | AIIMS DM M.Ch. MHA July 2014 | **2014-05-18** | 2266 | 2266 | 1 | 1 |
| 9 | AIIMS MBBS | **2014-06-01** | 6710 | 6710 | 1 | 18 |
| 10 | AIIMS B. Sc. Hons Paramedical | **2014-06-07** | 1046 | 1046 | 1 | 1 |
| 11 | AIIMS | **2014-06-15** | 637 | 637 | 1 | 1 |
| 12 | AIIMS | **2014-06-22** | 103 | 103 | 1 | 1 |
| 13 | AIIMS | **2014-07-06** | 3789 | 3789 | 1 | 9 |
| 14 | AIIMS | **2014-07-20** | 558 | 558 | 1 | 1 |
| 15 | AIIMS | **2014-09-20** | 2656 | 2656 | 1 | 3 |
| 16 | AIIMS MDS | **2014-11-09** | 4602 | 4602 | 1 | 18 |
| 17 | AIIMS PG MD MS | **2014-11-09** | 23754 | 23754 | 1 | 23 |
| 18 | AIIMS | **2014-11-30** | 2024 | 2024 | 1 | 2 |
| 19 | Recruitment to various Group B post at AIIMS Dec27 | **2014-12-27** | 2532 | 2532 | 1 | 4 |
| 20 | AIIMS Ph.D | **2015-01-17** | 433 | 433 | 1 | 1 |
| 21 | AIIMS PG Dental | **2015-01-24** | 10333 | 10333 | 1 | 11 |

TATA CONSULTANCY SERVICES LTD. MUMBAI

| | | | | | | |
|---|---|---|---|---|---|---|
| 22 | AIIMS RECRUITMENT TO VARIOUS GROUP B AND C POSTS | **2015-02-21** | 1036 | 1036 | 1 | 3 |
| 23 | AIIMS | **2015-02-28** | 103 | 103 | 1 | 1 |
| 24 | AIIMS RECRUITMENT TO THE POST OF SCIENTIST I For Dr. R.P. Centre | **2015-04-01** | 713 | 713 | 1 | 1 |
| 25 | AIIMS RECRUITMENT TO THE POST OF SCIENTIST I For Haematology | **2015-04-01** | 462 | 462 | 1 | 1 |
| 26 | AIIMS RECRUITMENT TO THE POST OF SCIENTIST I For Dr.BRAIRCH Lab Oncology | **2015-04-06** | 232 | 232 | 1 | 1 |
| 27 | AIIMS RECRUITMENT TO THE POST OF SCIENTIST I For Dr.BRAIRCH Medical Oncology | **2015-04-06** | 351 | 351 | 1 | 1 |
| 28 | AIIMS RECRUITMENT TO THE POST OF SCIENTIST I For Reproductive Biology | **2015-04-08** | 208 | 208 | 1 | 1 |
| 29 | AIIMS RECRUITMENT TO THE POST OF SCIENTIST I For Transplant Immunology and Immunogenetics HLA | **2015-04-08** | 219 | 219 | 1 | 1 |

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| | | | | | | |
|---|---|---|---|---|---|---|
| 30 | AIIMS RECRUITMENT TO THE POST OF SCIENTIST I For C.T.Centre | **2015-04-10** | 211 | 211 | 1 | 1 |
| 31 | AIIMS RECRUITMENT TO THE POST OF SCIENTIST I For Embryologist | **2015-04-10** | 124 | 124 | 1 | 1 |
| 32 | AIIMS RECRUITMENT TO THE POST OF SCIENTIST I For Biophysics | **2015-04-13** | 140 | 140 | 1 | 1 |
| 33 | AIIMS RECRUITMENT TO THE POST OF SCIENTIST I For Pharmacology | **2015-04-13** | 138 | 138 | 1 | 1 |
| 34 | AIIMS RECRUITMENT TO THE POST OF SCIENTIST I For Bio statistics | **2015-04-15** | 101 | 101 | 1 | 1 |
| 35 | AIIMS RECRUITMENT TO THE POST OF SCIENTIST I For Dr.BRAIRCH Preventive Oncology | **2015-04-15** | 123 | 123 | 1 | 1 |
| 36 | AIIMS RECRUITMENT TO THE POST OF SCIENTIST II For Pediatrics Genetic Unit | **2015-04-17** | 172 | 172 | 1 | 1 |
| 37 | AIIMS RECRUITMENT TO THE POST OF SCIENTIST II For Dr BRAIRCH Lab Oncology | **2015-04-20** | 158 | 158 | 1 | 1 |
| 38 | AIIMS RECRUITMENT TO THE POST OF SCIENTIST II For Dr BRAIRCH Preventive Oncology | **2015-04-20** | 112 | 112 | 1 | 1 |
| 39 | AIIMS RECRUITMENT TO THE POST OF SCIENTIST II For Haematology | **2015-04-22** | 73 | 73 | 1 | 1 |

TATA CONSULTANCY SERVICES LTD. MUMBAI

| | | | | | | |
|---|---|---|---|---|---|---|
| 40 | AIIMS RECRUITMENT TO THE POST OF SCIENTIST II For Reproductive Biology | **2015-04-22** | 66 | 66 | 1 | 1 |
| 41 | AIIMS RECRUITMENT TO THE POST OF SCIENTIST II For Dr BRAIRCH Medical Oncology | **2015-04-28** | 310 | 310 | 1 | 1 |
| 42 | AIIMS RECRUITMENT TO THE POST OF SCIENTIST II For Dr BRAIRCH Statistics and NDDTC DAC | **2015-04-28** | 51 | 51 | 1 | 1 |
| 43 | AIIMS RECRUITMENT TO THE POST OF SCIENTIST II | **2015-04-30** | 31 | 31 | 1 | 1 |
| 44 | AIIMS RECRUITMENT TO THE POST OF SCIENTIST II For Pediatrics | **2015-04-30** | 50 | 50 | 1 | 1 |
| 45 | AIIMS PG MD MS MCh 6 Yr July 2015 Session | **2015-05-10** | 19061 | 19061 | 1 | 21 |
| 46 | AIIMS PG MDS July 2015 Session | **2015-05-10** | 2129 | 2129 | 1 | 17 |
| 47 | AIIMS PG DM M.ch MHA | **2015-05-16** | 2310 | 2310 | 1 | 2 |
| 48 | AIIMS MBBS 2015 | **2015-06-01** | 194320 | 97244 | 2 | 326 |
| 49 | AIIMS_B.Sc. (Hons.) Para-Medical Courses-2015 | **2015-06-06** | 1128 | 1128 | 1 | 2 |
| 50 | AIIMS B.Sc Hons Nursing 2015 14th June 2015 | **2015-06-14** | 4707 | 4707 | 1 | 10 |
| 51 | AIIMS B.Sc Nursing Post Basic 20th June 2015 | **2015-06-20** | 156 | 156 | 1 | 1 |
| 52 | AIIMS M Sc Nursing | **2015-06-27** | 1365 | 1365 | 1 | 2 |
| 53 | AIIMS M.Sc Courses 2015 04th July 2015 | **2015-07-04** | 546 | 546 | 1 | 1 |
| 54 | AIIMS M Biotechnology 2015 11th July 2015 | **2015-07-11** | 530 | 530 | 1 | 1 |

TATA CONSULTANCY SERVICES LTD. MUMBAI

| | | | | | | |
|---|---|---|---|---|---|---|
| 55 | AIIMS Senior Residents Senior Demonstrators JULY 2015 SESSION 12th July 2015 | **2015-07-12** | 1635 | 1635 | 1 | 2 |
| 56 | AIIMS Ph.D. July 2015 19th July 2015 | **2015-07-19** | 540 | 540 | 1 | 2 |
| 57 | AIIMS Shift1 | **2015-09-20** | 132 | 132 | 1 | 1 |
| 58 | AIIMS Shift2 | **2015-09-20** | 294 | 294 | 1 | 1 |
| 59 | AIIMS DM Mch | **2015-11-01** | 2792 | 2792 | 1 | 5 |
| 60 | AIIMS PG MD MS Mch | **2015-11-01** | 28901 | 28901 | 1 | 35 |
| 61 | AIIMS PG MDS | **2015-11-01** | 4157 | 4157 | 1 | 25 |
| 62 | AIIMS - All India PG Dental Entrance Examination | **2015-12-13** | 11762 | 11762 | 1 | 27 |
| 63 | AIIMS - SR SD | **2015-12-13** | 795 | 795 | 1 | 4 |
| 64 | AIIMS 17th Jan | **2016-01-17** | 40525 | 40525 | 1 | 53 |
| 65 | AIIMS | **2016-01-23** | 343 | 343 | 1 | 1 |
| 66 | AIIMS DM MCh MHA | **2016-04-02** | 2677 | 2677 | 1 | 5 |
| 67 | AIIMS PG MD MS M.Ch | **2016-05-08** | 19263 | 19263 | 1 | 32 |
| 68 | AIIMS PG MDS | **2016-05-08** | 2084 | 2084 | 1 | 23 |
| 69 | AIIMS MBBS 2016 | **2016-05-29** | 236657 | 119721 | 2 | 342 |
| 70 | AIIMS BSC Medical | **2016-06-11** | 1381 | 1381 | 1 | 4 |
| 71 | AIIMS BSC Nursing | **2016-06-11** | 217 | 217 | 1 | 1 |
| 72 | AIIMS - B.Sc.( Hons.) Nursing | **2016-06-19** | 4834 | 4834 | 1 | 12 |
| 73 | AIIMS-M.Sc. Nursing,M.Sc. Courses | **2016-06-25** | 2134 | 1530 | 2 | 3 |
| 74 | AIIMS - Senior Resident/Senior Demonstrator | **2016-07-03** | 1214 | 1214 | 1 | 4 |
| 75 | AIIMS - M. Biotechnology | **2016-07-09** | 498 | 498 | 1 | 1 |
| 76 | AIIMS - Ph.D. Programme | **2016-07-16** | 352 | 352 | 1 | 1 |
| 77 | AIIMS - Recruitment Exam | **2016-07-16** | 256 | 256 | 1 | 1 |

| | |
|---|---|
| **Total No. of Registered Candidates** | 723993 |

It is certified that the project was executed with great professional commitment in accomplishing of assignment.

TATA CONSULTANCY SERVICES LTD. MUMBAI

Exam Section, AIIMS, New Delhi.

I, on behalf of ...../.. congratulate the entire team of TCS who was involved in execution of above project meticulously.

Date:

Name:

Sign & Stemp: डॉ. अशोक कुमार जरयाल
Dr. ASHOK KUMAR JARYAL
सह संकायाध्यक्ष (परीक्षा) / Associate Dean (Exams.)
परीक्षा अनुभाग / Exam. Section
अ.भा.आ.सं., नई दिल्ली / A.I.I.M.S., New Delhi-110608

TATA CONSULTANCY SERVICES LTD. MUMBAI

संघ लोक सेवा आयोग
UNION PUBLIC SERVICE COMMISSION
धौलपुर हाऊस, शाहजहाँ रोड
DHOLPUR HOUSE, SHAHJAHAN ROAD
नई दिल्ली-110069
New Delhi-110069

संयुक्त निदेशक
JOINT DIRECTOR

Tel. No. : .....

No. 63/04(17)/ISW
Dated: 15.11.2017

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that TATA CONSULTANCY SERVICES LIMITED, who are the vendor for Computer Based Test [Online] at UPSC, has delivered the ONLINE Exams successfully as per the schedule given below.

