UTTAR PRADESH DEVELOPMENT SYSTEMS CORPORATION LTD.

updesco
Uttar Pradesh Development Systems Corporation Ltd.

Pre-Qualification Response Proposal for

SELECTION OF AGENCIES FOR EMPANELMENT TO CONDUCT ONLINE EXAMINATIONS FOR DIFFERENT DEPARTMENTS OF UTTAR PRADESH

23.04.2018

RFP Ref No. GoUP_Online_Exam_2018

Submitted By

UST Global®
INNOVATION • INFORMATION • TECHNOLOGY

Address:

US Technology International Pvt. Ltd

#721, Nila, Technopark, Trivandrum - 695581

Telephone: +91-471-4040000

Fax: +91-471-2527276

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Proposal Expiration Date: 180 days after the date of opening of eBids

US Technology International Pvt. Ltd.
#721, Nila, Technopark
Trivandrum-695581
Tel: +91-471-4040000
Fax: +91-471-2527276

www.ust-global.com

10 PQ-11

The bidder must have primary data center with DR site infrastructure for data Security. Both the Data Centres should be located in India in different seismic zones.

Self-declaration by the authorised signatory

10.1 DC-Self-Declaration & Certificates

GSTN: 36AADCC1951A1Z8
CIN: U72200AP2007PLC056007

CtrlS
Asia's Largest
Tier 4 Datacenter

Self-Declaration for Data Center Criteria

To,
The Managing Director
UPDESCO,
Uptron building,
Gomti Nagar, Lucknow

Date: 20th April 2018

Ref: GoUP_Online_Exam_2018

Subject: Self-Certification for Data Center Criteria

Dear Sir/Madam,

UST Global will be using the services of CtrlS for this engagement.

CtrlS is a MeitY empaneled DC & DR/cloud service provider and will adhere to following prerequisites:

1) We will be hosting the Application in CtrlS Tier 4 Data centre or equivalent within geographical boundaries of India. We shall own the complete responsibility and shall be the single Point of Contact for managing DC and DR.

2) The Infrastructure will have 99.5% uptime per year for the storage Infrastructure. Along with this DC availability also will be higher 99.995% which may subject to vary as per the Department requirement

3) The Platform is built in robust self-service facility to monitor the infrastructure and scaling up and down the services as per the requirements.

4) CtrlS is certified in providing services by having following certifications ISO 27001, ISO/IEC 27017, ISO 27018, ISO 20000. We shall ensure to meet all the security requirements indicated in the IT Act 2000,

5) We shall report (in writing) any information security breaches to the Department by unauthorized persons (including unauthorized persons who are employees of any Party) either to gain access to or interfere with the Project's Data, facilities or Confidential Information

CtrlS DATACENTERS LIMITED BANGALORE

CtrlS Datacenters Ltd.
Plot No.16, Software Units Layout
Madhapur (Hitech-city), Hyderabad-500081
Telangana, India
Office: +91 40 44599999 Fax: +91 23116055
www.ctrls.in

MUMBAI DELHI HYDERABAD BANGALORE CHENNAI

US Technology International Pvt. Ltd. Thiruvananthapuram

GSTN: 36AADCC1951A1Z8
CIN: U72200AP2007PLC056007

CtrlS
Asia's Largest
Tier 4 Datacenter

6) We shall ensure that the Department must be able to access and retrieve such data in a service provider environment when reasonably demanded by Department for audit purposes and inspections, etc.

7) We shall ensure that data shall be retained at the end of the agreement and shall not be omitted without the express approval of the Client Department

8) We will be responsible for managing RTO (as per specifications specified by UPDESCO), RPO (as per specifications specified by UPDESCO), DR Drills for the entire solution.

Yours faithfully,

Name: Gautam Ram
Designation: AVP - Sales

CtrlS DATACENTERS LIMITED BANGALORE

US Technology International Pvt. Ltd. Thiruvananthapuram

CtrlS Datacenters Ltd.
Plot No.16, Software Units Layout
Madhapur (Hitech-city), Hyderabad-500081
Telangana, India
Office: +91 40 44599999 Fax: +91 23116055
www.ctrls.in

MUMBAI DELHI HYDERABAD BANGALORE CHENNAI

SCHNABEL
dc consultants india
private limited

CERTIFICATE

Towards
Data Center Compliance with TIA-942-A
For

CrtIS Datacenters Ltd.

at their NOIDA Data Center

Address: CtrIS Datacenters Ltd., Plot No. 13, 20130, Sector 127, NOIDA – 201313, Uttar Pradesh, India

ANSI TIA-942-A is a standard developed by the Telecommunications Industry Association (TIA) to define guidelines for planning and building Data Centers. The principal advantages of designing Data Centers in accordance with TIA-942-A include standard nomenclature, failsafe operation, robust protection against natural or human made disasters, and long-term reliability, expandability and scalability.

The assessment of the Data Center, located at **NOIDA, Plot No. 13, 20130, Sector 127,** took place in **March 2017.** As the result of the assessment, the auditor confirms that the Compliance of the Data Center of CtrIS Datacenters Ltd., NOIDA is

TIA-942-A Rated 4 Compliant

within the sections

Architectural Requirements
Electrical Requirements
Mechanical Requirements

Detailed results of the investigation are documented in the **Assessment Report No. 1003-17-1**, Date: **March 10th, 2017**.

This certificate is valid until March 9th, 2020.

The audit has been conducted by

Mallikarjun Patil
TECHNICAL DIRECTOR
First Floor, Renaissance Altai, Number 5AC-952,
HRBR 1st Block Outer Ring Road, Bangalore – 560 043
Telephone: +91 80 4247 1000

The auditor confirms with his signature that the audit has been conducted based on auditors ethics, independently, impartially and free of any advice.

SCHNABEL DC CONSULTANTS INDIA PVT. LTD. Bangalore

BENGALURU – March 10th 2017

SCHNABEL DC Consultants India Pvt. Ltd., First Floor, Renaissance Altai, Number 5AC-952, HRBR 1st Block Outer Ring Road, Bangalore – 560 043INDIA.Telephone: +91-80-42471000 Fax: +91-80-42471088, Web: www.SCHNABELAG.in
Corporate Identity Number (COI): U74140KA2007PTC043779

ZERTIFIKAT ★ CERTIFICATE

bsi.

By Royal Charter

Certificate of Registration

MANAGEMENT SYSTEM FOR PROTECTION OF PII IN PUBLIC CLOUDS ACTING AS PII PROCESSORS - ISO/IEC 27018:2014

This is to certify that:

CtrlS Datacenters Limited
Cloud4C Services Pvt Ltd
Pioneer Towers
Ground Floor, Staging Area, First Floor
2nd, 5th, 6th & 7th Floor
Plot No 16, Software Units Layout
Madhapur (Hitech-City), Hyderabad 500 081
Telangana
India

Holds Certificate No: **CLOUD 669243**

and operates an ISO/IEC 27001 certified ISMS that complies with the commonly accepted control objectives and controls of ISO/IEC 27018, and takes the implementation guidance of the ISO/IEC 27018 into account for the following scope:

Please see scope page.

For and on behalf of BSI:

Managing Director, BSI India, Venkataram Arabolu

Original Registration Date: 2017-06-29
Latest Revision Date: 2017-06-29

Effective Date: 2017-06-29
Expiry Date: 2018-06-28

Page: 1 of 4

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Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +91 11 2692 9000.
Further clarifications regarding the scope of this certificate and the applicability of ISO IEC 27018 requirements may be obtained by consulting the organization.
This certificate is valid only if provided original copies are in complete set.

BSI, The MIRA Corporate Suites (A-2), Plot 1 and 2, Ishwar Nagar, Mathura Road, New Delhi 110 065.
A Member of the BSI Group of Companies.

Certificate No: **CLOUD 669243**

Registered Scope:

The Information security Management System (ISO 27001, ISO 27017 & ISO 27018) covers all the business processes and information systems (including personally identifiable information) associated with and applies to Design, Transitions, improvement of the provisioning of Co-location Services, Managed services, Security services by CtrlS and Cloud4C through infrastructure as a service (IAAS) model including Public, Private and Hybrid Cloud Hosting, 4Copy Cloud, Virtual Private Cloud, Disaster Recovery Solutions, SAP/ERP Solutions, Backup and Recovery Solutions, CRM and Custom application hosting, Network Management. These services are provided through our Servers located in Dubai, Singapore, Indonesia, Thailand, Hyderabad, Navi Mumbai and Noida. However, these services are operated out of our data centres in Hyderabad, Navi Mumbai and Noida. It also includes support services like HR, Physical security, DC Operations/maintenance, procurement, Finance, stores and Infrastructure.
This is in accordance with our latest version statement of applicability document dated 02-04-2017 and v5.4.

Original Registration Date: 2017-06-29
Latest Revision Date: 2017-06-29

Effective Date: 2017-06-29
Expiry Date: 2018-06-28

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BSI, The MIRA Corporate Suites (A-2), Plot 1 and 2, Ishwar Nagar, Mathura Road, New Delhi 110 065.
A Member of the BSI Group of Companies.