**SCHEDULE**

| Sr. No. | Name of Computer Based Recruitment Test (CBRT) | Date of CBRT | Candidate count | |
|---|---|---|---|---|
| | | | Shift-I | Shift-II |
| 1 | CBRT to Junior Works Manager (Civil), And Combined CBRT to Jr. Scientific Officer (Electronics), Extra Asstt. Director & Sr. Scientific Asstt. (Engineering ) | 20-Nov-2016 | 3451 | 8764 |
| 2 | Combined CBRT to Civilian Medical Officer & Medical Officer, And Combined CBRT to Asstt. Divisional Dental Surgeons & Dental Surgeon | 18-Dec-2016 | 2694 | 9877 |
| 3 | Combined CBRTs Statistical Investigator Grade - I & Asstt. Director Census Operations (T), And Junior Works Manager (Electrical) & Senior Scientific Assistant (Electrical). | 21-Jan-2017 | 3379 | 5739 |
| 4 | Combined CBRT to Manager Grade-I / Section Officer & Manager Grade-I / Section Office, And CBRT to Medical Officer/Research Officer (Ayurveda) | 19-Mar-2017 | 4030 | 9999 |

15.11.2017
(**Shailendra Varma**)
Joint Director (IS)

TATA CONSULTANCY SERVICES LTD. MUMBAI

No. 63/02(16)/ISW

संघ लोक सेवा आयोग

UNION PUBLIC SERVICE COMMISSION

धौलपुर हाऊस, शाहजहाँ रोड़

DHOLPUR HOUSE, SHAHJAHAN ROAD

नई दिल्ली-110069

New Delhi-110069

सत्यमेव जयते

संयुक्त निदेशक

JOINT DIRECTOR

Date: 21-12-2016

Tel. No. : .....

TO WHOMSOEVER IT MAY CONCERN

This is to certify that TATA CONSULTANCY SERVICES LIMITED, who are the vendor for Computer Based Test [Online] at UPSC, has delivered the ONLINE Exams successfully as per the schedule given below.

SCHEDULE

| S. No. | Online Assessment / Exam Name | Assessment / Exam Date | Candidate Count | Shift | Number of cities |
|---|---|---|---|---|---|
| 1. | UPSC – GDMO | 1-Feb-15 | 2752 | 1 | 8 |
| 2. | UPSC – Asst. Architect | 1-Feb-15 | 982 | 1 | 7 |
| 3. | UPSC – CBRT-Sr. Administrative Officer | 10-May-15 | 7119 | 1 | 8+1 (UT) |
| 4. | UPSC – Asst. Labor Commission | 10-May-15 | 4510 | 1 | 8 |
| 5. | UPSC – Public Prosecutor & Asstt. Public Prosecutor | 27-Jun-15 | 7369 | 1 | 8 |
| 6. | UPSC – Combined Medical Services Paper 1 | 28-Jun-15 | 31553 | 1 | 41 |
| 7. | UPSC – Combined Medical Services Paper 2 | 28-Jun-15 | 31553 | 1 | 41 |
| 8. | UPSC – Store Officer | 26-Jul-15 | 3438 | 1 | 9 |
| 9. | UPSC –Drug Inspector | 26-Jul-15 | 11042 | 1 | 9 |
| 10. | UPSC –Asst. Directors Cost (Shift 1) | 19-Mar-16 | 2497 | 1 | 8 |
| 11. | UPSC – Medical Officer (Shift 2) | 19-Mar-16 | 5547 | 1 | 8 |
| 12. | UPSC – Architect (Shift 2) | 20-Mar-16 | 2913 | 1 | 8 |
| 13. | UPSC – Administrative Officer (Shift 2) | 22-May-16 | 7730 | 1 | 9 |
| 14. | UPSC – CMS Paper 1 | 12-Jun-16 | 33804 | 1 | 41 |
| 15. | UPSC – CMS Paper 2 | 12-Jun-16 | 33804 | 1 | 41 |
| 16. | UPSC – Store Officer (Shift 1) | 13-Jun-16 | 1480 | 1 | 8 |
| 17. | UPSC – Chemical Examiner (Shift 2) | 13-Jun-16 | 3967 | 1 | 8 |

21.12.2016

(Shailendra Varma)

Joint Director (IS)

(शैलेन्द्र वर्मा)
(SHAILENDRA VARMA)
संयुक्त निदेशक (आई.एस.)
Joint Director (IS)
संघ लोक सेवा आयोग
Union Public Service Commission
नई दिल्ली/New Delhi

TATA CONSULTANCY SERVICES LTD. MUMBAI

गेट-जैम कार्यालय
भारतीय प्रौद्योगिकी संस्थान रूड़की
(आयोजक संस्थान: गेट २०१७)
रूड़की – २४७६६७ (उत्तराखण्ड)

**GATE-JAM Office**
Indian Institute of Technology Roorkee
**(Organizing Institute: GATE 2017)**
Roorkee – 247 667 (Uttarakhand)

प्रा. गोविन्द चक्रपाणी, *अध्यक्ष*
**Prof. Govind Chakrapani,** *Chairman*

प्रा. पुष्पराज पाठक, *उपाध्यक्ष*
**Prof. Pushparaj Pathak,** *Vice-Chairman*

प्रा. राजदीप चटर्जी, *उपाध्यक्ष*
**Prof. Rajdeep Chatterjee,** *Vice-Chairman*

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that M/s. Tata Consultancy Services (TCS) iON was given the responsibility as a company partner for the online conduct of GATE 2017 examination *all over India* for 922197 candidates and 254 candidates in 6 International Locations.

It gives me pleasure to certify that M/s. Tata Consultancy Services (TCS) iON has conducted the entire GATE 2017 very aptly and by doing so has demonstrated great expertise and professionalism.

On behalf of GATE 2017 Committee and that my own, I would like to express my sincere thanks and gratitude to the entire team of TCS iON for the successful and meticulous execution and completion of the project.

Project details are given below:

**WO/LOI Reference and Date: 26th July 2017**

| Sr. No. | Name of Examination | Date of Exam | No. of Registered Candidates | No. of Appeared Candidates | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|---|
| | | | | Shift-I | Shift- II | Shift-III | Shift-iV | Shift- V | Shift- VI | Shift VII | Shift – VIII |
| 1 | GATE 2017 | 4th,5th,11th , 12th Feb 2017 | 922197 | 101862 | 102951 | 96957 | 98523 | 106841 | 107480 | 82569 | 89965 |
| | | | | | | | | | | | |
| | | | | | | | | | | | |
| | | | | | | | | | | | |

| | |
|---|---|
| **Total No. of Candidates Appeared** | 787148 |
| **No. of Shifts** | 8 |
| **No. of Cities** | 196 & 6 International Locations |
| **No. of Centers** | 585 & 6 International locations centers |
| **No. of States** | 30 & 6 International Locations |
| **No. of candidates identified using biometric** | 0 |
| **No. of Question paper created** | 29 |
| **No. of Applications** | NA |
| **Scope of project** | ☐ Online Assessment |

PMPathak 26/7/2017

(P.M. Pathak)
Organizing Vice-Chairman, GATE 2017

TATA CONSULTANCY SERVICES LTD. MUMBAI

Tel: 0512 – 2597412 Fax : 0512 – 2590932 e-mail: gate@iitk.ac.in

# Indian Institute of Technology Kanpur
# Kanpur 208016

***Graduate Aptitude Test in Engineering (GATE) - 2015***
***Joint Admission Test for M.Sc. (JAM) - 2015***

***Prof. Sounak K. Choudhury***
Organizing Chairman GATE

***Prof. Raghu Nandan Sengupta***
Vice-Chairman

***Prof. P M Mohite***
Vice-Chairman

2nd May, 2015

**TO WHOM IT MAY CONCERN**

This is to certify that M/s. Tata Consultancy Services (TCS) iON was given the responsibility as a company partner for the online conduct of the GATE 2015 examination in about 200 cities all over India in 683 centres and for 9.27 lakh candidates. GATE 2015 was a computer-based test for which TCS iON had to select appropriate centres, each having sufficient nodes and its own rugged Local Area Network for about 1.3 lakh candidates per session. The entire GATE 2015 examination was conducted within 8 sessions in two week ends for which TCS ION had to deploy about 2500 of their experts to conduct the examination in all the 683 centres throughout India.

It gives me pleasure to certify that M/s. Tata Consultancy Services (TCS) iON has conducted the entire GATE 2015 examination very aptly and by doing so has demonstrated great expertise and professionalism.

On behalf of GATE 2015 Committee and that of my own, I would like to express my sincere thanks and gratitude to the entire team of TCS iON for the successful and meticulous execution and completion of the GATE 2015 project.

Prof. Sounak Kumar Choudhury
Organising Chairman, GATE 2015
IIT Kanpur

अध्यक्ष, गेट
भारतीय प्रौद्योगिकी संस्थान
कानपुर - 208 016
CHAIRMAN, GATE
Indian Institute of Technology
KANPUR 208 016

TATA CONSULTANCY SERVICES LTD. MUMBAI

Chanakya National Law University
[ Accredited with "A" Grade by NAAC]
NYAYA NAGAR, MITHAPUR, PATNA-800 001
Tel. No.: +91-612-2352300, 2352309 • Fax No.: +91-612-2352315
website : www.cnlu.ac.in • e-mail : registrarcnlu@gmail.com, chanakyalawuniv@gmail.com

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that M/s. Tata Consultancy Services (TCS) was given the responsibility as a company partner for the online conduct of CLAT 2017 examination *all over India* for 50676 candidates.

It gives me pleasure to certify that M/s. Tata Consultancy Services (TCS) has conducted the entire CLAT 2017 very aptly and by doing so has demonstrated great expertise and professionalism.

On behalf of CLAT 2017 Committee and that my own, I would like to express my sincere thanks and gratitude to the entire team of TCS iON for the successful and meticulous execution and completion of the project.

Project details are given below:

**~~WO/LOI~~ Reference and Date: CNLU/CLAT-2017/523/- 41** **Date: July 11, 2017**

| Sr. No. | Name of Examination | Date of Exam | No. of Registered Candidates | No. of Appeared Candidates | | | |
|---|---|---|---|---|---|---|---|
| | | | | Shift-I | Shift-II | Shift-III | Shift-IV |
| 1 | CLAT 2017 | 14-May-17 | 50676 | 47108 | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |

| | |
|---|---|
| **Total No. of Candidates Appeared** | 47108 |
| **No. of Shifts** | 1 |
| **No. of Cities** | 61 |
| **No. of Centers** | 138 |
| **No. of States** | 25 |
| **No. of candidates identified using biometric** | 47108 |
| **No. of Applications** | 71522 |
| **Scope of project** | ☒ Application Management<br>☒ Allocation Management<br>☐ Item Management<br>☒ Online Assessment<br>☒ Objection Management<br>☒ Results |

CHANAKYA NATIONAL LAW UNIVERSITY PATNA 800001

Registrar
Chanakya National Law University, Patna



TATA CONSULTANCY SERVICES LTD. MUMBAI

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ERA Foundation

5th & 6th Floor, Lavelle Mansion, 1/2, Lavelle Road, Bangalore - 560 001

www.erafoundationindia.org

## To WHOMSOEVER IT MAY CONCERN

This is to certify that M/s. TATA Consultancy Services Limited was awarded the work of conducting various Entrance Tests for the year 2016.

The following examinations were conducted:

| Sr. No. | Name of Examination | Date | No. of Registered Candidates | No. of Single shift Candidates | No. of Shift | No. of Cities | No. of States |
|---|---|---|---|---|---|---|---|
| 1 | COMEDK UGET and UniGAUGE EMeD-Engineering Stream | 8th May 2016 | 69102 | 1 | 1 | 169 | 32 |
| 2 | COMEDK PGET and UniGAUGE PGMD-PG Medical/Dental | 17th January 2016 | 22141 | 1 | 1 | 72 | 25 |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| **Total No. of Registered Candidates** | | | 69102 + 22141= 91243 | | | | |
| **Total No. of Appeared Candidates** | | | 55990 + 21039= 77029 | | | | |

It is certified that the project was executed with professional commitment in accomplishing of assignment.

I, on behalf of ERA Foundation, congratulate the entire team of TCS who was involved in execution of above project.

Date:11-08-2016

Name:Prabeetha R

Sign & Stamp:

Educational Assessment and Rating Foundation ★ Bangalore ★ # 101, R.V.-15, 6th Main, 3rd Block, Malleswaram, Bangalore-03.

TATA CONSULTANCY SERVICES LTD. MUMBAI

Dated: 22nd March 2018

**TO WHOMSOVER IT MAY CONCERN**

This is to inform that Tata Consultancy Services Limited (TCS) owns the source code for iON Digital Assessment Platform exclusively.

TCS has used all the necessary processes in place for the entire software development life cycle (SDLC) of the software being used for conducting the computer based examination

TCS has all the necessary components of source code in place and if any change/ customization is required in any of the components of the software to meet the requirements of Uttar Pradesh Development Systems Corporation Limited, we have necessary in-house technical skill to provide the solution in the minimum possible time.