Certificate No: **CLOUD 669243**

Location	Registered Activities
Cloud4C Services Pvt Ltd 16, Software Units Layout Madhapur (Hitech-City) Hyderabad Telangana 500 081 India	Top management, Co-location Services, Managed services, Security services by CtrlS and Cloud4C including Public, Private and Hybrid Cloud Hosting, 4Copy Cloud, Virtual Private Cloud, Disaster Recovery Solutions, SAP/ERP Solutions, Backup and Recovery Solutions, CRM and Custom application hosting, Network Management. Support services - HR, Physical security, DC operations, DC maintenance, procurement, Finance, stores and DC Infrastructure.
Cloud4C Services Pvt Ltd Plot No.Gen.72/1/A TTC Industrial Area Mahape Navi Mumbai 400 701 Maharashtra India	Co-location Services, Managed services, Security services by CtrlS and Cloud4C including Public, Private and Hybrid Cloud Hosting, 4Copy Cloud, Virtual Private Cloud, Disaster Recovery Solutions, SAP/ERP Solutions, Backup and Recovery Solutions, CRM and Custom application hosting, Network Management. Support services - Physical security, DC operations, DC maintenance, stores and DC Infrastructure.
Cloud4C Services Pvt Ltd Plot No13, Near Vakthavarpur Shani Mandir Sector-127 Noida 201 304 Uttar Pradesh India	Co-location Services, Managed services, Security services by CtrlS and Cloud4C including Public, Private and Hybrid Cloud Hosting, 4Copy Cloud, Virtual Private Cloud, Disaster Recovery Solutions, SAP/ERP Solutions, Backup and Recovery Solutions, CRM and Custom application hosting, Network Management. Support services - Physical security, DC operations, DC maintenance, stores and DC Infrastructure.
Cloud4C Services FZ-LLC Equinix DX1 F92 pre built unit Sheikh Mohammed Bin Zayed Road International Media Production Zone Dubai United Arab Emirates	Physical & Environmental security.
Cloud4C Services PTE LTD Singtel KCT2-- 38A kim chuan road 537066 Singapore	Physical & Environmental security.
Cloud4C Services PTE LTD TrueIDC , Muang Thong Thani 47/553-554, 557-558 Moo3 8th Floor New Geneva Industry Condominiu Popular 3 Road, Bannmai, Pakkred, Nontha 11120 Thailand	Physical & Environmental security.

Original Registration Date: 2017-06-29
Latest Revision Date: 2017-06-29

Effective Date: 2017-06-29
Expiry Date: 2018-06-28

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BSI, The MIRA Corporate Suites (A-2), Plot 1 and 2, Ishwar Nagar, Mathura Road, New Delhi 110 065.
A Member of the BSI Group of Companies.

Certificate No: **CLOUD 669243**

Location	Registered Activities
Cloud4C Services Pte. Ltd. Sentul City, Jalan Ir H Juanda, Cijayanti, Babakan Madang, Bogor, Jawa Barat 16810 Indonesia	Physical & Environmental security.
Cloud4C Services Pte. Ltd. Cyber2 Tower 2nd Floor JL .HR Rasuna Said X5 No.13, RT.7/RW.2 East Kuningan, South Jakarta City Jakarta 12950, Indonesia CBN Nex DC Jakarta Indonesia	Physical & Environmental security.

Original Registration Date: 2017-06-29
Latest Revision Date: 2017-06-29

Effective Date: 2017-06-29
Expiry Date: 2018-06-28

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BSI, The MIRA Corporate Suites (A-2), Plot 1 and 2, Ishwar Nagar, Mathura Road, New Delhi 110 065.
A Member of the BSI Group of Companies.

bsi.

By Royal Charter

Certificate of Registration

ISMS CLOUD SECURITY - ISO/IEC 27017:2015

This is to certify that:

CtrlS Datacenters Limited
Cloud4C Services Pvt Ltd
Pioneer Towers
Ground Floor, Staging Area, First Floor
2nd, 5th, 6th & 7th Floor
Plot No 16, Software Units Layout
Madhapur (Hitech-City), Hyderabad 500 081
Telangana
India

Holds Certificate No: **CLOUD 669242**

and operates an ISO/IEC 27001:2013 certified ISMS that complies with the commonly accepted controls of, and takes the implementation guidance of ISO/IEC 27017 into account for the following scope:

Please see scope page.

For and on behalf of BSI:

Managing Director, BSI India, Venkataram Arabolu

Original Registration Date: 2017-06-29
Latest Revision Date: 2017-06-29

Effective Date: 2017-06-29
Expiry Date: 2018-06-28

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BSI, The MIRA Corporate Suites (A-2), Plot 1 and 2, Ishwar Nagar, Mathura Road, New Delhi 110 065.
A Member of the BSI Group of Companies.