Software code is versioned, labelled and base-lined appropriately in a standard version control system (SVN) within the organisation. TCS has the required in-house capability for database handling & management.

There is no infringement of any patent or intellectual property rights caused by the supply of IT infrastructure & software and the documents, which are subject matter of TCS.

For Tata Consultancy Services Limited

Venguswamy Ramaswamy
Global Head – TCS-iON

TATA CONSULTANCY SERVICES LTD. MUMBAI

TATA CONSULTANCY SERVICES
Tata Consultancy Services Limited
Empire Plaza Empire Industrial Estate Adjacent to Empire Vitrum Glass 101 LBS Marg Vikhroli West Mumbai 400 083 India
Tel 91 22 6778 6565 Fax 91 22 6778 6500 e-mail corporate.office@tcs.com website www.tcs.com
Registered Office 9th Floor Nirmal Building Nariman Point Mumbai 400 021
Corporate Identification No. (CIN): L22210MH1995PLC084781

**Integrated Quality Management (iQMS)**

# Integrated Quality Management System (iQMS)

The quality objective of TCS is to bring continuous reduction in cost of quality. All TCS initiatives are directed towards defect prevention and improvement practices to meet this objective. Reduction in cost of quality provides benefits of on-time, on budget project delivery and year on year productivity improvement to the customer.

To achieve this at an enterprise level, TCS has evolved an Integrated Quality Management System (iQMS), which addresses quality assurance practices for all types of projects including application development and support. iQMS is an integrated approach to implementing quality practices of world-class benchmarking models like ISO 9000, ISO20000, CMMI, PCMM, Six Sigma, ISO 27001 and ISO 14001 in alignment with TCS strategic objectives.

TCS was the first organization in the world to receive an enterprise wide CMMI and PCMM Level 5 certification based on its definition and deployment of iQMS.

| # | Models | Description |
|---|---|---|
| 1 | ISO Triple Standards (ISO 9001, 20000, 27001) | Standards for Quality Management, Service Management and Information Security Management |
| 2 | CMMI DevVer 1.2 | Capability Maturity Model Integrated for IT Services |
| 3 | PCMM Ver 2.0 | People Capability Maturity Model related to People Processes |
| 4 | ISO 14001:2004 | Standards for Environment Management |
| 5 | RGNQA | Rajiv Gandhi National Quality Award at India level – Business Excellence Model |

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| # | Models | Description |
|---|---|---|
| 6 | TBEM | Tata Business Excellence Model based on MBNQA (Malcolm Baldrige National Quality Award) |
| 7 | CII Exim Award | Enterprise-wide evaluation at India level for all Industries with respect to EFQM (European Foundation of Quality Management) |
| 8 | *AS 9100 | Standards applicable for Aerospace Projects |
| 9 | *TL 9000 | Standards applicable for Telecom Projects |
| 10 | *ISO 13485 | Standards applicable for Medical Devices Projects |

## The Quality Journey

TCS follows a rigorous quality management process to ensure best project results. TCS' quality focus has evolved from quality control (1970's) to quality assurance (1980's) to quality management (1990's). Starting from the early 80's, when TCS began establishing standards for Quality Control mechanism, TCS' commitment to quality has enabled it to reach a level where these practices are acknowledged as being at the Optimizing level (Level 5) of the SEI-CMM. They have thus become a benchmark for the IT industry.

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## IQMS Structure

iQMS has a layered Architecture to Support Evolving and Emerging Business Needs:

iQMS is a complete set of documents, tools, methods and practices built on and around the business model, with a focus on service & solution delivery, customer management, security management and people processes. It also includes a suitable measurement programme to continuously monitor the effectiveness of the quality system. It focuses on all aspects of project management, knowledge management, technology management, customer management, product and service delivery, security management, business continuity, career development and competency management.

A 3 tier quality check deployed to various projects to ensure high product quality is explained below:

- **Internal Quality Assurance (IQA)** – All work items, products or deliverables undergo peer review / independent review / self review / code walkthrough.
- **External Quality Assurance (EQA)** – In EQA, competent associates external to the project verify work items or deliveries.
- **Final Inspection (FI)** – An external reviewer does the final quality checks on a sampling basis before delivering the final products to clients to ensure completeness and usability of the package. All the work items where the involved effort exceeds five person days must undergo an FI before being delivered. In case of effort less than five person days, a running FI log is maintained to track all the deliveries. The Project Leader also does a final inspection before the delivery. The external reviewer verifies the quality process adopted in this scenario every fortnight.

IQA and EQA reviews ensure product quality and FI review ensures that appropriate processes were followed in development. Product replication and delivery ensures that the right product is delivered to the client.

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In addition to this, Project Management Reviews (PMR) is conducted quarterly by the senior management representatives to check the overall health of project and potential risks. Discrepancies identified by a PMR team are rectified to comply with the project plan.

Project Audits are performed by an external quality controller (representative of TCS Quality Assurance Group or a senior team member from another project) who audits the project to verify compliance with customer specific processes and TCS iQMS.

PMRs and project audits are normally attended by the project lead. The entire project team is briefed on the same in regular team meetings.

The project staff is involved at various levels in deployment of these processes:

**Quality Practitioner** – The project lead and the entire project team is responsible for deployment of quality assurance practices in their projects.

**Quality Reviewer** – The project staff is also responsible for conducting IQAs, EQAs and FIs in other projects of a similar nature.

**Quality Controller** – Senior project team members are involved in conducting audits for other projects.

Such involvement of project staff across the organization helps in providing a practitioner's view to iQMS deployment and also enables best practice sharing between projects.

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## TCS' Configuration Management

Configuration Management Plan forms an inherent part of the Program Management Plan. It helps in identifying and linking many components that makeup the software and also helps in controlling the changes identified through the various stages of the Software Development Life Cycle (SDLC)

TCS has defined processes at the program level to ensure consistent configuration management practices across the various project streams. This would include processes that govern the following (at a minimum) activities:

- Creation of the initial baseline
- Checking out and checking in of the components (including exclusive and parallel access)
- Branching, merging and synchronization of different versions
- Packaging and releasing of procedures

Some of the key features of TCS' configuration management processes will be as follows:

- Maintenance of Configuration Register
- Maintenance of versions of baselines and items
- Use of software libraries

**Maintenance of Configuration Register**

A configuration register records the status of all the configurable items as they go through transformation during the life cycle of the program. An entry in the configuration register typically gets updated in the following cases:

- Configurable Item is identified as a part of baseline
- Configurable Item is taken up for construction
- Configurable Item released is taken up for rework

The expected and actual dates of completion for construction, testing and release will be recorded in this register.

**Maintenance of versions of Baselines and Configurable Items**

- Baseline of a specification, document or product will be formally reviewed by the individual Project stream leads and agreed upon, and thereafter these will be used as the basis for further development. This can be changed subsequently only through formal change control procedures.
- Periodic audit of the configurable items will be carried out by the quality assurance group in accordance with the quality management plan of the program, which in turn is aligned to the TCS' integrated Quality Management System (iQMS).

Typical Configurable Items (CIs) are as follows:

- Software Requirement Specification (SRS)
- Design Specification
  - Data Design Description
  - Architectural Design Description
  - Module Design Description
  - Interface Design Description
- Deliverable documents (such as, Design document, training manuals etc.)

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**TCS Configuration Management**

- Source Code
- Test Plan and procedure
- Test Cases and Recorded results
- Operation and Installation Manuals
- User's Manual
- Standards and Procedures

**Use of Software Libraries**

- Software libraries provide the means for identifying and labeling baseline entities and for capturing and tracking the status of those entities. These libraries can be dynamic, controlled or static in nature. These are identified in and maintained as per the Program Management Plan.
- Configuration control will be implemented using software libraries to provide means for identifying, labeling and capturing software items and tracking their change results.

**Types of Software Libraries:**

**Dynamic Library**, sometimes called the programmer's library, is a library used for holding newly created or modified software entities (such as, units, modules or data files and associated documentation). It is the programmer's workspace and is controlled by the programmers.

**Controlled Library**, sometimes called master library, is a library used for managing the current baseline(s) and for controlling changes made to them. This is the library where the unit and components of a configuration item that have been promoted for integration are maintained.

**Static Library**, sometimes called the software repository, is a library used to archive various baselines released for general use. This is the library where the master copies plus authorized copies of CIs that have been released for operations use are maintained.

**Configuration Management Tools**

TCS always adopted a tool based approach to manage all the configurable items. It is familiar with a variety of commercial and open source configuration management tools which are mentioned below:

- ClearCase
- PVCS
- CVS
- VSS
- RCS
- SCCS

For this engagement TCS will conform to the tools that are currently being utilized by the Client for configuration management.

**Software Configuration Management (SCM) and Quality Assurance (QA)**

TCS will adopt the following procedures to incorporate strict QA policy with SCM. The scope of the QA and SCM merge will include:

- Deployment of Version Control Tool Software
- Checking in/Checking out of the components
- Labeling of the different versions
- Conducting historical audit trail
- Managing code conflicts

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**TCS Configuration Management**

- Executing code promotions/deployments
- Version retention
- Authorization

Apart from the above mentioned procedures, the Test Environment Manager will be notified with the changes happening in their respective environment (either it be Development, Testing or Production). Furthermore they will interact with the testing and development teams to install the code in their respective environment.

After the initial installation is done by the Test Environment Manager, Smoke tests will be executed by the testing team to ensure that the new code is fit enough to test. Also checklists will be adopted to verify the code installed in the testing environment. Consequently complete functional testing will commence.

In addition to the above, for support and maintenance projects, best practices of Information Technology Infrastructure Library (ITIL) will be incorporated. The figure given below depicts the Configuration management in **ITIL framework** which has been adopted by TCS as a part of its **integrated Quality Management System (iQMS)**

**Figure 1: Configuration Management in ITIL Framework**

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**TCS Configuration Management**

**Figure 2: Service Delivery Model**

The goal of this framework is to identify, record, relate, maintain, and report all configurable items within the enterprise infrastructure. The major steps involved in incorporating the above framework include:

- Managing the Configuration Management Data Base (CMDB)
- Planning
- Identifying
- Controlling
- Status Accounting
- Verifying and Auditing

TCS' unique proposition is to construct the **Service Configuration Structure** within the CMDB to provide a holistic view from the Business service level to support the Service Desk and other Service Management Disciplines. The Service hierarchy envisaged includes and enables:

- The "Impact codes" tagged to various IT components based on the layers in which they fall and the business processes they support.
- The logical combination of these codes will give a sketch of how an IT failure will impact the business and the end-users assisting the Service Desk to determine the appropriate course of action (including escalations) to keep the business impact at the minimum.
- Assisting the inquest of potential impact of incidents, problems and changes on the IT infrastructure and applications, before moving to production. The Change Advisory Board will leverage the Service Configuration Structure for efficient and prompt handling of reactive and proactive changes.
- Catalyze root cause analysis resulting in the provision of structural resolution quickly.
- Lead to building a comprehensive organization-wide knowledgebase which will result in improved First Time Fix Rate (FTFR) thereby increasing user experience and improved satisfaction from the business.

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Dated: 22nd March 2018

**Data Center Declaration**

We, M/S Tata Consultancy Services Limited, having its corporate office at TCS House, Raveline Street, 21 D.S. Marg, Fort, Mumbai 400001 hereby certify that TCS iON Digital Assessment Platform Data Centers, both Primary & Secondary, which hosts end to end data for the Assessment process are located in India in different seismic zones.

This information is the true to the best of my knowledge.