Certificate No: **CLOUD 669242**

Registered Scope:

The Information security Management System (ISO 27001, ISO 27017 & ISO 27018) covers all the business processes and information systems (including personally identifiable information) associated with and applies to Design, Transitions, improvement of the provisioning of Co-location Services, Managed services, Security services by CtrlS and Cloud4C through infrastructure as a service (IAAS) model including Public, Private and Hybrid Cloud Hosting, 4Copy Cloud, Virtual Private Cloud, Disaster Recovery Solutions, SAP/ERP Solutions, Backup and Recovery Solutions, CRM and Custom application hosting, Network Management. These services are provided through our Servers located in Dubai, Singapore, Indonesia, Thailand, Hyderabad, Navi Mumbai and Noida. However, these services are operated out of our data centres in Hyderabad, Navi Mumbai and Noida. It also includes support services like HR, Physical security, DC Operations/maintenance, procurement, Finance, stores and Infrastructure. This is in accordance with our latest version statement of applicability document dated 02-04-2017 and v5.4.

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BSI, The MIRA Corporate Suites (A-2), Plot 1 and 2, Ishwar Nagar, Mathura Road, New Delhi 110 065.
A Member of the BSI Group of Companies.

Certificate No: **CLOUD 669242**

Location	Registered Activities
Cloud4C Services Pvt Ltd 16, Software Units Layout Madhapur (Hitech-City) Hyderabad Telangana 500 081 India	Top management, Co-location Services, Managed services, Security services by CtrlS and Cloud4C including Public, Private and Hybrid Cloud Hosting, 4Copy Cloud, Virtual Private Cloud, Disaster Recovery Solutions, SAP/ERP Solutions, Backup and Recovery Solutions, CRM and Custom application hosting, Network Management. Support services - HR, Physical security, DC operations, DC maintenance, procurement, Finance, stores and DC Infrastructure.
Cloud4C Services Pvt Ltd Plot No.Gen.72/1/A TTC Industrial Area Mahape Navi Mumbai 400 701 Maharashtra India	Co-location Services, Managed services, Security services by CtrlS and Cloud4C including Public, Private and Hybrid Cloud Hosting, 4Copy Cloud, Virtual Private Cloud, Disaster Recovery Solutions, SAP/ERP Solutions, Backup and Recovery Solutions, CRM and Custom application hosting, Network Management. Support services - Physical security, DC operations, DC maintenance, stores and DC Infrastructure.
Cloud4C Services Pvt Ltd Plot No13, Near Vakthavarpur Shani Mandir Sector-127 Noida 201 304 Uttar Pradesh India	Co-location Services, Managed services, Security services by CtrlS and Cloud4C including Public, Private and Hybrid Cloud Hosting, 4Copy Cloud, Virtual Private Cloud, Disaster Recovery Solutions, SAP/ERP Solutions, Backup and Recovery Solutions, CRM and Custom application hosting, Network Management. Support services - Physical security, DC operations, DC maintenance, stores and DC Infrastructure.
Cloud4C Services FZ-LLC Equinix DX1 F92 pre built unit Sheikh Mohammed Bin Zayed Road International Media Production Zone Dubai United Arab Emirates	Physical & Environmental security.
Cloud4C Services PTE LTD Singtel KCT2-- 38A kim chuan road 537066 Singapore	Physical & Environmental security.
Cloud4C Services PTE LTD TrueIDC , Muang Thong Thani 47/553-554, 557-558 Moo3 8th Floor New Geneva Industry Condominiu Popular 3 Road, Bannmai, Pakkred, Nontha 11120 Thailand	Physical & Environmental security.

Original Registration Date: 2017-06-29
Latest Revision Date: 2017-06-29

Effective Date: 2017-06-29
Expiry Date: 2018-06-28

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BSI, The MIRA Corporate Suites (A-2), Plot 1 and 2, Ishwar Nagar, Mathura Road, New Delhi 110 065.
A Member of the BSI Group of Companies.

Certificate No: **CLOUD 669242**

Location	Registered Activities
Cloud4C Services Pte. Ltd. Sentul City, Jalan Ir H Juanda, Cijayanti, Babakan Madang, Bogor, Jawa Barat 16810 Indonesia	Physical & Environmental security.
Cloud4C Services Pte. Ltd. Cyber2 Tower 2nd Floor JL .HR Rasuna Said X5 No.13, RT.7/RW.2 East Kuningan, South Jakarta City Jakarta 12950, Indonesia CBN Nex DC Jakarta Indonesia	Physical & Environmental security.

Original Registration Date: 2017-06-29
Latest Revision Date: 2017-06-29

Effective Date: 2017-06-29
Expiry Date: 2018-06-28

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BSI, The MIRA Corporate Suites (A-2), Plot 1 and 2, Ishwar Nagar, Mathura Road, New Delhi 110 065.
A Member of the BSI Group of Companies.

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By Royal Charter

Certificate of Registration

INFORMATION SECURITY MANAGEMENT SYSTEM - ISO/IEC 27001:2013

This is to certify that:

CtrlS Datacenters Limited
Cloud4C Services Pvt Ltd
Pioneer Towers
Ground Floor, Staging Area, First Floor
2nd, 5th, 6th & 7th Floor
Plot No 16, Software Units Layout
Madhapur (Hitech-City), Hyderabad 500 081
Telangana
India

Holds Certificate No: IS 536710

and operates an Information Security Management System which complies with the requirements of ISO/IEC 27001:2013 for the following scope:

Please see scope page.

For and on behalf of BSI:

Chris Cheung, Head of Compliance & Risk - Asia Pacific

Original Registration Date: 2009-06-27
Latest Revision Date: 2017-05-26

Effective Date: 2017-05-26
Expiry Date: 2020-05-25

Page: 1 of 4

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Certificate No: **IS 536710**

Registered Scope:

The Information security Management System (ISO 27001, ISO 27017 & ISO 27018) covers all the business processes and information systems (including personally identifiable information) associated with and applies to Design, Transitions, improvement of the provisioning of Co-location Services, Managed services, Security services by CtrlS and Cloud4C through infrastructure as a service (IAAS) model including Public, Private and Hybrid Cloud Hosting, 4Copy Cloud, Virtual Private Cloud, Disaster Recovery Solutions, SAP/ERP Solutions, Backup and Recovery Solutions, CRM and Custom application hosting, Network Management. These services are provided through our Servers located in Dubai, Singapore, Indonesia, Thailand, Hyderabad, Navi Mumbai and Noida. However, these services are operated out of our data centres in Hyderabad, Navi Mumbai and Noida. It also includes support services like HR, Physical security, DC Operations/maintenance, procurement, Finance, stores and Infrastructure.
This is in accordance with our latest version statement of applicability document dated 02-04-2017 and v5.4.
(This Registration covers the activities delivered at the locations as shown on page 2 to 4 of this Certificate).

Original Registration Date: 2008-06-27
Latest Revision Date: 2017-05-28

Effective Date: 2017-05-29
Expiry Date: 2020-05-28

Page: 2 of 4

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Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +91 11 2692 9000.
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This certificate is valid only if provided original copies are in complete set.

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000
BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.
A Member of the BSI Group of Companies.

Certificate No: **IS 536710**

Location	Registered Activities
CtrlS Datacenters Limited Cloud4C Services Pvt Ltd Pioneer Towers Ground Floor, Staging Area, First Floor 2nd, 5th, 6th & 7th Floor Plot No 16, Software Units Layout Madhapur (Hitech-City), Hyderabad 500 081 Telangana India	Top management, Co-location Services, Managed services, Security services by CtrlS and Cloud4C including Public, Private and Hybrid Cloud Hosting, 4Copy Cloud, Virtual Private Cloud, Disaster Recovery Solutions, SAP/ERP Solutions, Backup and Recovery Solutions, CRM and Custom application hosting, Network Management. Support services - HR, Physical security, DC operations, DC maintenance, procurement, Finance, stores and DC Infrastructure.
CtrlS Datacenters Limited Cloud4C Services Private Limited Ground Floor, First Floor, 2nd, 3rd 4th & 5th Floor, Plot No.Gen.72/1/A TTC Industrial Area, Mahape Navi Mumbai 400 701 Maharashtra India	Co-location Services, Managed services, Security services by CtrlS and Cloud4C including Public, Private and Hybrid Cloud Hosting, 4Copy Cloud, Virtual Private Cloud, Disaster Recovery Solutions, SAP/ERP Solutions, Backup and Recovery Solutions, CRM and Custom application hosting, Network Management. Support services - Physical security, DC operations, DC maintenance, stores and DC Infrastructure.
Cloud4C Services PTE LTD TrueIDC , Muang Thong Thani 47/553-554, 557-558 Moo3 8th Floor New Geneva Industry Condominiu Popular 3 Road, Bannmai, Pakkred, Nontha 11120 Thailand	Physical & Environmental security.
Cloud4C Services FZ-LLC Equinix DX1 F92 pre built unit Sheikh Mohammed Bin Zayed Road International Media Production Zone Dubai United Arab Emirates	Physical & Environmental security.
Cloud4C Services PTE LTD Singtel KCT2 38A kim chuan road 537066 Singapore	Physical & Environmental security.