For Tata Consultancy Services Limited

Venguswamy Ramaswamy
Global Head- TCS iON

TATA CONSULTANCY SERVICES LTD. MUMBAI

**TATA CONSULTANCY SERVICES**
**Tata Consultancy Services Limited**
Empire Plaza Empire Industrial Estate Adjacent to Empire Vitrum Glass 101 LBS Marg Vikhroli West Mumbai 400 083 India
Tel 91 22 6778 6565 Fax 91 22 6778 6500 e-mail corporate.office@tcs.com website www.tcs.com
Registered Office 9th Floor Nirmal Building Nariman Point Mumbai 400 021
Corporate Identification No. (CIN): L22210MH1995PLC084781

# To whomsoever it may concern

## Data center compliance with Tier III standards of TIA 942
## For

**Tata Communications Limited,** VSB, CFC-1, Software Units Layout, Madhapur, Hyderabad - 500 081, India.

Tier III standards of TIA 942 defines the guidelines for design and building of Datacenters. The principal advantages of designing datacenters in accordance with Tier III standards of TIA 942 include standard nomenclature, fail safe operation, robust protection against natural and human made disasters, long term reliability, expandability, scalability and uptime/Availability of minimum 99.982%.
We hereby declare and certify that the datacenter of TATA Communications located at VSB, CFC-1, Software Units Layout, Madhapur, Hyderabad - 500 081, India is compliant as stated below.

Mentioned below are the specifications (mandatory), which confirm the tier III compliance as per TIA 942.

**Data center standards compliance (Tier III) standards**

| Sr. No. | Tier requirement | Tier III | TCL build Specs |
|---|---|---|---|
| 1 | Source | System | System + System |
| 2 | System component redundancy | N+1 | N+1/N+2 |
| 3 | Distribution paths | 1 normal + 1 Alternate | 2 simultaneously active |
| 4 | Compartmentization | No | Partial |
| 5 | Concurrently maintainable | Yes | Yes |
| 6 | Fault tolerance (Single event) | No | Yes |
| 7 | Building type | Standalone | Standalone |
| 8 | Staffing | 1+Shifts | 24 by forever |
| 9 | Class A uninterruptable cooling | May be | Yes |
| 10 | Single point of failure | Some + Human error | Human error |
| 11 | Representative site availability | 99.982% | 99.982% |

TATA COMMUNICATIONS

Tata Communications Data Centers Private Limited
Regd. Office : Plot No. C 21 / C 36, 'G' Block, Bandra Kurla Complex, Mumbai – 400 098
Tel 91 22 6628 9287 Fax 91 22 6725 18[illegible] maneesh.dubey@tatacommunications.com
CIN No. U74999MH2007PTC[illegible]37 we[illegible]www.tatacommunications.com

TATA CONSULTANCY SERVICES LTD. MUMBAI

# To Whomsoever It May Concern

**Data center compliance with TIER III**
for
**TATA Communications, Lokmanya Videsh Sanchar Bhavan, Kashinath Dhuru Marg, Opp. Kirti College, Prabhadevi, Mumbai – 400 028, Maharashtra, India.**

TIER III is a standard to define guidelines for planning and building data centers. The principal advantages of designing data centers in accordance with TIER III include standard nomenclature, failsafe operation, robust protection against natural or human made disasters, and long-term reliability, expandability and scalability.

**We hereby declare and certify that that the data center of TATA Communications Limited located in Lokmanya Videsh Sanchar Bhavan, Kashinath Dhuru Marg, Opp. Kirti College, Prabhadevi, Mumbai – 400 028, Maharashtra, India is compliant as stated below:**

Mentioned below are the specifications (mandatory), which confirm the Tier III compliance as per Uptime Institute.

**Data Center Standard Compliance (Tier III) Standards**

| Sr. No. | Tier Requirement | Tier 3 | TCL Build Specs |
|---|---|---|---|
| 1 | Source | System | *System + System* |
| 2 | System Component Redundancy | N+1 | *N + 1 / N + 2* |
| 3 | Distribution Paths | 1 Normal + 1 alternate | *2 simultaneously active* |
| 4 | Compartmentalization | No | *Partial* |
| 5 | Concurrently maintainable | Yes | *Yes* |
| 6 | Fault Tolerance (single event) | No | *Yes* |
| 7 | Building Type | Stand-alone | *Stand-alone* |
| 8 | Staffing | 1+ Shifts | *"24 by Forever"* |
| 9 | Class A Uninterruptible cooling | May be | *Yes* |
| 10 | Single points of failure | Some + human error | *Human error* |
| 11 | Representative Site Availability | 99.982% | *99.982%* |

TATA COMMUNICATIONS
Tata Com[illegible] Limited
Plot C 21 & C 36 'G' Block Bandra [illegible] [illegible]dyanagri PO Mumbai 400098 India
Regd. Office VSB Mahatr[illegible] Ga[illegible]oa [illegible]rt Mumbai 400 001 India
Tel + 91 22 6657 8765 Fax + 91 2[illegible]39 5162 [illegible]bsite www.tatacommunications.com

# International Data Center Quality Certificate

epi®
Protecting your interests

On April 09, 2015, EPI declares that the Data Center of:

## CtrlS Datacenters Limited

Located at: Level-2, Plot No: GEN 72/1/A, TTC Industrial Area, MIDC, Mahape, Navi Mumbai-400071, India

***has been audited for compliance to the requirements of:*** ***ANSI/TIA-942 :2014***

***Architectural***
***Rated-4***

***Telecommunications***
***Rated-4***

***Electrical***
***Rated-4***

***Mechanical***
***Rated-4***

This data center has been awarded a certificate of compliance to the requirements mentioned in the standard.

The overall rating of this data center is:

**Rated-4**

This certificate will expire on:
9 April 2018

Edward van Leent, Chairman & CEO
EPI-Certification

TATA CONSULTANCY SERVICES LTD. MUMBAI

www.epi-certification.com

NETWORK INTELLIGENCE
ISO 27001 Certified | PCI DSS QSA

# Security Audit Certificate

**Auditor Organisation:**
Network Intelligence India Pvt. Ltd. An empanelled auditor with CERT-In

**Issued to:**

**Tata Consultancy Services**
Empire Plaza, Empire Industrial Estate,
101 LBS Marg, Vikhroli (West)
Mumbai 400083, India

**Audit Performed by:**

1. Apoorva Godambe
2. Pratik Bhoir
3. Ayush Narle
4. Mohammad Aquib Hussain
5. Utkarsh Tiwari
6. Muhammad Shafi
7. Mudit Punia
8. Akshay Yadav

**Product Name:**

1. iON Digital Assessment
2. iON Digital Marking
3. Eforms
4. iON Digital Records
5. Reports and Communication
6. Webtop
7. iON Eye
8. UCP
9. Self Service
10. mTop

**Assessment Date:** 23-10-2017
**Reassessment Date:** 22-02-2018

**Methodology:**

1. **Web Application Penetration Testing (WAPT) of product software** using Gray Box Assessment and Business Logic Testing
2. **Vulnerability Assessment and Penetration Testing (VAPT) of data-centre infrastructure** that hosts the product software.

**Observation:**

Automated and Manual VAPT & WAPT was carried out and issues identified in multiple rounds of testing were found to be fixed in subsequent rounds of retests. All High, Medium, Low and Informational issues were found to be closed during the retest rounds.

| Sr. No. | Date | Activity | Critical | High | Medium | Low | Info |
|---|---|---|---|---|---|---|---|
| 1 | 26-12-2017 | VAPT – Round 1 | 0 | 1 | 0 | 2 | 1 |
| 2 | 22-02-2018 | VAPT – Round 2 | 0 | 0 | 0 | 0 | 0 |
| 3 | 23-10-2017 | WAPT – Round 1 | 1 | 3 | 8 | 9 | 1 |
| 4 | 22-02-2018 | WAPT – Round 2 | 0 | 0 | 0 | 0 | 0 |

**Conclusion:**

All modules of iON Digital Assessment, iON Digital Marking, Eforms, iON Digital Records, Reports and Communication, Webtop, iON Eye, UCP, Self Service, mTop as identified above, have been secured against Critical, High, Medium, Low and Informational risk issues, and are safe for use in production environment. They have been validated and are fit for use to conduct any high-stakes examination.

**Recommendation:**

It is recommended that security assessments are conducted annually.

For Network Intelligence (India) Pvt. Ltd.,

Mr. KK Mookhey,
Director (PCI QSA, CISA, CISSP, CISM)

**Dated:** 9th April, 2018

To,
The Managing Director,
UPDESCO,
Uptron building,
Gomtinagar, Lucknow

Subject: Self Declaration for validity of TCS ISO Certificates submitted in TCS tender bid response

Dear Sir/Madam

In response to the Tender for Empanelment to conduct online examination for different departments of Uttar Pradesh I, Deepali Saxena, of Tata Consultancy Services Limited (TCS), hereby confirm that as on 27th March 2018 Tata Consultancy Services Limited has successfully completed the ISO re-certification audit for ISO 9001:2015 (Quality Management), ISO 20000-1:2011 (IT Service Management), ISO 27001:2013 (Information Security Management) and ISO 22301:2012 (Business Continuity Management) and has been recommended for continuation of its enterprise-wide certification by TUV, a certified ISO auditing and certification agency. The re-certification audit was conducted from January 29, 2018 to March 23, 2018 by TUV.

The final ISO certificates, after re-certification, are planned to be shared by TUV with TCS by 15th May 2018.

Please note that TCS has enclosed the copies of ISO Certificates - ISO 9001:2015, ISO 20000-1:2011, ISO 27001:2013 in the tender bid response with expiry date of March 31, 2018 along with the re-certification recommendation letter from TUV dated March 30, 2018. TCS will share the latest re-certificated ISO certificates with Uttar Pradesh Development Systems Corporations Limited, Lucknow, when we receive the same from TUV.

This information is true to the best of our knowledge.

For Tata Consultancy Services Limited,

Saxena

Authorized Signatory
Name : Deepali Saxena
In capacity of : Regional Sales Manager, TCS iON

TATA CONSULTANCY SERVICES
Tata Consultancy Services Limited
TCS Awadh Park Vibhuti Khand Gomti Nagar Lucknow 226 010 India
Tel 91 522 6661001 Fax 91 522 6661100 e-mail lucknow.office@tcs.com website www.tcs.com
Corporate Identification No. (CIN): L22210MH1995PLC084781
Registered Office Nirmal Building 9th Floor Nariman Point Mumbai 400 021

30th March 2018

Registered & Head Office :
**TUV INDIA PRIVATE LIMITED**
801, Raheja Plaza - 1,
L.B.S. Marg, Ghatkopar (W),
Mumbai 400 086.
CIN : U74140MH1989PTC052930
Phone : (22) 6647 7000
Toll free : 1800-209-0902
Fax : (22) 6647 7009
E-mail : mumbai@tuv-nord.com
Website : www.tuv-nord.com/in

**TO WHOMSOEVER IT MAY CONCERN**

The Recertification audit for

**ISO 9001:2015, ISO 27001:2013, ISO 20000-1:2011, ISO 22301:2012**

Standards was completed in the period from **29th Jan 2018 – 23rd March 2018** at

**Tata Consultancy Services Ltd**
**TCS House,**
**Raveline Street,**
**Fort,**
**400001 Mumbai, India**

**For the Scope**

**ISO 9001:2015**

Providing Consultancy and Implementation Services in Design, Development, Re-engineering and Maintenance of Software, IT based Infrastructure Services including System Integration and Network, IT based Engineering Services and IT Enabled Business Processes Outsourcing as well as the IT based Infrastructure Shared Services in the area of Infrastructure Management Services from Integrated Command Centers (ICC), Security Operation Services (ICC-SOC), and Cloud Services covering Software as a Service (SaaS), Platform as a Service (PaaS), Infrastructure as a Service (IaaS) and the associated IT Infrastructure Management for Customers

**ISO 27001:2013**

Providing Consultancy and Implementation Services in Design, Development, Re-engineering and Maintenance of Software, IT based Infrastructure Services including System Integration and Network, IT based Engineering Services and IT Enabled Business Processes Outsourcing as well as the IT based Infrastructure Shared Services in the area of Infrastructure Management Services from Integrated Command Centers (ICC), Security Operation Services (ICC-SOC), and Cloud Services covering Software as a Service (SaaS), Platform as a Service (PaaS), Infrastructure as a Service (IaaS) and the associated IT Infrastructure Management for Customers

SOA version 4.2 dated 11th December 2015



TATA CONSULTANCY SERVICES LTD. MUMBAI

**ISO 20000-1:2011**

The Service Management System that supports the IT Services used for the provision of Consultancy Services, Design, Development, Re-engineering and Maintenance of Software, IT-based Infrastructure Services, System Integration and Support, IT-based Engineering Services and IT Enabled Business Processes Outsourcing as well as the IT-based Infrastructure Shared Services in the area of Infrastructure Management Services from Integrated Command Centers (ICC), Security Operation Services (ICC-SOC) and Cloud Services covering Software as a Service (SaaS), Platform as a Service (PaaS), Infrastructure as a Service (IaaS) and the associated IT Infrastructure Management for internal and external Customers

**ISO 22301:2012**

Providing Consultancy and Implementation Services in Design, Development, Re-engineering and Maintenance of Software, IT based Infrastructure Services including System Integration and Network, IT based Engineering Services and IT Enabled Business Processes Outsourcing as well as the IT based Infrastructure Shared Services in the area of Infrastructure Management Services from Integrated Command Centers (ICC), Security Operation Services (ICC-SOC), and Cloud Services covering Software as a Service (SaaS), Platform as a Service (PaaS), Infrastructure as a Service (IaaS) and the associated IT Infrastructure Management for Customers

For the sites as per the Annexure **1**

Within the scope of audit for **ISO 9001:2015 , ISO 27001:2013, ISO 20000-1:2011, ISO 22301:2012** standards, the company has furnished proof that it has implemented & maintained the Systems in accordance with the above mentioned standards. The auditor has recommended that the certificate can be issued, subject to approval by the certification body.