Original Registration Date: 2008-06-27
Latest Revision Date: 2017-05-28

Effective Date: 2017-05-29
Expiry Date: 2020-05-28

Page: 3 of 4

This certificate relates to the information security management system, and not to the products or services of the certified organisation. The certificate reference number, the mark of the certification body and/or the accreditation mark may not be shown on products or stated in documents regarding products or services. Promotion material, advertisements or other documents showing or referring to this certificate, the trademark of the certification body, or the accreditation mark, must comply with the intention of the certificate. The certificate does not of itself confer immunity on the certified organisation from legal obligations.

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Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000
BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.
A Member of the BSI Group of Companies.

Certificate No: **IS 536710**

Location	Registered Activities
CtrlS Datacenters Limited Cloud4C Services Pvt Ltd Ground floor, 1st, 2nd, 3rd, 4th & 5th Floor, Plot No. 13, Near Vakthavarpur Shani Mandir Sector 127, Noida 201 304 Uttar Pradesh India	Co-location Services, Managed services, Security services by CtrlS and Cloud4C including Public, Private and Hybrid Cloud Hosting, 4Copy Cloud, Virtual Private Cloud, Disaster Recovery Solutions, SAP/ERP Solutions, Backup and Recovery Solutions, CRM and Custom application hosting, Network Management. Support services - Physical security, DC operations, DC maintenance, stores and DC Infrastructure.
Cloud4C Services Pte. Ltd. Sentul City, Jalan Ir H Juanda, Cijayanti Babakan Madang, Bogor Jawa Barat Indonesia	Physical & Environmental security.
Cloud4C Services Pte. Ltd. Cyber2 Tower 2nd Floor JL .HR Rasuna Said X5 No.13, RT.7/RW.2, East Kuningan South Jakarta City, Jakarta 12950 Indonesia	Physical & Environmental security.

Original Registration Date: 2008-06-27
Latest Revision Date: 2017-05-28

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Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +91 11 2692 9000.
Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 27001:2013 requirements may be obtained by consulting the organization.
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Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000
BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.
A Member of the BSI Group of Companies.

CtrlS

ISO 20000

bsi.

By Royal Charter

Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2011

This is to certify that:

CtrlS Datacenters Limited
Cloud4C Services Pvt Ltd
Pioneer Towers
Ground Floor, Staging Area, First Floor
2nd, 5th, 6th & 7th Floor
Plot No 16, Software Units Layout
Madhapur (Hitech-City), Hyderabad 500 081
Telangana
India

Holds Certificate No: **ITMS 538443**

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2011 for the following scope:

The IT Service Management System (ITSM) covers all the business processes and information systems associated with and applies to Design, Transitions, improvement of the provisioning of Co-location Services, Managed services, Security services by CtrlS and Cloud4C through infrastructure as a service (IAAS) model including Public, Private and Hybrid Cloud Hosting, 4Copy Cloud, Virtual Private Cloud, Disaster Recovery Solutions, SAP/ERP Solutions, Backup and Recovery Solutions, CRM and Custom application hosting, Network Management. These services operate out of our data centres in Hyderabad and Navi Mumbai. It also includes support services like HR, Physical security, DC Operations/maintenance, procurement, Finance, stores and Infrastructure.
This is in accordance with the latest catalogue of services.

For and on behalf of BSI:

Chris Cheung, Head of Compliance & Risk - Asia Pacific

Original Registration Date: 2008-06-11
Latest Revision Date: 2017-06-06

Effective Date: 2017-06-07
Expiry Date: 2020-06-06

Page: 1 of 2

...making excellence a habit.™

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.
An electronic certificate can be authenticated online.
Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone. +91 11 2692 9000.
Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 20000-1:2011 requirements may be obtained by consulting the organisation.
This certificate is valid only if provided original copies are in complete set.

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000
BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.
A Member of the BSI Group of Companies.

Confidential 2

UAE | India | USA | Singapore
Delhi Office: Plot 13, Sector 127 Noida U.P. 201304

11 PQ-12

The bidder must have ISO 9001 certification.

Certificate

11.1 ISO 9001:2008 Certificate

DNV·GL

MANAGEMENT SYSTEM CERTIFICATE

Certificate No:
166457-2014-AQ-IND-UKAS

Initial certification date:
26 November 2014

Valid:
07 November 2015 - 07 November 2018

This is to certify that the management system of

US Technology International Private Limited
UNIT II (ENGINEERING SERVICES)
Plot No.116,1st Floor, EPIP, 1st Stage, Whitefield, Bangalore - 560066, India

and the sites, locations and processes as mentioned in the appendix accompanying this certificate have been found to conform to the requirements of

TickIT*plus* FOUNDATION LEVEL

Including the following Quality Management System Standard

ISO 9001:2008

This certificate is valid for the following scope:

DESIGN, DEVELOPMENT, TESTING, MAINTENANCE, APPLICATION ENGINEERING AND CAD / CAE SERVICES FOR INTEGRATED PRODUCTS & SYSTEMS IN THE AREAS OF MECHANICAL, ELECTRICAL, ELECTRONICS & EMBEDDED ENGINEERING & ENGINEERING IT / MOBILE IT SERVICES

Place and date:
London, 23 December 2015

IT plus

UKAS MANAGEMENT SYSTEMS 0013

For the issuing office:
DNV GL – Business Assurance
Palace House, 3 Cathedral Street, London, SE1 9DE, United Kingdom

D.P. Kaji
Management Representative

Lack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid.
ACCREDITED UNIT: DNV GL Business Assurance UK Limited, Palace House, 3 Cathedral Street, London SE19DE, United Kingdom.
TEL:+44(0) 207 357 6080. assurance.dnvgl.com

DNV·GL

Certificate No: 166457-2014-AQ-IND-UKAS
Place and date: London, 23 December 2015

Appendix to Certificate

US Technology International Private Limited
UNIT II (ENGINEERING SERVICES)
Processes included in the certification are as follows:

Scope profile:	**Systems and Software Development and Support**
Additional Type C Processes	**NIL**

Lack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid.
ACCREDITED UNIT: DNV GL Business Assurance UK Limited, Palace House, 3 Cathedral Street, London SE19DE, United Kingdom. TEL: +44(0) 207 357 6080. assurance.dnvgl.com

Page 2 of 2

12 PQ-13

The bidder should not be blacklisted by the central government/ any State Government/ Public Sector Units in India.

Self-declaration by the authorised signatory

12.1 Non blacklisting Certificate

Self-declaration for Non-Blacklisting

To,
The Managing Director
UPDESCO,
Uptron building,
Gomti Nagar, Lucknow

Date: 23rd April 2018
Place: Trivandrum

Subject: Declaration of Non-Blacklisting

Ref: Submission of Proposal against your Bid Reference No: GoUP_Online_Exam_2018

Dear Sir,

We confirm that our company or Firm US Technology International Pvt.Ltd. has not been blacklisted for unsatisfactory past performance, corrupt & fraudulent practices or any other unethical conduct either indefinitely or for a particular period of time by any State/Central Government/PSU.

Yours faithfully,

US Technology International Pvt. Ltd. Thiruvananthapuram

Hari Chandrashekaran,
Global Head – Public Sector Business Unit
Email: - hari.chandrashekaran@ust-global.com
Mobile:-+91 9995830360

US Technology International Pvt. Ltd, #721, Nila, Technopark, Trivandrum-695 581, India, T: 91.471.4040000, F: 91.471.2527276, www.ust-global.com
CIN: U72200KL1999PTC013385

13 PQ-14

Authorization of Bidder's signatory.

Power of Attorney/ Board Resolution

13.1 Power of Attorney-UST

भारतीय गैर न्यायिक

एक सौ रुपये Rs. 100

रु. 100 ONE HUNDRED RUPEES

सत्यमेव जयते

भारत INDIA

INDIA NON JUDICIAL

കേരളം केरल KERALA

AN 989847

TO WHOMSOEVER IT MAY CONCERN

I, Anu Edwin, in my capacity as Company Secretary of US Technology International Private Limited do hereby authorize Mr Hari Chandrashekaran , Senior Director, Sales to sign and submit RFP/EOI responses and do the needful to complete the bid process for India Public Sector business.

Date: Nov 7, 2014

US Technology International Pvt. Ltd. Thiruvananthapuram

Signature:

Name: Anu Edwin

Designation: Company Secretary

31-10-14

14 Bidding Firm's General Information

Annexure-I

BIDDING FIRM'S GENERAL INFORMATION

S.No	Particulars	Description/Details	Reference Documents	Page No
A.	Name of Bidding Company	US Technology International Pvt Ltd	Certificate of Incorporation	Pg-9,PQ proposal
B.	Contact Details			
	a. Address	#721, Nila, Technopark, Trivandrum - 695581	Self-Declaration	Pg-30,PQ Proposal
	b. Mobile/Telephone	+91 9995830360		
	c. Fax	+91-471-2527276		
	d. Email	hari.chandrashekaran@ust-global.com		
	e. Website	www.ust-global.com		
C	Name of Managing Director/CEO	CEO-Sajan Pillai		
D.	Name, Designation & email of Authorized signatory	Hari Chandrashekaran, Global Head – Public Sector Business Unit Email: - hari.chandrashekaran@ust-global.com	Power of Attorney	Pg-35,PQ proposal

Signature:
In the capacity of: **Global Head – Public Sector Business Unit**
Duly authorized to sign proposal for and on behalf of **US Technology International Pvt Ltd.**
Date: 23-04-2018
Place: Trivandrum

US Technology International Pvt. Ltd, #721, Nila, Technopark, Trivandrum-695 581, India, T: 91.471.4040000, F: 91.471.2527276, www.ust-global.com
CIN: U72200KL1999PTC013385

15 Project Experience Details

Annexure-II

Please refer above section-7.1.2,7.2.2,7.3.2,7.4.2,7.5.2.