Regards
For TUV India Private Limited

Dipti Ranade

Product Head - IT and ITES

# ANNEXURE

## ARGENTINA

BUENOS AIRES

**Tata Consultancy Services Limited**
**Uspallata 3046 - C1437JCJ**
**- Buenos Aires – Argentina**

## BRAZIL

BARUERI

**Tata Consultancy Services Limited**
**Alameda Madeira, 328 - 12, 13 & 26**
**Floors, Barueri - SP**
**06454-010 - Brazil**

## CHILE

CONCEPCIÓN

**Tata Consultancy Services Limited**
**Prat 781, piso 5, Valparaiso,**
**Chile**

**Tata Consultancy Services Limited**
**O'Higgins 564 interior**
**Concepcion**
**Chile**

SANTIAGO

**Tata Consultancy Services Limited**
**Camino Buín Maipo 2270,**
**Santiago, Chile**

**Tata Consultancy Services Limited**
**Curico 18, Santiago,**
**Chile**

**Tata Consultancy Services Limited**
**Almirante Gotuzzo 22**
**Santiago, Chile**

## CHINA

HANGZHOU

**Tata Consultancy Services (China) Co., Ltd.**
**Building No 9, Hangzhou Hi-tech Software Park**
**#1 Weiye Road Binjiang District**
**Hangzhou PRC 310053**

SHANGHAI

**Tata Consultancy Services (China) Co., Ltd.**
**Unit 4300-4500, Building 4 & Unit 3401**
**Building 1 & Building 7 Shanghai Pudong Software Park**
**498 Guo Shoujing Road, Zhangjiang High-Tech Park**
**Pu Dong New District Shanghai PRC 201203**

TIANJIN

**Tata Consultancy Services (China) Co., Ltd.**
**3-4F of the North Building, No. 18**
**Haitai West Road, Software and Service outsourcing**
**Industry Base Huayuan New Technology Industrial**
**Park Tianjin PRC - 300384**

BEIJING

**Tata Consultancy Services (China) Co., Ltd.**
**1st floor ,Tower D, 3rd Block, Zhong Guancun Software**
**Park Building 9, 8 Dong Beiwang West Road,**
**Haidian District Beijing PRC 100193,**

SHENZHEN

**Tata Consultancy Services (China) Co., Ltd.**
**EF, 2nd Building Finance Services Technology**
**Innovation Base No.8, Kefa Road**
**Nanshan District Shenzhen**
**PRC - 518057**

DALIAN

**Tata Consultancy Services (China) Co., Ltd.**
**Tower A of IC Building, No.56**
**Huoju Road, Dalian Hi-Tech Industrial Zone,**
**Dalian Liaoning Province,**
**PRC 116023**

TATA CONSULTANCY SERVICES LTD. MUMBAI

# ANNEXURE

## ECUADOR

QUITO

**Tata Consultancy Services Limited**
**Francisco Salazar N10-61 y Camilo Destruge**
**Ecuador**

**Tata Consultancy Services Limited**
**Tamayo y Francisco Salazar**

**Tata Consultancy Services Limited**
**Pereira E5-87 y Japón, esquina - Quito,**
**Pichincha, Ecuador**

## HUNGARY

BUDAPEST

**Tata Consultancy Services Limited**
**Aliz utca 2. Budapest - 1117,**
**Hungary**

**Tata Consultancy Services Limited**
**Science Park B, Irinyi Jozsef utca 4-20**
**Budapest - 1117, Hungary**

**Tata Consultancy Services Limited**
**Aliz utca 3.**
**1117 Budapest**
**Hungary**

**Tata Consultancy Services Limited**
**Aliz utca 1.**
**1117 Budapest**
**Hungary**

## INDIA

GUWAHATI

**Tata Consultancy Services Limited**
**TCS ILP Training Centre,**
**5th Floor, NEDEFI House, G.S. Road,**
**Dishpur, Guwahati – 781 006, Assam, India**

BANGALORE

**Tata Consultancy Services Limited**
**Abhilash Software Development Centre,**
**Plot No. 96, EPIP Industrial Area, Whitefield,**
**Bangalore, Karnataka – 560 066, India**

**Tata Consultancy Services Limited**
**ITPB Innovator**
**International Tech Park,**
**Innovator Bldg. Whitefield Road,**
**Bangalore – 560 066, Karnataka, India**

**Tata Consultancy Services Limited**
**ITPB Discoverer**
**International Tech Park**
**Discoverer Bldg, Whitefield Road**
**Bangalore – 560066, Karnataka, India**

**Tata Consultancy Services Limited**
**Prestige Shanthiniketan (PSN)**
**Tata Consultancy Services**
**Crescent 3, Prestige Shantiniketan**
**Whitefield Main Road, Whitefield,**
**Bangalore - 560 066, Karnataka, India**

**Tata Consultancy Services Limited**
**ITPB Explorer**
**International Tech Park**
**Explorer Bldg., Whitefield Road**
**Bangalore – 560066, Karnataka, India**

BANGALORE

**Tata Consultancy Services Limited**
**ITPB Pioneer, Pioneer Building,**
**International Tech Park,**
**Padandhur Agrahara, Whitefield Road,**
**Bangalore - 560 066, Karnataka, India**

**Tata Consultancy Services Limited**
**GRTP Dhara**
**Dhara Building, Salarpuria GR Tech Park,**
**No.69/3 & 69/4, Mahadevapura,**
**Whitefield Road, Bangalore – 560 066,**
**Karnataka, India**

**Tata Consultancy Services Limited**
**GRTP Jal, Jal Building, Salarpuria GR Tech Park, No.69/2 Mahadevapura, Whitefield Road, Bangalore – 560 066, Karnataka, India**

**Tata Consultancy Services Limited**
**SJM Towers, No. 18, Seshadri Road,**
**6th Cross, Gandhinagar, Bangalore - 560 009,**
**Karnataka, India**

TATA CONSULTANCY SERVICES LTD. MUMBAI

# ANNEXURE

Tata Consultancy Services Limited
Think Campus
No.42, Think Campus, Electronic City,
phase II, Bangalore - 560 100, Karnataka,
India

Tata Consultancy Services Limited
L-Centre, Plot No. 78, 79 & 83,
EPIP Industrial Area, Whitefield,
Bangalore, Karnataka - 560 066, India

Tata Consultancy Services Limited
Global Axis
Global Axis (B,C & D Blocks)
Gopalan Enterprises (Global Axis),
SEZ Unit II, Plot No.152, Hoody Vill,
K R Puram, Hobli, Bangalore - 560 066,
Karnataka, India

Tata Consultancy Services Limited
Manyata
6th Floor, C4 ELM,
Manyata Embassy Business Park,
Outer Ring Road, Rachenahalli & Nagawara
Villages, Bangalore - 560 045, Karnataka, India

Tata Consultancy Services Limited
Global Axis (H Blocks)
Gopalan Enterprises (Global Axis),
SEZ, No. 152 (Sy No. 147, 157 & 158)
Hoody Village EPIP Zone, (II Stage), Whitefield,
K.R. Puram Hobli, Bangalore – 560 066,
Karnataka, India

Tata Consultancy Services Limited
VYDEHI RC-1 BLOCK
82, EPIP, Whitefield,
Bangalore – 560 066,
Karnataka, India

Tata Consultancy Services Limited
ITPB Victor
Opp. Pioneer Building, International Tech
Park, Padandhur Agrahara, Whitefield Road,
Bangalore - 560 066, Karnataka, India

Tata Consultancy Services Limited
Building 4B, 9th Floor
Marathahalli Outer Ring Road
Devarabeesanahalli, Varthur Hobli,
Bengaluru – 560,103,
Karnataka, India

BHUBANESWAR

Tata Consultancy Services Limited
AUM Building
Plot No. 457/1952/4557, Gayatri Vihar,
Chandrashekharpur, Patia,
Bhubaneswar, Orissa, India

Tata Consultancy Services Limited
Kalinga Park, IT/ITES,
Special Economic Zone, Plot-35,
Chandaka Industrial Estate, Patia,
Bhubneswar, Orissa – 751 024, India

Tata Consultancy Services Limited
Barabati
Special Economic Zone, Plot-35,
Chandaka Industrial Estate, Patia,
Bhubneswar, Orissa -751 024, India

CHENNAI

Tata Consultancy Services Limited
Ambattur,
Tata Consultancy Services Limited
21, Industrial Estate, Ambattur,
Chennai - 600 058, Tamilnadu, India

Tata Consultancy Services Limited
Chennai One SEZ Unit,
ETL Infrastructure Park, 200 Ft Road,
Thoraipakkam, Chennai,
Tamil Nadu – 600 096, India

Tata Consultancy Services Limited
MARG SQUARE
No.16, Rajiv Gandhi Salai, Karapakkam,
Chennai, Taminadu – 600 097, India

Tata Consultancy Services Limited
No. 415/21-24, Kumaran Nagar, Sholinganallur,
Old Mahabalipuram Road, Chennai,
Tamil Nadu – 600 119, India

TATA CONSULTANCY SERVICES LTD. MUMBAI

# ANNEXURE

Tata Consultancy Services Limited
Digital Zone, No. 79,
Old Mahabalipuram Road, Karapakkam,
Chennai, Tamilnadu – 600 096, India

Tata Consultancy Services Limited
185/188, Lloyds Road, Gopalpuram,
Chennai, Tamil Nadu – 600 086,
India

Tata Consultancy Services Limited
Siruseri, Plot No.1/G1, SIPCOT IT PARK,
Navalur Post, Kanchipuram Dist., Chennai,
Tamil Nadu – 603 103, India

Tata Consultancy Services Limited
TCS Integrated Command Center & TCS
Cloud Command Center Chennai
165/1A, Taramani Link Road, Velachery
Chennai – 600 042, Tamil Nadu
India

Tata Consultancy Services Limited
IITM Research Park,
South West Quadrant,
Kanagam Road, Taramani,
Chennai – 600 113, India

Tata Consultancy Services Limited
No.1, Habibullah Road,
T. Nagar, Chennai, Tamil Nadu – 600 017,
India

Tata Consultancy Services Limited
HDFC House, 29/4 & 29/5,
Kamaraj Road, Coimbatore – 641 018,
India

Tata Consultancy Services Limited
A-Block, Tidel Park, No.4, Canal Bank Road,
Taramani, Chennai, Tamil Nadu – 600 113,
India

Tata Consultancy Services Limited
Spencer Plaza, 3rd Phase,
769 Anna Salai, Chennai – 600 002,
Tamil Nadu,
India

Tata Consultancy Services Limited
No :- 165/1A, Taramani Link Road, Velachery,
Chennai - 600 042, Tamil Nadu,
India

CHENNAI

Tata Consultancy Services Limited
TEK Tower
No.11, Rajiv Gandhi Salai,
Old Mahabalipuram Road, Okkium,
Thoraipakkam Village, Chennai – 600 096,
India

Tata Consultancy Services Limited
DLF IT PARK
Block 5 & 9, 1/124
Mount Poonamallee Road
Nandambakkam Post, Manapakkam,
Chennai - 600 089, Tamil Nadu,
India

Tata Consultancy Services Limited
Unit 3 @ IG3 Infra Ltd - SEZ, - Magnum
200 Ft Road, Thoraipakkam,
Pallavaram Ring Road
Chennai - 600097
Tamil Nadu, India

Tata Consultancy Services Limited
Neville Tower, Littlewood Tower,
TRIL - SEZ, Ramanujan IT City,
Rajiv Gandhi Road,
Taramani, Chennai – 600 113,
Tamil Nadu,
India

GANDHINAGAR

Tata Consultancy Services Limited
Garima Park,
Unit-1, IT/ITES, SEZ, Plot No.41,
Near NIFT, Gandhingar, Gujarat – 382 007
India

Tata Consultancy Services Limited
GIFT CITY
TOWER-2, 10th, 11th and 12th Floor
Village Ratanpur, of Taluka & District Gandhinagar
Gujarat, India

TATA CONSULTANCY SERVICES LTD. MUMBAI

# ANNEXURE

VADODARA

Tata Consultancy Services Limited
Eureka Center
Rameshwar Estate, Opp. Balaji Hospital
Subhanpur, Rameshwar Building,
Om Business Park, Ellora Park,
Subhanpura, Vadodara - 390023
Gujarat, India

Tata Consultancy Services Limited
Alembic Business Park, Pharma Building,
Bhailalbhai Amin General Hospital Road (BAGH),
Gorwa, Bhailal Amin Park,
Vadodara – 390 003, Gujarat,
India

HYDERABAD

Tata Consultancy Services Limited
DECCAN PARK
Plot No.1, Survey No.64/2,
Software Units Layout, Serilingampally Mandal,
Madhapur, Hyderabad, Telangana - 500 081,
India

Tata Consultancy Services Limited
TCS OFFSHORE DELIVERY CENTER
Old Mumbai Highway,
Gachibowli, Hyderabad – 500032,
Telangana,
India

Tata Consultancy Services Limited
SYNERGY PARK
Premises No. 2-56/1/36, Survey No. 26,
Gachibowli, Seri Lingampally Mandal,
R R District, Hyderabad,
Telangana – 500 019, India

Tata Consultancy Services Limited
Wave Rock, SEZ Unit, South Tower,
Bar Building, TSI Business Park Pvt Ltd.,
APIIC, Survey No.115/part, Sector 2,
Nanakramguda, Serilingampally Mandal,
Hyderabad – 500 081, Telangana, India

Tata Consultancy Services Limited
KOHINOOR PARK
Plot 1, Jubilee Garden Main Road
Kothaguda X Road, Hyderabad – 500 084,
Telangana, India

Tata Consultancy Services Limited 5-9-1962,
6th Floor, Khan Latif Khan Estate,
Fateh Maidan Road, Hyderabad,
Telangana - 500 001, India

Tata Consultancy Services Limited
B Block, 7th Floor Q City, Hyderabad,
Survey No.109, 110 & 111/2
Nanakramguda Village, Serilingampally Mandal,
R.R.District, Hyderabad - 500 032,
Telangana, India

Tata Consultancy Services Limited
Synergy Park - Phase II
Premises No. 2-56/1/36, Survey No. 26
Gachibowli, Seri Lingampally Mandal,
R R District, Hyderabad – 500 019,
Telangana, India

Tata Consultancy Services Limited
Adibatla SEZ Unit,
Blocks SDB1 & SDB2, Sy. No. 255 (Part),
Adibatla Village, Ibrahimpatnam Mandal,
Ranga Reddy District, Hyderabad - 501 510,
Telangana, India

Tata Consultancy Services Limited
TCS Cloud
Hyderabad DC: Tata Communications Ltd.
Videsh Sanchar Bhavan, CFC-1,
Software Lay out Unit, Madhapur
Hyderabad - 500 081,
Andhra Pradesh, India

INDORE

Tata Consultancy Services Limited
Scheme No. 151 & 169-B, Super Corridor,
Village Tigariya Badshah & Bada Bangarda,
Tehsil Hatod, Indore – 452018,
Madhya Pradesh, India

TATA CONSULTANCY SERVICES LTD. MUMBAI

# ANNEXURE

JAMSHEDPUR

Tata Consultancy Services Limited
Voltas House, Main Road,
Bistupur, Jamshedpur - 831 001,
Jharkhand, India

RAIPUR
Tata Consultancy Services Limited
M M Silver Plaza, Ring Road No-1
Opp. Udyog Bhavan, Raipur - 492 001,
Chattisgarh,
India

LUCKNOW

Tata Consultancy Services Limited
1/1, Vibhuti Khand,
Gomti Nagar, Lucknow,
Uttar Pradesh – 226 010, India

KOCHI
Tata Consultancy Services Limited
Vismaya Building, Infopark, Kusumagiri PO,
Kakkanad, Kochi – 682 042, Kerala,
India

Tata Consultancy Services Limited
TCS Centre,
SEZ Unit1, Infopark, Kusumagiri Post,
Kakkanad, Kochi – 682 042,
Kerala, India

KOLKATA
Tata Consultancy Services Limited
Delta Park, Plot B-1, Block EP & GP,
Sector-V, Salt Lake Electronics Complex,
Kolkata - 700 091,
India

Tata Consultancy Services Limited
Infospace
Unitech HiTech Structure Ltd.
IT/ITES SEZ, Block A,
Tower AI, AII, AIII, Plot No. DH1, DH2, DH3
& DH 3/1, Action area 1, New Town,
Kolkata – 700 156, West Bengal, India

Tata Consultancy Services Limited
SDF Building,
Block EP & GP, Sector-V,
Salt Lake Electronics Complex,
Kolkata, West Bengal - 700 091,
India

Tata Consultancy Services Limited
Sabina Park,
Unitech HiTech Structure Ltd.
IT/ITES SEZ, Block B, Tower BII,
Plot No. DH1, DH2, DH3 & DH 3/1,
Action area 1, New Town, Kolkata – 700 156,
West Bengal, India

Tata Consultancy Services Limited
STP-II Building, Plot No. 53
Block DN, Sector-V,
Salt Lake Electronics Complex
Kolkata - 700 091, West Bengal, India

Tata Consultancy Services Limited
DLF (IT/ITeS SEZ), Plot IIF/1,
Aaction Area – II, 1B & 1C 6th Floor,
New Kolkata Township,
Rajarhat, Kolkata – 700 156, India

Tata Consultancy Services Limited
Oval
Unitech HiTech Structure Ltd.
IT/ITES SEZ, Block G, Tower GIII, Plot No. DH1,
DH2, DH3 & DH 3/1, Action area 1, New Town,
Kolkata – 700 156, West Bengal, India

Tata Consultancy Services Limited
ECOSPACE
Building 1A,1B, 2A-2nd, 3rd, 4th Floor,
Ecospace Plot - IIF/12, New Town, Rajarhat,
Kolkata – 700 156, West Bengal,
India

TATA CONSULTANCY SERVICES LTD. MUMBAI

# ANNEXURE

KOLKATA

Tata Consultancy Services Limited
TCS Gitanjali Park, IT/ITES SEZ,
Plot-IIF/3, Action Area-II, New Town,
Rajarhat, Kolkata- 700 156, West Bengal,
India

Tata Consultancy Services Limited
28 Camac Street
Kolkata – 700 016,
India

Tata Consultancy Services Limited
Infinity Benchmark,
Salt Lake, Sector - V,
Kolkata – 700 091, India

Tata Consultancy Services
Delta Park Lords Plot "C", Block EP,
Salt Lake Electronics Complex, Sector V,
Kolkata, West Bengal – 700 091, India

MUMBAI

Tata Consultancy Services Limited
Air India Building
Nariman Point, Mumbai - 400 021,
India

Tata Consultancy Services Limited
Akruti Trade Centre,
MIDC Road No.7, Andheri (E),
Mumbai – 400 093, India

Tata Consultancy Services Limited
Unit 125/128/130, SDF IV, Seepz,
Andheri (E), Mumbai - 400 096,
India

Tata Consultancy Services Limited
Gateway Park,
Akruti Business Port, Road No. 13,
MIDC, Andheri (E), Mumbai - 400 093,
India

Tata Consultancy Services Limited
Banyan Park, Suren Road,
Chakala, Andheri (E),
Mumbai - 400 093, India

Tata Consultancy Services Limited
Building No. 5, Raheja Green,
Raheja Estate, Kulupwadi,
Borivali (E), Mumbai - 400 066,
India

Tata Consultancy Services Limited
Plot No. 54, Intersil Seepz,
Andheri (E), Mumbai – 400 096,
India

Tata Consultancy Services Limited
Unit No. 801, 901 & 1001, A-WING,
Kensington Building IT /TES /SEZ,
Hiranandani Business Park, Powai,
Mumbai – 400 076, India

Tata Consultancy Services Limited
Maker Towers 'E' Block,
Cuffe Parade, Colaba,
Mumbai - 400 005,
India

Tata Consultancy Services Limited
Vidyasagar Building,
Raheja Township, Near Sai Baba Temple,
Western Express Highway,
Malad (East), Mumbai – 400 097, India

Tata Consultancy Services Limited
West – II, Raheja Estate,
Kulupwadi Road, Borivali (E),
Mumbai – 400 066,
India

Tata Consultancy Services Limited
TCS Cloud
Tata Communications Ltd.
Lokmanya Videsh Sanchar Bhavan
Kashinath Dhuru Marg, Opp. Kirti College,
Prabhadevi, Mumbai – 400 028, India

Tata Consultancy Services
Integrated Command Centre
Yantra Park, Opp Voltas HRD Training Center,
Subhash Nagar, Pokharan Road No. 2,
Thane (W) – 400 601, Maharashtra, India

Tata Consultancy Services Limited
Nirmal Building,
Nariman Point, Mumbai – 400 021,
India

TATA CONSULTANCY SERVICES LTD. MUMBAI

# ANNEXURE

Tata Consultancy Services Limited
Plot No. 64, ODC-1, SEEPZ,
Andheri (E), Mumbai – 400 096,
India

Tata Consultancy Services Limited
Plot No. 64, ODC III, SEEPZ,
Andheri (E), Mumbai – 400 096,
India

Tata Consultancy Services Limited
Gateway Park Annex,
Praffulit Niwas, Road No.13,
MIDC, Andheri (East),
Mumbai - 400 093, India

Tata Consultancy Services Limited
Millenium Business Park,
Building No. 4/203, Sector-2, Mahape
Navi Mumbai – 400 701, India

Tata Consultancy Services Limited
Unit 61/64, SDF II, SEEPZ,
Andheri (E), Mumbai – 400 096, India

Tata Consultancy Services Limited
Unit 79/80, SDF III, SEEPZ,
Andheri (E), Mumbai – 400 096, India

Tata Consultancy Services Limited
Unit 129/130/131, SDF V, SEEPZ,
Andheri (E), Mumbai – 400 096, India

TCS House, Raveline Street
Fort, Mumbai - 400 001,
India

Tata Consultancy Services Limited
Wellspring, Plant No. 12, Gate No. 4,
Godrej & Boyce Complex, L B S Marg,
Vikhroli (West), Mumbai - 400 079, India

Tata Consultancy Services Limited
B-Wing, Kensington Building,
IT/TES/SEZ, Hiranandani Business Park,
Powai, Mumbai - 400 076, Maharashtra, India

Tata Consultancy Services Limited
Cloud Command Center
Empire Plaza , LBS Marg,
Chandan Nagar, Vikroli (W),
Mumbai – 400 083, Maharashtra, India

Tata Consultancy Services Limited
IT 9/10/11, SDF VII,SEEPZ
Andheri(E), Mumbai – 400 096
Maharashtra, India

Tata Consultancy Services Limited Limited
233, La Shewa,
P.D Mello Road, Fort,
Mumbai – 400 001, India

Tata Consultancy Services Limited
Bldg #3, NKP (Nirlon Knowledge Park)
Nirlon Complex, Goregoan (East),
Mumbai – 400 063, Maharashtra, India