16 Proposal Submission Form

Annexure-III

PROPOSAL SUBMISSION FORM

To,
The Managing Director
UPDESCO,
Uptron building,
Gomti Nagar, Lucknow

Date: 23rd April 2018

Ref: Submission of Proposal against your Tender Reference No: **GoUP_Online_Exam_2018**

Dear Sir,

Having examined the RFP document, we, the undersigned, herewith submit our response to your RFP reference No. GoUP_Online_Exam_2018 for "**SELECTION OF AGENCIES FOR EMPANELMENT TO CONDUCT ONLINE EXAMINATIONS FOR DIFFERENT DEPARTMENTS OF UTTAR PRADESH**" by the UPDESCO, U.P. in full conformity with the said Tender document and our Technical proposal (Bid).

1. Our proposal shall be binding upon us subject to the modifications resulting from contract negotiations, up to expiration of the validity period of the proposal.
2. We would like to declare that we the Bidder (of this Tender) Company or any of its associated company/Firm/society or any entity do not have any with business interest association or link in any manner with the Tender Evaluation Committee members or its family members of his/hers associated this Tender. We know that such bids will not be considered.
3. We would like to declare that we are not involved in litigation with, and we are not under a declaration of ineligibility by, any Central/State/UT Government in India for corrupt or fraudulent practices.
4. **We hereby declare that we have not been blacklisted by any State/Central/UT Government Department/Public Sector Undertaking.**
5. **We declare that we have not been charged with any fraudulent activities by any Central/State/UT Government Department /Public Sector Undertaking.**
6. We hereby certify that we have taken steps to ensure that no person acting for us or on our behalf will indulge in bribery or any prohibited acts and behaviour and we shall be responsible for any such acts.
7. We undertake that, in competing for (and, if the award is made to us, in executing) the above contract, we will strictly observe the laws against fraud and corruption in force in India namely "Prevention of

Corruption Act, 1988."

8. We understand that UPDESCO is not bound to accept any or all bids received in response to this Tender.
9. We agree to abide by all the terms and conditions mentioned in the Request for Proposal Reference No.. GoUP_Online_Exam_2018 for selection of Firm against this tender.
10. We agree to abide by all the terms and conditions of the Tender and also all the terms and conditions of the Contract that will be issued by UPDESCO in case we are selected as Firm against this tender by the UPDESCO.

We remain,

Yours sincerely,

Authorized Signature:

Name and Title of Signatory: Hari Chandrashekaran, Global Head – Public Sector Business Unit

Seal of Bidder Company:

US Technology International Pvt. Ltd, #721, Nila, Technopark, Trivandrum-695 581, India, T: 91.471.4040000, F: 91.471.2527276, www.ust-global.com
CIN: U72200KL1999PTC013385

17 Affidavit-leaked or Fraudulent Activity

The Bidder shall have to submit an affidavit that the Bidder has not been involved in any project anywhere in India wherein examination paper has been leaked or fraudulent activity has happened during the entire examination process.

17.1 Affidavit-Fraudulent Activity

Declaration of not been involved in fraudulent activity

To,
The Managing Director
UPDESCO,
Uptron building,
Gomti Nagar, Lucknow

Date: 23rd April 2018
Place: Trivandrum

Ref: Submission of Proposal against your Tender Reference No: **GoUP_Online_Exam_2018**

Subject: Self Declaration of not been involved in fraudulent activity

Dear Sir,

We confirm that our company has not been involved in any fraudulent activity, indulgence in corrupt practice, fraudulent practice, coercive practice, undesirable practice or restrictive practice. We further confirm we were not involved in in any project anywhere in India wherein examination paper has been leaked during the entire examination process.

Yours faithfully,

Anu Edwin,
Company Secretary
US Technology International Pvt. Ltd.

US Technology International Pvt. Ltd. Thiruvananthapuram

US Technology International Pvt. Ltd, #721, Nila, Technopark, Trivandrum-695 581, India, T: 91.471.4040000, F: 91.471.2527276, www.ust-global.com
CIN: U72200KL1999PTC013385