Tata Consultancy Services
Yantra Park, Opp Voltas HRD Training Center,
Subhash Nagar, Pokharan Road No. 2,
Thane (W) – 400 601, Maharashtra, India

Tata Consultancy Services Limited
Plot No. 3, Gauri House, Sector 1/S,
New Panvel, Dist. Raigad – 401 206,
India

Tata Consultancy Services Limited
C-18, Bandra-Kurla Complex,
Bandra (East), Mumbai – 400 051,
Maharashtra, India

Tata Consultancy Services Limited
Plot No. 63, Sector -1/s,
New Panvel – 401 206,
India

Tata Consultancy Services Limited
Hiranandani Estate
(Land Mark - Next to Hiranandani Hospital
& Podar School), Off Ghodbunder Road
Thane (W) – 400607,
Maharashtra, India

Tata Consultancy Services Limited
TCS Cloud
CtrlS Datacenter Ltd
2nd Floor, Plot No. GEN 72/1/A,
TTC Industrial Area, MIDC Mahape,
Navi Mumbai – 400,701, Maharashtra, India

Tata Consultancy Services Limited
Empire Plaza , LBS Marg,
Chandan Nagar, Vikroli (W),
Mumbai – 400 083, Maharashtra, India

TATA CONSULTANCY SERVICES LTD. MUMBAI

# ANNEXURE

NASIK

Tata Consultancy Services Limited
Digital Impact square,
4th floor, Ashoka Business Enclave,
Survey No. 113/2,
Opp. Harishrusti Building
Indiranagar Wadala Road, Wadala,
Nasik – 422009, India

NAGPUR

Tata Consultancy Services Limited
House No. 215,
Laxminagar Nagpur - 440 022,
Maharashtra, India

Tata Consultancy Services Limited
TCS Campus, MIHAN (Multi-modal
International Cargo Hub and Airport)
Special Economic Zone
Village Telhara-Dahegaon, P.S. Post Khapri,
Nagpur - 441108, Maharashtra, India

DELHI

Tata Consultancy Services Limited
DLF Building No. 6, Tower B,
Tower C, , DLF Phase III, Sector 24 & 25A,
DLF Cyber City, Gurgaon, Haryana – 122 002,
India

Tata Consultancy Services Limited
Building - B2, Plot No.20 & 21, Sector 135,
Seaview Developers Ltd.,
SEZ Noida - 201 301, India

Tata Consultancy Services Limited
DLF Phase III,
Tower A, Building # 6,
W Block, Gurgaon – 122 002,
India

Tata Consultancy Services Limited
SKYVIEW CORPORATE PARK
NH-8, Sector 74A,
Gurgaon, Haryana (GG 7),
India

Tata Consultancy Services Limited
PTI Bldg, 4 Parliament Street,
New Delhi – 110 001,
India

Tata Consultancy Services Limited
Block C, Kings Canyon, ASF Insignia,
Gwal Pahari, Gurgaon - 122003, Haryana,
India

Tata Consultancy Services Limited
Herald House
5 A, Bahadur Shah Zafar Marg
New Delhi – 110 002, India

TCS Integrated Command Center-
Security Operations Center
GG V, 4th Floor, Tower-A, DLF Building No.6
DLF Cyber City, DLF SEZ, DLF Phase-3,
Gurgaon - 122 002, Haryana, India

Tata Consultancy Services Limited
Ground, 1st to 5th Floor, and 10th Floor,
A-44 & A-45, Block C & D, Sector-62,
Noida, U.P (Noida 6)

Tata Consultancy Services Limited Vatika
Park, Block 2, Vatika Business Park, Sohna
Road, Sec-49, Gurgaon,
Haryana-122 018, (India)

Tata Consultancy Services Limited
Okaya Centre B-5,Tower-2
Sector-62, Noida-201309,
Uttar Pradesh,
India

Tata Consultancy Services Limited
C-56,Phase II
Noida-201305
Uttar Pradesh,
India

PATNA

Tata Consultancy Services Limited
Vasundhara Mall, Rajapur Pool,
Boring Canal Road, Patna,
Bihar – 800 001, India

TATA CONSULTANCY SERVICES LTD. MUMBAI

# ANNEXURE

BHOPAL

Tata Consultancy Services Limited
DB City Mall, Bhopal,
Madhya Pradhesh,
India

Tata Consultancy Services Limited
Ambeshree, Plot no.-10, Sector-A
Indrapuri, JK Road, Bhopal - 462023
Madhya Pradhesh, India

PUNE

Tata Consultancy Services Limited
Electronic Sadan-3,
Bhosari MIDC, Pune – 411 026,
India

Tata Consultancy Services Limited
Quadron Business Park, Block Q1,
Plot No. 28, Rajiv Gandhi Infotech Park,
Phase 2, Hinjewadi, Pune, - 411 057,
India

Tata Consultancy Services Limited
Tata Research Development & Design Centre
54/B, Hadapsar Industrial Estate,
Hadapsar Pune - 411 013,
India

Tata Consultancy Services Limited
Nyati-Tiara Building,
Survey No. 103/A-1/129 CTS 1995,
Near Gunjan Theatre, Nagar Road,
Yerwada, Pune - 411 006, India

Tata Consultancy Services Limited
Quadra II, Survey No.239,
Opp. Magarpatta City, Kumar Planet IT,
Sadesatnalli Village, Hadapsar,
Pune – 411 028, India

Tata Consultancy Services Limited
Cerebrum IT Park,
7th Floor, Building B - 3,
S. No. 13/B, 1+2+3 & S. No. 14 (Part) Vadgaon
Sheri, Pune - 411 014, India

TCS Cloud Command Center
Sahyadri Park, Plot No. 2 & 3, MIDC SEZ,
Rajiv Gandhi Infotech Park,
Phase-III, Hinjewadi, Pune – 411 057,
Maharashtra, India

Tata Consultancy Services Limited
Block No.402, 501, 601, 701, Building B7,
Commerzone IT Park, Raheja Developers,
Survey No. 144/145, Samrat Ashok Path,
Off Air Port Road, Yerwada, Pune – 411 006,
India

Tata Consultancy Services Limited
Godrej Millenium Condominium,
9 Koregaon Road, Next to Hotel
Taj Blue Diamond, Pune - 411 001, India

Tata Consultancy Services Limited
1st floor, Sun Lounge, One Earth Campus
Sr no 170/1-8, Sadesatara Nali, Hadapsar
Pune – 411028, Maharashtra, India

Tata Consultancy Services Limited
3rd floor, Beta -2, GIGASPACE,
Viman Nagar, Pune – 411 014,
India

Tata Consultancy Services Limited
Sahyadri Park, Plot No. 2 & 3, MIDC SEZ,
Rajiv Gandhi Infotech Park,
Phase-III, Hinjewadi, Pune – 411 057,
Maharashtra, India

TRIVANDRUM

Tata Consultancy Services Limited
Peepul Park
Technopark Campus, Kariyavattom PO,
Trivandrum – 695 581, Kerala,
India

Tata Consultancy Services Limited
Electronic Technology Park SEZ I
Technopark Campus, Kariyavattom PO,
Trivandrum – 695 581,
Kerala, India

TATA CONSULTANCY SERVICES LTD. MUMBAI

# ANNEXURE

## SAUDI ARABIA

**Tata Consultancy Services Limited**
**Akaria Plaza, Office No.718**
**Post Box No. 301637, Olaya Road,**
**Riyadh - 11372**
**Saudi Arabia**

## MEXICO

JALISCO

**Tata Consultancy Services Limited**
**Carretera Guadalajara Nogales Km. 13.5**
**Paseo del Norte No. 4495-B;**
**Guadalajara Technology Park**
**45010 Zapopan, Jalisco, Mexico**

**Tata Consultancy Services Limited**
**Av.Camino al ITESO No. 8699,**
**Col. El Mante, C.P. 45609,**
**Tlaquepaque, Jalisco, Mexico**

**Tata Consultancy Services Limited**
**Camino al Iteso #8900, Int.3A, Edificio 3**
**Col. Pinar de la Calma**
**45080; Tlaquepaque, Jalisco**
**Mexico**

QUERETARO

**Tata Consultancy Services Limited**
**Hacienda Chintepec No. 110-18,**
**Fracc. El Jacal; 76180, Corregidora,**
**Queretaro, Mexico**

**Tata Consultancy Services Limited**
**Av. Pie de la Cuesta No. 104 Int. B,**
**Col. Desarrollo San Pablo**
**C.P. 76125, Queretaro,**
**Mexico**

DISTRITO FEDERAL

**Tata Consultancy Services Limited**
**Av. Eugenia No. 197 Piso 6,**
**Col. Narvarte, Delegacion Benito Juarez,**
**03020; Ciudad de Mexico, Mexico**

## UK

**Tata Consultancy Services Limited**
**Furness House**
**53 Brighton Road**
**Redhill RH1 6RO**
**England, United Kingdom**

**Tata Consultancy Services Limited**
**3rd Floor, Lion Court**
**25 Proctor Street**
**London WC1V 6NY**
**United Kingdom**

TATA CONSULTANCY SERVICES LTD. MUMBAI

14

# ANNEXURE

Tata Consultancy Services Limited
Ground Floor
Aquarius House
6 Mid Point Business Park
Thornbury, Bradford
BD3 7AY, United Kingdom

Tata Consultancy Services Limited
TCS Cloud
Digital Realy Trust
Chessington Data Centre
c/o McLaren Construction
Fountain Court, Cox Lane
Chessington Surrey KT91SJ
United Kingdom

Tata Consultancy Services Limited
TCS Cloud
Tata Communications Limited
Phoenix House, 1, Coronation Road
Cressex Business Park, High Wycombe
Buckinghamshire, HP12 3TA
United Kingdom

## COLOMBIA

MEDELLIN
Tata Consultancy Services Limited
Carrera 52 # 14 - 30 Loc. 331 CEOH – Medellin
Colombia

Tata Consultancy Services Limited
Calle 100 # 9A-45
Piso 13 Bogota Colombia

## URUGUAY

MONTEVIDEO
Tata Consultancy Services Limited
600 Building, Zonamerica Ruta 8 Km 17,
500 Montevideo
Uruguay

Tata Consultancy Services Limited
Monte Caseros 2600,
Montevideo,
Uruguay

## USA

MILFORD
Tata Consultancy Services Limited
1000 Summit Dr, Milford,
OH 45150,
USA

Tata Consultancy Services Limited
4270 Ivy Pointe Boulevard, Suite 400,
Cincinnati, Ohio 45245, USA

Tata Consultancy Services Limited
1 Crowne Point Court
Sharonville Cincinnati OH, 45241

Tata Consultancy Services Limited
TCS Cloud
DigitalRealtyTrustDatacenter
Devin ShafronDrive
SuiteF150 Ashburn, VA 20147 United States

PHOENIX
Tata Consultancy Services Limited
2550 W. Union Hills
Dr. Suite 300, Phoenix – 85027
Arizona, United States

NAPERVILLE
Tata Consultancy Services Limited
TCS Naperville ODC,
1240 E. Diehl Road, Suite 560,
Naperville, IL 60563, USA

DigitalRealtyTrustDatacenter
TCS Cloud
Tata Consultancy Services
9333 GRAND AVE, Suite130
FRANKLIN PARK IL 60131-3444, Chicago
FranklinPark, IL 9333 United States

# ANNEXURE

## PHILIPPINES

TAGUIG
**Tata Consultancy Services Limited**
**Panorama Building, 34th St., Corner Lane A,**
**Bonifacio Global City,**
**Taguig City – 1634, Manila,**
**Philippines**

**Tata Consultancy Services Limited**
**Bench Tower,**
**30th Cor. Rizal Drive, Bonifacio Global City**
**Taguig City – 1634, Manila**
**Philippines**

ANGELES
**Tata Consultancy Services Limited**
**Entec Bldg Lot 15-18 Block 15**
**Don Juan Ave,**
**Cor Theresa Nepo Mart Complex,**
**Angeles City- 2009**

**Tata Consultancy Services Limited**
**Entec 1 Bldg Lot 1-18 Block 24**
**Plaridel St. Cor. Catalina St. Nepo Center**
**Cor Theresa Nepo Mart Complex,**
**Angeles City- 2009**

## PERU

**Tata Consultancy Services Limited**
**Sucursal del Peru Av. Nicolas Ayllon 2941, Piso 3**
**El Agustino, Lima 10, Peru**

**Tata Consultancy Services Limited**
**Avenida Aviación 2405 Piso 11 y 12,**
**Edificio San Sebastian - San Borja ,**
**Lima 41, Peru**

## SINGAPORE

**Tata Consultancy Services Limited**
**51 Changi Business Park Central 2**
**The Signature # 05-00, Singapore - 486066**

## SWEDEN

**Tata Consultancy Services Limited**
**TCS Cloud**
**Skondal datacenter**
**EQUINIX Kvastvaagen 25-29 128 62**
**Skondal Stockholm Sweden**

**Tata Consultancy Services Limited**
**TCS Cloud**
**Sverige AB**
**Master Samuelsgatan 42, 12 tr**
**Stockley Park 111 57 Stockholm**
**Sweden**

## JAPAN

OSAKA
**Tata Consultancy Services Japan, Ltd.**
**Dojima Avanza 14F, Dojima , 1-6-20, Kita-ku,**
**Osaka-shi, Osaka 530-0003, Japan**

OSAKA
**Tata Consultancy Services Japan, Ltd.**
**Kansai Data Center**
**Kita-ku, Osaka-shi, Osaka, Japan**

AICHI
**Tata Consultancy Services Japan, Ltd.**
**Chubu Branch, JR Central Towers 49F, Meieki 1-1-4 ,**
**Nakamura-ku, Nagoya-shi, Aichi 450-6049, Japan**

TOKYO
**Tata Consultancy Services Japan, Ltd.**
**Shibakoen 4-1-4, Minato-ku, Tokyo 105-8508,**
**Japan**

**Tata Consultancy Services Japan, Ltd.**
**Mitaka Data Center**
**Mitaka-shi, Tokyo, Japan**

**Tata Consultancy Services Limited**
**TCS Cloud**
**MCC Mitaka Building, South Block,**
**7-2, Shimorenjaku 8-chome, Mitaka city,**
**Tokyo, Japan - 181-0013**

TATA CONSULTANCY SERVICES LTD. MUMBAI

# ANNEXURE

## GERMANY

**Tata Consultancy Services Limited**
**TCS Cloud**
**Equinix - FR2**
**Kruppstraße 121-127**
**60388 Frankfurt-Griesheim**

**Tata Consultancy Services Limited**
**TCS Cloud**
**Equinix FR4 - Data Center**
**Lärchenstrassw 110**
**65933 Frankfurt-Griesheim**

**Tata Consultancy Services Limited**
**TCS Cloud**
**e-Shelter (FRA3)**
**Eschborner Landstraße 100**
**60489 Frankfurt am Main**

:End of List:

TÜV NORD

# CERTIFICATE

Management system as per
**ISO 9001 : 2008**

In accordance with TÜV NORD CERT procedures, it is hereby certified that

## TATA CONSULTANCY SERVICES LIMITED
**TCS House, Raveline Street,**
**Fort, Mumbai – 400 001,**
**India**
**with the locations/sites according to Annexure**

TATA
TATA CONSULTANCY SERVICES

applies a management system in line with the above standard for the following scope

**Providing Consultancy and Implementation Services in Design, Development, Re-engineering and Maintenance of Software, IT based Infrastructure Services including System Integration and Network, IT based Engineering Services and IT Enabled Business Processes Outsourcing as wellas IT based Infrastructure Shared Services in the areas of Infrastructure Management Services from Integrated Command Centers (ICC), Security Operation Services (ICC- SOC) and Cloud Services covering Software as a Service (SaaS), Platform as a Services ( PaaS), Infrastructure asa Service (IaaS) and the associated IT Infrastructure Management for Customers**

Certificate Registration No. **04 100 02391044**
Audit Report No. **2.5-2669/2004**

Valid until **31.03.2018**
Valid from **01.04.2015**
Initial Certification **1994**

S.K.Kulka

Certification Body
at TÜV NORD CERT GmbH

Issue **10.07.2015**
Place : **Mumbai**

This certification was conducted in accordance with the TÜV NORD CERT auditing and certification procedures and is subject to regular surveillance audits.

TÜV NORD CERT GmbH Langemarckstrasse 20 45141 Essen www.tuev-nord-cert.com

TUV India Pvt. Ltd., 801, Raheja Plaza – 1, L.B.S. Marg, Ghatkopar (W), Mumbai - 400 086, India www.tuvindia.co.in

MEMBER OF MULTILATERAL RECOGNITION ARRANGEMENT IAF

DAkkS Deutsche Akkreditierungsstelle D-ZM-12007-01-01

TATA CONSULTANCY SERVICES LTD. MUMBAI

# CERTIFICATE

Management system as per
**ISO/IEC 27001 : 2013**

In accordance with TÜV NORD CERT procedures, it is hereby certified that

**TATA CONSULTANCY SERVICES LIMITED**
**TCS House**
**Raveline Street, Fort,**
**Mumbai - 400 001,**
**India**

TATA CONSULTANCY SERVICES

**with the locations/according to the annexes**

applies a management system in line with the above standard for the following scope

**Providing Consultancy and Implementation Services in Design, Development, Re-engineering and Maintenance of Software, IT-based Infrastructure Services including System Integration and Network, IT-based Engineering Services and IT enabled Business Processes Outsourcing as well as IT-based Infrastructure Shared Services in the areas of Infrastructure Management Services from Integrated Command Centers (ICC), Security Operation Services (ICC-SOC), and Cloud Services covering Software as a Service (SaaS), Platform as a Service (PaaS), Infrastructure as a Service (IaaS) and the Associated IT Infrastructure Management for Customers**

**As per the latest Statement of Applicability**

Certificate Registration No. 04 121 02391044
Audit Report No. 2.5-2669/2004

Valid from 2015-04-01
Valid until 2018-03-31
Initial certification 2006

Certification Body
at TÜV NORD CERT GmbH

Essen, 2015-07-10

This certification was conducted in accordance with the TÜV NORD CERT auditing and certification procedures and is subject to regular surveillance audits.

TÜV NORD CERT GmbH Langemarckstraße 20 45141 Essen www.tuev-nord-cert.com

DAkkS
Deutsche
Akkreditierungsstelle
D-ZM-12007-01-03

TATA CONSULTANCY SERVICES LTD. MUMBAI

# ANNEX

**to Certificate Registration No. 04 121 02391044**
**ISO/IEC 27001 : 2013**

## TATA CONSULTANCY SERVICES LIMITED

**TCS House**
**Raveline Street, Fort,**
**Mumbai - 400 001,**
**India**

| Certificate Registration No. | Location | Scope |
|---|---|---|
| 04 121 02391044-001 | Tata Consultancy Services Limited<br>TCS House<br>Raveline Street, Fort,<br>Mumbai - 400 001,<br>India | Providing Consultancy and Implementation Services in Design, Development, Re-engineering and Maintenance of Software, IT-based Infrastructure Services, including System Integration and Network, IT-based Engineering Services and IT enabled Business Processes Outsourcing for Customers<br><br>As per the latest Statement of Applicability |
| 04 121 02391044-002 | Tata Consultancy Services Limited<br>TCS House<br>Raveline Street, Fort,<br>Mumbai - 400 001,<br>India | Providing IT-based Infrastructure Shared Services in the areas of Infrastructure Management Services from Integrated Command Centers (ICC), Security Operation Services (ICC-SOC), and Cloud Services covering Software as a Service (SaaS), Platform as a Service (PaaS), Infrastructure as a Service (IaaS) and the Associated IT Infrastructure Management for Customers<br><br>As per the latest Statement of Applicability |

- End of the List -

Certification Body
at TÜV NORD CERT GmbH

Essen, 2015-07-10



DAkkS
Deutsche
Akkreditierungsstelle
D-ZM-12007-01-03

# CERTIFICATE

Management system as per
**ISO/IEC 27001 : 2013**

In accordance with TÜV NORD CERT procedures, it is hereby certified that

**TATA CONSULTANCY SERVICES LIMITED**
**TCS House**
**Raveline Street, Fort,**
**Mumbai - 400 001,**
**India**

TATA CONSULTANCY SERVICES

applies a management system in line with the above standard for the following scope

**Providing Consultancy and Implementation Services in Design, Development, Re-engineering and Maintenance of Software, IT-based Infrastructure Services including System Integration and Network, IT-based Engineering Services and IT enabled Business Processes Outsourcing for Customers**

**As per the latest Statement of Applicability**

Certificate Registration No. 04 121 02391044 001
Audit Report No. 2.5-2669/2004

Valid from 2015-04-01
Valid until 2018-03-31
Initial certification 2006

Certification Body
at TÜV NORD CERT GmbH

Essen, 2015-07-10

This certification was conducted in accordance with the TÜV NORD CERT auditing and certification procedures and is subject to regular surveillance audits.

TÜV NORD CERT GmbH Langemarckstraße 20 45141 Essen www.tuev-nord-cert.com

DAkkS
Deutsche
Akkreditierungsstelle
D-ZM-12007-01-03

TATA CONSULTANCY SERVICES LTD. MUMBAI

TÜV NORD

# CERTIFICATE

Management system as per
**ISO/IEC 20000-1 : 2011**

In accordance with TÜV NORD CERT procedures, it is hereby certified that

**TATA CONSULTANCY SERVICES LIMITED**
**TCS House,**
**Raveline Street, Fort,**
**Mumbai - 400 001,**
**India**

TATA
TATA CONSULTANCY SERVICES

**with the locations / sites according to the annex**

applies a management system in line with the above standard for the following scope

**The Service Management System that supports the IT Service used for the Provision of Consultancy Services, Re-engineering and Maintenance of Software, IT-based Infrastructure Services, System Integration and Support, IT-based Engineering Services and IT enabled Business Processes Outsourcing as well as the IT-based Infrastructure Shared Services in the areas of Infrastructure Management Services from Integrated Command Centers (ICC), Security Operation Services (ICC-SOC), and Cloud Services covering Software as a Service (SaaS), Platform as a Service (PaaS), Infrastructure as a Service (IaaS) and the Associated IT Infrastructure Management for Customers**

Certificate Registration No. 04 736 02391044
Audit Report No. 2.5-2669/2004

Valid from 2015-04-01
Valid until 2018-03-31
Initial certification 2006

S.K.Kulkarni

Certification Body
at TÜV NORD CERT GmbH

Essen, 2015-07-10

This certification was conducted in accordance with the TÜV NORD CERT auditing and certification procedures and is subject to regular surveillance audits.

TÜV NORD CERT GmbH Langemarckstraße 20 45141 Essen www.tuev-nord-cert.com

itSMF
ISO/IEC 20000

TATA CONSULTANCY SERVICES LTD. MUMBAI

# ANNEX

**to Certificate Registration No. 04 736 02391044**
**ISO/IEC 20000-1 : 2011**

## TATA CONSULTANCY SERVICES LIMITED

**TCS House,**
**Raveline Street, Fort,**
**Mumbai - 400 001,**
**India**

| Certificate Registration No. | Location | Scope |
|---|---|---|
| 04 736 02391044 001 | Tata Consultancy Services Limited<br>TCS House,<br>Raveline Street, Fort,<br>Mumbai - 400 001,<br>India | The Service Management System that supports the IT Service used for the Provision of Consultancy Services, Re-engineering and Maintenance of Software, IT-based Infrastructure Services, System Integration and Support, IT-based Engineering Services and IT enabled Business Processes Outsourcing for Customers. |
| 04 736 02391044 002 | Tata Consultancy Services Limited<br>TCS House,<br>Raveline Street, Fort,<br>Mumbai - 400 001,<br>India | The IT Service Management System that supports the IT-based Infrastructure Shared Services in the areas of Infrastructure Management Services from Integrated Command Centers (ICC), Security Operation Services (ICC-SOC), and Cloud Services covering Software as a Service (SaaS), Platform as a Service (PaaS), Infrastructure as a Service (SaaS), and the Associated IT Infrastructure Management for Customers |

- End of the List -

Certification Body
at TÜV NORD CERT GmbH

Essen, 2015-07-10